

Re: RE: Broken Admin rights

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From: VictorAnderson – TechnoHippie (*no_at_way.com*)

Date: 06/16/04

To: "natm" <natm@discussions.microsoft.com>

Date: Wed, 16 Jun 2004 11:00:16 -0500

Well based on you're problem I'd say you might have better luck in a different newsgroup – I don't think this has anything to do with MCE, but rather XP itself

....anyway here's some ideas....

It sounds to me like your profile is getting corrupted somehow. I've seen this happen before (as matter of fact it's happened to me more than once and different machines). I would suggest creating another user account on the machine with ADMIN rights. I realize you said you already did this...but I'd try it again. This time when you do it...don't delete any of the other accounts. MAKE SURE you've set up this new user as an administrator. Now keep in mind that once you've done this it's possible that the files that were created by the original admin user may not work with this new user if the profile is corrupt.

Now last time I had a problem like this (about 18 months ago) I went through all these steps and was FINALLY able to get my XP Pro machine up and going....for a few days – then more problems with the new profile. Making a loooooong story short – what it turned out to be was actually a bad hard-drive. At one point I had even reinstalled Windows (a clean install – even did the format/fdisk stuff) – and then ended up with the same problem again in a few more days. Problem was that there was a bad-spot on my hard-drive – and even when I reinstalled windows it would end up with the profiles in the same sectors of the hard-drive – I assume because XP installs it in the same place each time....so if the problem persists examine your HD closely (there are ways to do this – even some 3rd party stuff to help you out..let me know if you need more info on this).

Best of luck.....

06/15/2004 4:42:02 PM

natm <natm@discussions.microsoft.com> wrote in message

<9D9A37D6-7EA0-444E-88CE-8BF977FB793E@microsoft.com>

> *THREE DAYS AND NO RESPONSE – NOT EVEN A "TOUGH BREAK PAL, JUST REINSTALL"* FROM ANY OF THE GURUS. I'M DISAPPOINTED IN THIS FORUM ON THIS ISSUE.

> --

> *Nat*

>

>

> *"natm" wrote:*

>

> > *Apparently my Admin rights are bent or broken. FYI – I'm running XP Pro MCE 2004 on a fairly new HP zd7180 notebook. All had been working well until several weeks ago. (Then I went out of town, so didn't do much to try to correct, other than what follows.)*

> > *I first noticed a problem several weeks ago when I could not download the Guide. I also could not run my Retrospect backup program (external Maxstor 160 GB HD, configured as 2 80GBs, one as backup for the internal 80GB HD, other as "play space". Error message is that Retrospect could not load since I needed to have Administrator rights – which I have!*

> > *Based on HP Support, I tried an OS repair. About 10 min. into the process, Windows reported a COM+ error, but it then proceeded to go through the rest of the repair. Still no rights restored.*

> > *Also unable to install fix from Microsoft for MCE (Q815487) but all other updates and patches have been applied successfully.*

> > *Latest symptom was when trying to set up a dial up connection (I normally use cable) from my vacation site, I got an error saying the bob@nospam.org <bob@nospam.org> Wizard could not open the phonebook file. I was able to go to the command prompt to turn off the hidden and read only attributes on the phonebook (.pbk) files, I could then create the dialup connection fine on the exposed files.*

> > *I have scanned and rescanned for viruses, and have used the several antispyware programs, and everything comes out clean.*

> >

> > *SO, I'm assuming (could be making as a-- of me) that somehow my rights over hidden and read only files is not working properly (When*

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I try to turn on display of these files through Control Panel, it doesn't take.) I even went so far as to delete me as a user, and recreate my account with Admin level, but no help.

> > *Can anyone give me any fixes (short of re-formatting HD and reinstalling everything – OS, applications, patches, and backup data files)? Are there places in the registry to look for rights/symptoms that might hold clues or fixes??*

> >

> > *Thanks (in advance) to anyone who can advise/help.*

> > --

> > *Nat*

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