

# Re: OE Is Deleting My NG Headers

---

*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2009-02/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2009-02/m)

---

- *From:* "Gerry" <[gerry@xxxxxxxxxx](mailto:gerry@xxxxxxxxxx)>
  - *Date:* Sun, 1 Feb 2009 12:50:53 -0000
- 

Neil

You can get situations where headers appear and when you go to get the body it is no longer there. Numbers involved are few. I have seen this attributed to messages being cancelled by the sender. I have not seen this phenomenon remove messages with bodies. The cancelled header remains until the newsgroup is next synchronised.

Another problem that can arise is not to receive newsgroup messages that have been posted. This is most noticeable if one of the missing messages is one of your own. This arises where two or more servers are supposed to be synchronised but something goes awry and they are not synchronised. . You get messages from one server and then get messages later from one of the others and find you have missing messages. This situation can be confirmed by checking that the numbering of messages is an unbroken sequence. It has not happened so often recently as in the past. The solution is to reset the newsgroup and start again.

The situation when you lost newsgroup messages. Was it before or since the introduction of OE5.00?

--

Hope this helps.

Gerry

~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

Neil wrote:

Re: OE Is Deleting My NG Headers

Thanks for the helpful note. I don;t think it was any of these. But thanks for sharing this info!

Neil

"Gerry" <gerry@xxxxxxxx> wrote in message  
[news:O%23xxBEBhJHA.1288@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:O%23xxBEBhJHA.1288@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Neil

Loss of newsgroup messages. This can happen if something happens to cause the folder (file) to corrupt. A power failure could cause corruption if data was being written to the file and the process was interrupted. Newsgroup folders can get very large so that a system lacking resources in terms of memory and CPU capacity can have difficulty handling the file. In this situation the chances of interruption and corruption are greater. Interrupting the automatic compaction process is the most common cause of file corruption. Normally users report loss of messages from the inbox or sent items folders. These messages are irreplaceable, whereas messages in newsgroup folders can easily be replaced. As a consequence loss of newsgroup messages is not commonly reported. The delete option when compacting was also a common cause of file corruption because it could be working when Outlook Express was amongst other things Online. Compacting was supposed to work in the background allowing the user to continue to use Outlook Express for reading, writing and posting messages. It was a disaster. The opportunities for interrupting the compaction process were significantly increased and file corruption was common until the user of Outlook Express learnt how to adopt practices to minimise the risk. In the absence of measures from Microsoft to resolve the problem Steve Cochran, posting in this conversation, wrote his first message recovery utility, DBXtract, to help users recover messages from corrupted dbx files. The delete option was specifically designed to work with Compacting messages in the Background. You had to select the option to Compact Messages in the Background for the delete option to work. When Microsoft eventually removed the option to Compact Messages in the Background they overlooked the delete option and it became a redundant relic. Another way to lose newsgroup messages is to unintentionally delete messages by clicking on the wrong button. In Tools, Options, Maintenance, CleanUp now are four buttons. One is Compact but the other three buttons all remove the contents of the selected folder.

--

Hope this helps.

Re: OE Is Deleting My NG Headers

Gerry

~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

Neil wrote:

It does make sense. Apart from differences only available by using a synchronize command the main thing that you need to be aware of is the Get 300 headers... option and the fact that its value is used to do an automatic Get Next 300... every time you enter a newsgroup when you are in a Working Online state.

I don't have any problem getting headers. OE gets them for me automatically when I enter a newsgroup. No problem. And I have it set to 1,000, not 300. So the Next 1,000 command works fine too. No problem there. But that has nothing to do with what I'm saying.

If you don't want that to happen, either don't enter that newsgroup or enter it with Work Offline set.

I do want it to happen. And it's happening. No problem.

If you don't have the Get next 300... option checked the automatic Get next done for you has the equivalent effect of a Synchronize Newsgroup command done while the Synchronize settings are Headers Only.

Re: OE Is Deleting My NG Headers

OK.

And, like I said, didn't used  
to be that way. I remember a  
point  
where OE would keep  
downloaded headers  
indefinitely.

Was this with a different NNTP server? In  
any case servers change  
how they act over time and they may also be  
set up to serve  
different newsgroups differently.

I can't say if it was a different one, or when exactly it  
changed. I  
remember, though, that headers would stay indefinitely, and I  
had at  
least a years' worth of headers in one particular newsgroup.  
One day  
I was playing around with the synchronization settings, and  
then I  
lost all my headers! I was aghast. So I changed it back to No  
Synchronization. But ever since then, it kept deleting old  
headers,  
though it never did it before I played around with the  
synchronization settings.  
But that was on a different PC anyway. This laptop is only  
about six  
months old, and that was a few years ago that it happened.  
So  
anything that happened on that PC wouldn't affect what  
happens on  
this PC (and I didn't bring my message stores over from  
another PC  
or anything). So, even though I can trace the point in time  
when it  
changed to when I changed the synchronization settings (and  
then  
changed back to No Synchronization), that wouldn't explain  
why it's  
happening on this PC, which had a new install of OE.

Neil

Re: OE Is Deleting My NG Headers