

Re: Sent Items still MIA, tried importing from .dbx

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2008-08/m

- *From:* T <T@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 7 Aug 2008 12:07:02 -0700
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But if subfolders are independent, then that doesn't explain the disappearance of my Sent Items subfolder dbx file, on top of the contents of the default Sent Items folder, and the subfolder itself in OE. What you are describing would involve an awful lot of un-noticed mistakes on my part, almost simultaneously.

If I somehow dragged my entire Sent Items folder to the Deleted Items folder, then there should still be a corresponding dbx of a Sent Items subfolder. And in that scenario, the subfolder contents should not have been deleted if the subfolder was truly independent.

All my other subfolders, whether under Inbox, E-mail A, E-mail B, or Local Folders, are still present and accounted for, as well as have corresponding dbx files in the store.

For me to have accidentally dragged at least one, if not two (it wouldn't have been opened for a long time, but I *know* I always had a second subfolder for sent mail relating to a particular long-term project which concluded last year) into Deleted Items right before losing the contents of the main Sent Items folder, given that I have never before accidentally dragged any entire folder anywhere – a message, sure, right-click to delete when folder not message highlighted, yes, a folder dragged?.....it's a bit of a stretch

"Michael Santovec" wrote:

Subfolders are physically independent of the containing folder. The only link is an entry in Folders.dbx which causes the subfolder to appear under the containing folder in the folder list or to be included in a find for subfolders.

There is another scenario that could explain your loss. If you click on a folder and move the mouse a bit while clicking, the folder can get dragged into the adjacent folder with no warning (I've done that a few times). Since the Sent Items is just above Deleted Items, if your missing folder was the last one under Sent Items, and you clicked it and moved the mouse down a bit, it could have been moved to Deleted Items.

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And then if you manually or automatically emptied the deleted items, that would lose the folder.

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Mike – http://pages.prodigy.net/michael_santovec/techhelp.htm

"T" <T@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:50B0BA28-7976-477D-96F1-F2CA727B77E8@xxxxxxxxxxxxxxxxxxxx

Thank you for that suggestion as a possible explanation, but would not have happened here.

For one thing, indeed I do get that warning prompt on occasion and make VERY certain that a particular message, not a folder, is selected for deletion.

Secondly, and particularly for this sub-folder, which would never have any e-mails except for those I specifically physically move into it, I would never choose to delete any. I have sent very few e-mails via OE in a long time, so it's unlikely I would have been deleting any "Sent Items" to begin with, only viewing that folder, and occasionally going back to transfer some e-mails into the subfolder.

Thus, a mistake of accidentally selecting that entire folder rather than individual e-mails for deletion would not have happened. And certainly not within the past few weeks – when that folder was last seen, and the entire Sent Items content was still completely intact.

"Michael Santovec" wrote:

User created folders can easily be deleted. Too easily.

If focus is on the folder list rather than the message list and you

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press delete, the folder gets deleted rather than just the message.

You

do get an Are you sure dialog, but many people respond to that too quickly.

When a user folder is deleted, it becomes a subfolder of the Deleted

Items folder. If you then empty the deleted items folder, or have the

option to automatically empty it on closing (Tools, Options, Maintenance) then the folder is permanently deleted at that time.

Assuming that you don't have any manual backups, then you MIGHT get

back

SOME of your messages using a recovery utility, such as DBXpress – <http://www.oehelp.com/DBXpress/Default.aspx>

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Mike –

http://pages.prodigy.net/michael_santovec/techhelp.htm

"T" <T@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:D9D81EC3-25ED-4EDB-8D82-2897DB8909C1@xxxxxxxxxxxxxxxxxxxx>

I am still hoping for some response regarding:

I was trying to explain that a subfolder I created "under" the main Sent Items is not only missing in OE, **there IS no corresponding dbx folder in the store**!

So, for [PA Bear's] step 4b, I CANNOT drag the BlahBlahBlah Sent .dbx, because it is not where all the other dbx's are, and its whereabouts completely unknown.

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And that's confusing me if User Created folders were supposed to be safe(r) and the location did not matter. (All my other subfolders appear to be present and accounted for. This, (and I'm fairly sure I had another Sent subfolder as well) was "under" Sent Items, as these contained e-mails sent from my A1 e-mail address, as opposed to the e-mails sent from the address which corresponds to the primary Inbox).