

Re: OE – Compress Folders after SP3

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2008-05/m

- *From:* "Larry" <reply@xxxxxxxx>
 - *Date:* Mon, 12 May 2008 17:57:05 +1000
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Further Info re this:

I turn on the PC and do not start OE or anything else. I set the counter to zero and leave the machine for an hour. At the end of the hour, with nothing being done on the machine, the counter has incremented to 9 on my ID. I don't know whether this info helps, but it certainly adds to the puzzle.

ZA Pro 4.5.538.001 has been on the machine for several years and has worked perfectly. This is definitely an SP3 problem and I'm not going to go that route on spec.

Larry

"PA Bear [MS MVP]" <PABearMVP@xxxxxxxx> wrote in message [news:u\\$LPkR7sIHA.4476@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:u$LPkR7sIHA.4476@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I've seen several instances where having ZA Pro installed when you install SP3 (even if it's disabled during the install) cause any number of problems, Larry.

Other than (1) uninstalling ZA Pro, (2) enabling the Windows Firewall, (3) uninstalling SP3 via Add/Remove Programs (with AVG disabled), and (4) compacting all folders in all identities, (5) reinstalling SP3 via Express option at Windows Update (not using a downloaded installer) (with AVG disabled and all applications closed), and (6) rebooting twice, I'd recommend that you open a free support incident.

WinXP SP3 – Read all prerequisites for a successful installation

<http://msmvps.com/blogs/harrywaldron/archive/2008/05/08/windows-xp-sp3-read-all-prerequisites-for-a-successful>

Steps to take before you install WinXP SP3

<http://support.microsoft.com/kb/950717>

Free unlimited installation and compatibility support is available for Windows XP, but only for Service Pack 3 (SP3), until 14 Apr-09. Chat and e-mail support is available only in the United States and Canada.

.. US:

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<http://support.microsoft.com/oas/default.aspx?ln=en-us&prid=11273&gprid=522131>

.. CA:

<http://support.microsoft.com/oas/default.aspx?ln=en-ca&prid=11273&gprid=522131>

.. UK:

<http://support.microsoft.com/oas/default.aspx?ln=en-gb&prid=11273&gprid=522131>

.. AU:

<http://support.microsoft.com/oas/default.aspx?ln=en-au&prid=11273&gprid=522131>

.. Other: <http://support.microsoft.com/oas/default.aspx?gprid=1173> | select Windows XP | select Windows XP Service Pack 3

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~Robear Dyer (PA Bear)

MS MVP–IE, Mail, Security, Windows Desktop Experience – since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS–L <http://dts-l.net/>

Larry wrote:

Further to last night's info: By the time I was ready to shut down (about 2 hours after compacting), the count on the main ID had gone to 28. There was only 2 changes of ID during that time so something else is incrementing this counter. This did NOT happen before SP3 install. As I said before, the counter increased by just changing the screen saver time via desktopprt click and obviously other things are incrementing it as well.

PA – See inline answers

"PA Bear [MS MVP]" <PABearMVP@xxxxxxxxxx> wrote in message <news:uvUIop5sIHA.5832@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> [I've read all replies as of this post.]

What anti–virus application or security suite is installed? – AVG8 free
What anti–spyware applications (other than Defender)? – None that runs in background

What third–party firewall (if any)? – ZA Pro (been on for several years)
Were any of these applications running when you installed SP3? – No

Did you install SP3 via Windows Update or manually? – Manually
Was the machine running WinXP SP1 or WinXP SP2 before SP3 was nstalled? –
SP2

If WinXP SP2, was the machine fully patched at Windows Update before SP3

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was
installed? – Yes

By any chance had you reinstalled WinXP SP2 or done a Repair Install
immediately prior to installing SP3? – No

Larry wrote:

Since I installed SP-3, OE is continually asking to compress folders,
several times a day in fact. Even though I do compress them, when asked,
it
prompts me within a couple of hours to do it again.

Anyone else getting this?

How do I stop it from happening?