

## Re: Attachments present but not visible

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2008-02/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2008-02/m)

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- *From:* "Bruce Hagen" <Nospam@xxxxxxxxxxxxxxxx>
  - *Date:* Fri, 22 Feb 2008 10:16:43 -0800
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You could pester NTLWORLD and note what Michael came up with. That said, can you disable Cloudmark, or is it forced upon you? I would get rid of it if it was up to me. This particular problem is dedicated to Cluodmark, but Outlook Express and spam programs have a long history of not playing well together. I don't know what the headers should look like. That is among one of Michael's qualities and not mine.

Also, if you have e-mail scanning enabled in AVG, please do the following. It is not a cure for this problem, but e-mail scanning causes issues of its own.

Reinstall AVG and choose Custom Mode. Uncheck E-mail Scanning when you see that option. For some reason, just unchecking it in the security center causes a conflict with the Windows Security Center.

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Bruce Hagen  
MS-MVP Outlook Express  
Imperial Beach, CA

"Edzell" <Edzell@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:DB24D97F-F3FE-4E4C-9C5D-ABEC078093CE@xxxxxxxxxxxxxxxx>

Hi Bruce

I'm getting there, this solution works.... sometimes..... I can recover some attachments but then get corrupt message text etc, the headers are more confused that your link outlines because AVG scan results appear in the line too. Am I best to just pester NTLWORLD to do something about 'Cloudmark', or would I be onto a loser there?

Thanks for the help so far, can you direct me to something that will show me what the headers should look like (AVG scans included) or do I use have to use trial and error from past mails that have worked?

But many thanks for at least identifying the likely source of the problem!

Cheers

Edzell

Re: Attachments present but not visible

"Bruce Hagen" wrote:

See if this archived thread sheds any light on the issue:

[http://groups.google.com/group/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/browse](http://groups.google.com/group/microsoft.public.windows.inetexplorer.ie6_outlookexpress/browse) th

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Bruce Hagen  
MS-MVP Outlook Express  
Imperial Beach, CA

"Edzell" <Edzell@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:F2D2A060-D271-4222-B356-7AF33C5D6BED@xxxxxxxxxxxxxxxxxxxx>

> In the last few days (and there are posts on other sites so I'm not > alone

>

<http://help.wugnet.com/windows2/Attachments-visible-ftopic1493907.html>)

> Outlook Express will download mails with 100k-ish attachments but >  
though

> larger attachments of any file type will download to OE (the mail size

> shows

> it has the attachment) no paperclip appears and I can't access the

> attachment

> in any way. This applies to mails from any external sender (hotmail,

> gmail,

> etc). Bizzarely I can forward a mail with a large attachment to myself

> (via

> my ntlworld account) and open it as normal (the paper clip is present).

> Hours of doing everything recommended with security settings and virus

> scanners, compacting etc has no effect on this problem. Help!