

Re: Encoding

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2008-02/m

- *From:* "Michael Santovec" <michael_santovec@xxxxxxxxxxxxx>
 - *Date:* Mon, 4 Feb 2008 11:45:00 -0800
-

Look at tools, Options, Read, International Settings.

Unless you've told OE to use the specified encoding for all messages by the check box there, OE should use whatever the incoming message says.

A couple of problems can occur though.

– The specified encoding on the incoming message might be wrong for what it is. But that should be rare.

– The other issue is that if the message isn't in MIME format, the incoming message doesn't specify any encoding. So you need to guess what the message is using and tell OE to use that.

Since you seem to have fixed your problem we don't need to go into the "Content-Transfer-Encoding".

As for web pages, in IE select View, Source to see the web page source. This can get complicated. If the web page uses frames, there is one source for the page layout and additional ones for each frame (with the data). Where you click on the page before selecting the View, Source determines which source you see. And then some use style sheets which are additional pages with formatting information.

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Mike – http://pages.prodigy.net/michael_santovec/techhelp.htm

"Janetb" <Janetb@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:D9A422A7-700D-4E11-940C-A8ADED51807B@xxxxxxxxxxxxxxxxxxxxx>

Thanks so much for showing me how to see a message's encoding! I believe I am able to view all of the problematic messages now. The ones that did not work with any of the Hebrew encodings work with unicode.

Re: Encoding

Is whether the Hebrew comes up or not at the beginning (before I use the Encoding button) determined by the last encoding I used or by some default setting?

How do I find the Message Source for a web page (or is there no such thing?)? What do I do when the Hebrew is gibberish on a web page?

How might knowing "Content-Transfer-Encoding: 7bit or 8bit or quoted-printable or base64" help with encoding problems?

Many thanks!
Janet

"Michael Santovec" wrote:

You may want to take a look at the Message Source (Ctrl-F3) for some of the messages. Compare the good ones to the bad.

Take a look for headers like:

Content-Type: text/plain;
charset="Utf-8"

The Charset is the MIME term for encoding. Here are some of the Hebrew ones with the charset

Hebrew (DOS) – charset=DOS-862
Hebrew (ISO-Logical) – charset=-iso-8859-8-i
Hebrew (ISO-Visual) – charset=iso-8859-8
Hebrew (Mac) – charset=x-mac-hebrew
Hebrew (Windows) – charset=windows-1255

Also look for headers like
Content-Transfer-Encoding: 7bit or 8bit or quoted-printable or base64

Mike – http://pages.prodigy.net/michael_santovec/techhelp.htm

"Janetb" <Janetb@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:E3289228-7D4B-4447-9F70-565F3AC8B22B@xxxxxxxxxxxxxxxxxxxx

"Michael Santovec" wrote:

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Is the problem just with incoming messages
or also with messages
that
you are composing?

Just with incoming messages and some letters in some
forums (IE6).
No
problems writing.

Is the encoding option not opening, or not
offering the option
that
you
want or not letting you select the option that
you want or
something
else?

It opens and is again offering me all three Hebrew options,
but the
different options just change the text from one sort of
jibberish
to
another.

Is the problem that the whole message
gibberish, or just some
characters?

In the problematic messages, the whole message is gibberish.

You mention changing the default font. Did
you also change the
default
encoding in Tools, Options, Read,
International settings?

That setting has "Default encoding: Windows (Hebrew)", but
the
"Windows
(Hebrew)" in the box is grayed out and there are no other
options
ie

Re: Encoding

no way
to change anything. I'm not sure whether to check or uncheck
"Use
default
encoding for all other messages" because 99% of my emails
are in
English and
my interface is in English—so I thought that might slow the
computer
unnecessarily. In either case, the gibberish remains.
I had set Windows Hebrew as the encoding default in
OE>Options>Fonts.

Old emails which were perfectly fine before (in Hebrew) in
my OE
are
now
gibberish. Other old emails have remained fine (ie in
Hebrew).

The problem is in forums in IE6 as well....Letters from a
regular
contributor in a Yahoo group whose letters were fine in the
past
are
now
gibberish when they came to me in OE . I checked it on the
Yahoo
group
site
and it is gibberish there too....

Thanks for the help!
J.