

## Re: Grayed out attachmentss

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2008-01/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2008-01/m)

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- *From:* "Bruce Hagen" <[Nospam@xxxxxxxxxxxxxxxx](mailto:Nospam@xxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 19 Jan 2008 19:08:41 -0800
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Tools | Options | Security. Uncheck: "Do not allow attachments....."

Are you sure there is an attachment? Do a Ctrl+F3 on the message header to reveal the source. Ant attachment encoding visible?

Are you using AVG? If you are using AVG for your anti-virus and have e-mail scanning enabled, that can make it appear that there is an attachment when none exists. Normally, I would just say to turn off the e-mail scanning feature. It is a redundant layer of protection that eats up CPUs and causes a multitude of problems such as time-outs and account setting changes. Your up-to-date A/V program will continue to protect you sufficiently. However, with AVG you need to remove and reinstall AVG and choose Custom Mode. Uncheck E-mail Scanning when you see that option. For some reason, just unchecking it in the security center causes a conflict with the Windows Security Center.

See:

<http://forum.grisoft.cz/freeforum/read.php?3,76131,76141>

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Bruce Hagen  
MS-MVP Outlook Express  
Imperial Beach, CA

"footboarder" <[footboarder@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:footboarder@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:0667C43E-98D7-484A-BCFE-7612FE15AABD@xxxxxxxxxxxxxxxx>

When I clic on attachments they are grayed out and cannot be opened, viewed, or saved. I have not done anything I can think of tt warrant this. Anyone have any suggestions?

I have a friend in another city who also has the same problem.

My problem was with both W2000Pro and IE 6 on a AMD machine, and now as of this week, with XP Home and IE 7.0, on an older (2001) Pentium 4, DELL machine.