

Re: Can't send email to self

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-12/m

- *From:* Long Shadows <LongShadows@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 8 Dec 2007 20:13:00 -0800
-

"Larry" wrote:

Long Shadows wrote:

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:
:: 0x800CCC69 SMTP_550_MAILBOX_NOT_FOUND Mailbox not found
::
:: Are you sending from name@xxxxxxxxxxxxxxx to name@xxxxxxxxxxxxxxx (not
:: othertype@xxxxxxxxxxxxxxx) and are you connected to the internet via
:: centurytel.net?
::
:: You can't just make up an email address and use it in OE.
:: --
:: ~PA Bear
::
:: Long Shadows wrote:
:: : THE PROBLEM: I cannot send an email to my own email address (@
:: : my ISP). The error message says:
:: :
:: : An unknown error has occurred. Subject 'test', Account:
:: : 'centurytel', Server: 'mail.nw.centurytel.net', Protocol: SMTP,
:: : Server Response: '550
:: : 5.7.1 IB6LnOr2023656 This message does not comply with required
:: : standards.', Port: 25, Secure(SSL): No, Server Error: 550, Error
:: : Number: 0x800CCC69
:: :
:: : We have two computers connected on a home LAN. Both use Outlook
:: : Express 6 for email, with Windows XP SP2. Until the day before
:: : yesterday, we had no problem sending an email to our own address.
:: : When the problem first occurred on one computer, the other one
:: : could still send email to same address. The next day, neither
:: : computer could.
:: :
:: : SOLUTIONS WE HAVE TRIED:
:: : Changed the outgoing server to SMTP address given by ISP
:: : Incoming mail server (POP3) address verified as the one specified
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Re: Can't send email to self

: : : by ISP Checked the box "my server needs authentication" (had
: : : been unchecked -- ISP
: : : says it must be checked with SMTP address)
: : : Ran "NETSH INT IP RESET TEMP.TXT" and restarted computer
: : : Tested sending a message from ISP's webmail -- that works
: : : Tested turning off antivirus software and attempting to send
: : : message -- get
: : : same error
: : : Scrutinized Outlook Express settings for anything that has
: : : changed (did not
: : : find anything)
: : : Scrutinized antivirus update logs for anything unusual during
: : : that time frame (found only routine pattern updates)
: : : Asked a friend with same ISP service and Outlook Express to send
: : : a test message to herself -- it worked with no problem
: : :
: : : Our ISP says the problem is with Outlook Express or the antivirus
: : : software (Trend PC-Cillin). Because turning off the antivirus
: : : did not solve the problem, that seems to eliminate the antivirus
: : : as a possible cause. Because
: : : the problem occurred suddenly on two separate computers, neither
: : : of which had been consciously changed, we cannot understand how
: : : Outlook Express could be causing the problem, nor do we have any
: : : idea what else to look for. Because our friend was able to send
: : : an email to herself, that confirms that somehow the problem must
: : : be here and not with our ISP. But we have no idea what else to
: : : look for.
: : :
: : : Is there any setting in Outlook Express that might cause this
: : : problem? Any other ideas?
: :
:
: Centurytel is my ISP and I am connected to the internet through them.
: I am not making up an email address. I am trying to send an email
: from longshadows@xxxxxxxxxxxxxxx to longshadows@xxxxxxxxxxxxxxx
: Something I have done many times before. Longshadows@xxxxxxxxxxxxxxx
: is my email address, and I can send an email from that address to
: anyone else, and I can receive emails addressed that way. I just
: can't send one from that address to that address.

Here's a work-around

Get a gmail address and set it to autoforward to your longshadow address
so that all mail that arrives at gmail goes to
longshadows@xxxxxxxxxxxxxxx When you want to send an email to yourself,
use the gmail address. That way your isp will see an email arriving
from gmail and not from langshadows@xxxxxxxxxxxxxxx .

Larry

Re: Can't send email to self

Thanks for the suggestion Larry. We do have a hotmail account which we are already using as a work-around. We were hoping to find a fix so we wouldn't have to work around the problem.

Long Shadows

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