

# Re: Outlook Express 6X

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2007-09/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-09/m)

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- *From:* "Peter Foldes" <okf22@xxxxxxxxxxxx>
  - *Date:* Fri, 7 Sep 2007 20:59:48 -0400
- 

Disabling Norton sometimes makes no difference on some systems and their setup. You will need to uninstall Norton completely using the uninstall tool available at the Symantec site as per the link below.

<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2005033108162039>

--  
Peter

Please Reply to Newsgroup for the benefit of others  
Requests for assistance by email can not and will not be acknowledged.

"Hutch309" <Hutch309@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:0FA6E30A-4EA1-4A43-BF04-C0C64002EBEA@xxxxxxxxxxxxxxxxxxxx>

PA Bear:

I have disabled Norton E-mail scanning and wasn't sure on Zonealarm so I closed the program down. Tried to send e-mail to 2 different people and niether one would go ,ERROR:

A time-out occurred while communicating with the server. Account: 'hutch309.2.', Server: 'pop.netzero.com', Protocol: POP3, Port: 110, Secure(SSL): No, Error Number: 0x800CCC19

I have the time out set at 2 mins:

Outgoing set at authsmtp.netzero.com

Would I be better to delete Outlook Express 6 and start all over?

Discouraged Hutch309

"PA Bear" wrote:

I've made no changes to my

...If I remove  
ZoneAlarm & Norton what happens to my protection when  
I'm on the net?

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Norton (AntiVirus): You needn't uninstall NAV, just disable it's Email Protection. It in fact provides no /additional/ protection and even Symantec says it's not necessary:

<QP>

Disabling Email Scanning does not leave you unprotected against viruses that are distributed as email attachments. Norton AntiVirus Auto-Protect scans incoming files as they are saved to your hard drive, including email and email attachments. Email Scanning is just another layer on top of this. To make sure that Auto-Protect is providing the maximum protection, keep Auto-Protect enabled and run LiveUpdate regularly to ensure that you have the most recent virus definitions.

</QP>

<http://service1.symantec.com/SUPPORT/nav.nsf/docid/2002111812533106>

ZA: Assuming you're running ZA Free and that you do NOT have Norton Internet

Security of Norton 360 installed, you can (1) disable or uninstall ZA Free, (2) enable the Windows Firewall and then (3) see if things improve.

—

~Robear Dyer (PA Bear)  
MS MVP—Windows (IE, OE, Security, Shell/User)  
AumHa VSOP & Admin; DTS—L.org

Hutch309 wrote:

Hi Pa Bear:

I do have Platinum and HiSpeed 3G account? and I just upgraded to DSL,  
but  
this started long before DSL.  
Secondly, I had the same problem when I was using Free AVG. If I remove ZoneAlarm & Norton what happens to my protection when I'm on the net? and also when I am upgrading them with new updates? Should I take out one at a time? and which one first?  
I await your reply.

<QP>

Important note for Free NetZero members:  
To take advantage of offline email clients such as Microsoft Outlook [and Outlook Express], you must upgrade to a Platinum or HiSpeed 3G account.

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</QP>

Source:

<http://www.netzero.net/support/email/email-setup-msoex5.html>

Have you upgraded to a Platinum or  
HiSpeed 3G account?

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~PA Bear

Hutch309 wrote:

Corrected message to  
previous message of P left  
off,  
Will check your answer  
Thur 6th.  
Your server has  
unexpectedly terminated the  
connection. Possible causes  
for  
this include server  
problems, network  
problems, or a long period  
of  
inactivity. Account:  
'hutch309.2.', Server:  
'authsmtp.netzero.com',  
Protocol: SMTP, Port: 25,  
Secure(SSL): No, Socket  
Error: 10053, Error  
Number: 0x800CCC0F

"PA Bear" wrote:

What  
happens  
when you  
try to Send?  
Post any  
error  
messages in  
their  
entirety,  
please.

--

~Robear  
Dyer (PA  
Bear)  
MS  
MVP-Windows  
(IE, OE,

Re: Outlook Express 6X

Security,  
Shell/User)  
AumHa  
VSOP &  
Admin;  
DTS-L.org

Hutch309  
wrote:

My  
internet  
provider  
is  
Netzero  
and  
I  
use  
Outlook  
Express  
as  
my  
e-mail  
account.  
My  
problem  
is  
no  
doubt  
simple  
but  
I  
cannot  
fit  
it  
even  
instructions  
from  
NetZero.  
I  
can  
receive  
mail  
but  
cannot  
send.  
Out  
going  
mail  
is  
[authsmtp.netzero.com](mailto:authsmtp.netzero.com)

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(also  
tried  
.net)  
outgoing  
port  
is  
25  
but  
have  
tried  
587  
but  
does  
not  
work.  
Incoming  
mail  
is  
pop.netzero.com  
(also  
tried.net).incoming  
port  
is  
110  
okay  
Help