

Re: Outlook Express 6X

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-09/m

- *From:* Hutch309 <Hutch309@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 6 Sep 2007 17:28:02 -0700
-

PA Bear:

I have disabled Norton E-mail scanning and wasn't sure on Zonealarm so I closed the program down. Tried to send e-mail to 2 different people and niether one would go ,ERROR:

A time-out occurred while communicating with the server. Account: 'hutch309.2.', Server: 'pop.netzero.com', Protocol: POP3, Port: 110, Secure(SSL): No, Error Number: 0x800CCC19

I have the time out set at 2 mins:

Outgoing set at authsmtp.netzero.com

Would I be better to delete Outlook Express 6 and start all over?

Discouraged Hutch309

"PA Bear" wrote:

I've made no changes to my

...If I remove
ZoneAlarm & Norton what happens to my protection when I'm on the net?

Norton (AntiVirus): You needn't uninstall NAV, just disable it's Email Protection. It in fact provides no /additional/ protection and even Symantec says it's not necessary:

<QP>

Disabling Email Scanning does not leave you unprotected against viruses that are distributed as email attachments. Norton AntiVirus Auto-Protect scans incoming files as they are saved to your hard drive, including email and email attachments. Email Scanning is just another layer on top of this. To make sure that Auto-Protect is providing the maximum protection, keep Auto-Protect enabled and run LiveUpdate regularly to ensure that you have the most recent virus definitions.

</QP>

<http://service1.symantec.com/SUPPORT/nav.nsf/docid/2002111812533106>

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ZA: Assuming you're running ZA Free and that you do NOT have Norton Internet Security of Norton 360 installed, you can (1) disable or uninstall ZA Free, (2) enable the Windows Firewall and then (3) see if things improve.

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~Robear Dyer (PA Bear)
MS MVP–Windows (IE, OE, Security, Shell/User)
AumHa VSOP & Admin; DTS–L.org

Hutch309 wrote:

Hi Pa Bear:

I do have Platinum and HiSpeed 3G account? and I just upgraded to DSL, but this started long before DSL.
Secondly, I had the same problem when I was using Free AVG. If I remove ZoneAlarm & Norton what happens to my protection when I'm on the net? and also when I am upgrading them with new updates? Should I take out one at a time? and which one first?
I await your reply.

<QP>

Important note for Free NetZero members: To take advantage of offline email clients such as Microsoft Outlook [and Outlook Express], you must upgrade to a Platinum or HiSpeed 3G account.

</QP>

Source:

<http://www.netzero.net/support/email/email-setup-msoex5.html>

Have you upgraded to a Platinum or HiSpeed 3G account?

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~PA Bear

Hutch309 wrote:

Corrected message to previous message of P left off,
Will check your answer Thur 6th.
Your server has unexpectedly terminated the connection. Possible causes for this include server problems, network problems, or a long period of

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inactivity. Account: 'hutch309.2.', Server:
'authsmtp.netzero.com',
Protocol: SMTP, Port: 25, Secure(SSL): No,
Socket Error: 10053, Error
Number: 0x800CCC0F

"PA Bear" wrote:

What happens when you try
to Send? Post any error
messages in their
entirety, please.

--

~Robear Dyer (PA Bear)
MS MVP--Windows (IE,
OE, Security, Shell/User)
AumHa VSOP & Admin;
DTS-L.org

Hutch309 wrote:

My internet
provider is
Netzero and
I use
Outlook
Express as
my e-mail
account. My
problem is
no doubt
simple but I
cannot fit it
even
instructions
from
NetZero.
I can
receive mail
but cannot
send.
Out going
mail is
authsmtp.netzero.com
(also tried
.net)
outgoing
port
is
25
but have

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tried 587
but does not
work.
Incoming
mail is
pop.netzero.com
(also
tried.net).incoming
port is
110
okay
Help