

Can't print in OE

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-08/m

- *From:* "JR" <rhondeau2001@xxxxxxxxxx>
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I try and print an e-mail message in OE and I get the following Script error:

res://C:\WINDOWS\system32\shdoclc.dll/preview.dlg

Searching for a way to fix this problem, all I find is a reference to a program called Surfairy that is causing the same type of error.

I've done complete scans with my Anti-virus, Adware, and Spybot which are all clean.. I've done a search for Surfairy.. Nothing.

I've run some suggested scripts in Run and nothing has worked.

I downloaded and installed Mozilla and Thunderbird and they both work fine.

I would just like to know what is causing the problem and find out how to fix it. I've had two disastrous experiences trying to download and install IE 7 so I'd rather not try that again..

I'm running WinXP SP2.

I'm getting a new Vista system but would like to clean up this problem before I give my computer to my niece..

HELP!!!! :)

Jack

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