

## Re: Error Mess Socket 10061, Error # 0x800ccc0e

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2007-07/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-07/m)

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- *From:* "Bruce Hagen" <[Nospam@xxxxxxxxxxxxxxxx](mailto:Nospam@xxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 9 Jul 2007 12:20:19 -0700
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New MSN server settings:

1. On the Servers Tab,
  - a. Change the Incoming mail (POP3) and Outgoing mail (SMTP) settings to:
    - i. Incoming mail FROM pop3.email.msn.com TO pop3.live.com
    - ii. Outgoing mail FROM smtp.email.msn.com TO smtp.live.com
  - b. Uncheck the "Log on using Secure Password Authentication" box
  - c. Ensure your full e-mail address is included under "Account Name"  
e.g. MSN\_User@xxxxxxx
2. On the Advanced Tab,
  - a. Change the port number for Incoming Mail (POP3) from 110 to 995
  - b. Check both the boxes that indicates  
"This server requires a secure connection (SSL)"

—  
Bruce Hagen  
MS-MVP Outlook Express  
Imperial Beach, CA

"...winston" <[merlin@druid9#.com](mailto:merlin@druid9#.com)> wrote in message  
[news:Olg3r0lwHHA.560@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:Olg3r0lwHHA.560@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
Karen,

If she used MSn 9 her account should be an http account, thus not using the pop3/smtp servers.  
The correct server for an http account was posted earlier

Try setting the account up in OE as an http account.  
<http://oe.msn.msnmail.hotmail.com/cgi-bin/hmdata>  
Caution: Since she is running Win98 she is also using OE4 or possible OE5 if IE was updated  
to IE55sp1(or  
similar), OE may attempt to use this incorrect server

: > <http://services.msn.com/svcs/hotmail/httpmail.asp>  
: > You'll have to change it manually.

The pop3.email.msn.com and smtp.email.com servers and ports you mentioned(110/25), Secure Password Authorization(SPA) are \*\*\*no longer valid\*\*\* for legacy pop3 accounts. If she used, MSn Explorer I am extremely skeptical that the new servers will function(though a few http accounts that were originally pop3 accounts oddly, possibly an anomaly, still capable of using the legacy pop3 settings. Those settings were also

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posted in this thread by Mae..reposted below.

:>:>: Mae wrote:  
:>:>: See if these settings will work:  
:>:>: 1. On the Servers Tab,  
:>:>: a. Change the Incoming mail (POP3) and Outgoing mail (SMTP) settings to:  
:>:>: i. Incoming mail FROM pop3.email.msn.com TO pop3.live.com  
:>:>: ii. Outgoing mail FROM smtp.email.msn.com TO smtp.live.com  
:>:>: b. Uncheck the "Log on using Secure Password Authentication" box  
:>:>: c. Ensure your full e-mail address is included under "Account Name" e.g.  
:>:>: MSN\_User@xxxxxxx  
:>:>:  
:>:>: 2. On the Advanced Tab,  
:>:>: a. Change the port number for Incoming Mail (POP3) from 110 to 995  
:>:>: b. Check both the boxes that indicates "This server requires a secure  
:>:>: connection (SSL)"  
:>:>: —

Imo, try the first by setting up a new account in OE as an http account and see if it works, if it does, then change the settings per Mae's instructions in the original account. If both work decide which one to use, then remove the other account. If only one works, remove the account that doesn't work.

The links posted in my prior response were servers for use in Outlook Express(they are not clickable links to a web site). If you meant other links besides those and can't connect to the sites using IE or MSn Explorer, then another issue unrelated to email or Outlook Express is in play.

Let us know how it goes after trying the http or 'new' pop3/smtp settings.

....winston  
MS-MVP WLMD

"Karen M" <KarenM@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:BF4F435E-BB65-4841-99A1-2D40F0583C52@xxxxxxxxxxxxxxxxxxxx](mailto:news:BF4F435E-BB65-4841-99A1-2D40F0583C52@xxxxxxxxxxxxxxxxxxxx)  
: Hi Winston, I finally was able to get back to my senior citizen friend's  
: computer.  
: I confirmed:  
: She has MSN 9 which used MSN Explorer.  
: Her Outlook Express is Outlook Express 6 version 6.xxx  
: MSN is her ISP and Outlook Express is her chosen client.  
: All her settings are correct. POP3.email.msn.com and SMTP.email.msn.com  
: SSL on the Advance Tab is not checked, settings are 25 and 110  
: I did notice she does not have a TCP/IP and I don't remember if she had  
: anything checked. – like Optain IP Address Automatically – I will have to  
: check on this...  
: I tried to connect to the sites you indicated but nothing came up. I may  
: not have waited long enough but we sat there for awhile talking and finally  
: decided it wasn't coming up.  
: I tried adding a new account with the Original settings, and then with the  
: POP3.live.com and SMTP.live.com settings and neither worked.  
: I was finally able to find MSN Support contact and they advised me to delete

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: the account and then re-enter because it is probably corrupte. That is one  
: thing I didn't do. I always just added an account with the original account  
: still listed. It said to use the POP3.live.com and SMTP.live.com with SSL  
: checked. I don't believe that conncection will work so I am going to have my  
: friend use the POP3.email.msn.com and SMTP.email.msn.com first. I will let  
: you know the results.

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