

Re: OE6 cannot connect to mail server after login change

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- *From:* "Barrabas" <self@xxxxxxxx>
 - *Date:* Thu, 19 Apr 2007 00:47:15 +1000
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"Frank Saunders, MS-MVP OE/WM" <franksaunders@xxxxxxxx> wrote in message <news:71F87E02-19B2-4FBE-84D1-78E7654C8114@xxxxxxxxxxxxxxxxxxxx>

"Barrabas" <self@xxxxxxxx> wrote in message <news:4624a40f@xxxxxxxxxxxxxxxxxxxx>

The connection to the server has failed. Account:
'mail.labyrinth.net.au', Server: 'mail.labyrinth.net.au', Protocol: POP3,
Port: 110, Secure(SSL): No, Socket Error: 10061, Error Number:
0x800CCC0E

I do use Nortons. I have tried it with Norton Internet Security
disabled, and autoprotect disabled
and it makes no difference.

When the mail connection does work, changing Nortons makes no difference
also.

It is set to scan email. I tried switching it off, but it made no
difference.

Dial-up connection.

All I have unusual is a script that is used for LAN connections in IE. I
switch
off the automatically use script option and it makes no difference.

My other settings aren't anything special as far as I can tell, POP3, the
right
mail server there. It was working okay a few days ago.

I tried to notice anything different in processes running between
relogging in.

I found that a Java Collaboration Server was running before and then
disappearing
after relogging in. I have set it to manual start now, so it is usually

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not running at all,
but this has made no difference.

With Norton it is often not enough to "disable" Norton because that never really disables all of it. It is sometimes necessary to totally uninstall it.

Also turn off any anti-spam program.

What anti-virus and firewall etc. software do you recommend?

There is no way to tell how Nortons causes my problem, uninstalling it, it did go away. Nothing I switched off made any difference.

But also, the icons in the system tray load better, on re-installing, which shows it had gotten messy.

—

Frank Saunders, MS-MVP OE/WM

<http://www.fjsmjs.com>

Answer in newsgroup. Don't expect an answer to email.