

Re: Help with OE 6/IE 7

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-04/m

- *From:* Tim <Tim@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 11 Apr 2007 08:00:02 -0700
-

I created a new user profile, limited use, and the same problem; I create an identity but as soon as it tries to connect OE stops responding. I created another profile, administrator, and the same problem; create but can't connect.

"PA Bear" wrote:

Yes, I'm referring to User Profiles. Create a new User Profile and see if you can create/use multiple identities in it. [If not, more drastic measures will be required.]

Related: Ideally, each family member should be using their own, password-protected User Profile, and unless you're running WinXP Home, none of you should be running /as/ Administrator.

Shared Computer Toolkit for WinXP

<http://www.microsoft.com/windowsxp/sharedaccess/overview.mspx>

--

~PA Bear

Tim wrote:

Profile? If you're referring to user profiles on the machine, I only have one.

"PA Bear" wrote:

Do you think the problem is with the ISP?

No. Forget I asked the question.

Do you have any problems creating and using one or more new identities in

a new/another User Profile, Tim?

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--
~PA Bear

Tim wrote:

My ISP is TDSMetrocom. This is where I already have two e-mail addresses.

My business web site is hosted by Yahoo!, where I have one address. Do you think the problem is with the ISP?

--
"PA Bear" wrote:

Who's your ISP, Tim?

Tim wrote:

Right now my wife and I have separate identities (I want to add one for my daughter) and I have an identity for my business (I want to add one for a different department in the business).

I was afraid you were going to say something along the lines, "That being said, /something/

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is amiss in
the current
User
Profile.
What's
wrong
is
still TBD", I
was hoping
you had a
magic bullet
in your
pocket.

I checked
with the
mail
providers
again and
everything
is 'fine' on
their
end and the
addresses I
have with
them are
okay. They
both say the
problem
is with OE
and they
can't do
anything
about that.

"PA Bear"
wrote:

I
know
I
can
have
multiple
mail
accounts
per
identity,
but
would

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that
also
allow
me
to
have
different
names
in
the
'From:'
when
I
send
an
e-mail?

Yes,
just
double-click
on
FROM.

OE
will
use
the
default
mail
account
when
beginning
a
new
message.
When
Replying
to
or
Forwarding
a
message,
OE
will
use
the
account
to
which
the

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original
message
was
sent.

To
avoid
confusion
and
afford
some
privacy,
it
would
probably
be
preferable
for
each
of
you
to
have
your
own,
password-protected
User
Profile
and,
therefore,
your
own
identity
in
which
is
running
only
your
mail
account.

That
being
said,
/something/
is
amiss
in
the
current

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User
Profile.
What's
wrong
is
still
TBD.
--
~Robear
Dyer
(PA
Bear)
MS
MVP–Windows
(IE,
OE,
Security,
Shell/User)
AumHa
VSOP
&
Admin;
DTS–L.org

Tim
wrote:

I
just
checked
versions,
all
three
are
6.00.2900.3028
[xpsp_sp2_gdr.061107–0012].

I
know
I
can
have
multiple
mail
accounts
per
identity,
but
would
that

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also
allow
me
to
have
different
names
in
the
'From:'
when
I
send
an
e-mail?

"PA
Bear"
wrote:

OE
Help
>
About
>
Files:
What
versions
of
MSOE.DLL,
INETCOMM.DLL
and
DIRECTDB.DLL
are
listed
here
(e.g.,
v6.00.1234.5678)?

2)
I'm
creating
the
new
identities
because
I
need
additionally

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e-mail
addresses.

Have
you
obtained
new
email
addresses
from
Yahoo
and
TDS?
(You
can't
just
make
up
a
new
one
and
plug
it
into
OE
Accounts
>
Mail.)
If
you
have,
do
they
work
OK
in
one
of
the
existing
identities?
(Do
you
understand
that
you
can
have
quite

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a
number
of
mail
accounts
running
in
one
(1
identity?)

What
about
#5?
--
~PA
Bear

Tim
wrote:

1)
Tried
it.
OE
starts
with
the
new
identity
and
then
stops
responding.

2)
I'm
creating
the
new
identities
because
I
need
additionally
e-mail
addresses.

3)
I
added
the

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accounts
to
the
existing
identities
and
things
work
fine.
4)
OE
stops
responding
whenever
I
switch
to
it,
I
don't
have
the
opportunity
to
import.

I
haven't
tried
uninstalling
IE7,
I
will
now.

"PA
Bear"
wrote:

More
diagnostic
questions...

OE
File
>
Identities
>
Manage

identities
>
Use
this
identity
when
starting
a
program/Use
this
identity
when
a
program
cannot
ask...
>
If
you
enable
this
option
and
select
the
new
identity
in
each
of
the
boxes,
does
OE
open
to
the
new
identity
[and
work
OK]?

1.
Have
you
tested
the
above?

I
already
have
one
identity
using
the
Yahoo!
server
and
two
using
TDS.

2.
Assuming
the
above
2
identities
are
working
OK,
may
I
ask
why
you're
attempting
to
create
2
new
identities
which
appear
to
be
the
equivalent
of
the
original
2?

3.
If
you
add
the

TDS
account
to
the
first
identity
above
(the
one
running
Yahoo
only),
is
everything
OK?
If
you
add
the
Yahoo
account
to
the
second
identity
above
(the
one
running
TDS
only),
is
everything
OK?

4a.
If
you
export
an
IAF
file
for
the
Yahoo
account
from
the
working
identity
and

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then
import
it
into
the
new
identity
(instead
of
adding
the
account
manually),
is
everything
OK?

4b.
If
you
export
an
IAF
file
for
the
TDS
account
from
the
working
identity
and
then
import
it
into
the
new
identity
(instead
of
adding
the
account
manually),
is
everything
OK?

To

export
an
IAF
file:
Tools
>
Accounts
>
Mail
>
Highlight
(select)
the
account
>
Export
>
...
To
import
an
IAF
file:
Tools
>
Accounts
>
Mail
>
Highlight
(select)
the
account
>
Import
>
...
5.
Start
>
Run
>
Regedit
>
[OK]

Navigate
to
the
following

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key:
HKEY_CURRENT_USER\

How
many
subkeys
are
underneath
the
above
key?
(Each
subkey's
{GUID}
corresponds
to
1
identity
and
its
store;
<http://www.insideoe.com/file>

6.
If
no
joy
with
anything
above:
If
you
uninstall
IE7,
does
this
behavior
persist?

Uninstalling
IE7
(which
automatically
returns
you
to
IE6)
<http://www.ie-vista.com/kba>

How
to

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uninstall
Internet
Explorer
7:
<http://support.microsoft.com>

IE7
(Un)Installation
and
Anti-Malware
Applications:
<http://blogs.msdn.com/ie/arch>

--
~PA
Bear

Tim
wrote:

Right,
I
can
create
a
new
identity,
OE
stops
responding
whenever
I
try
to
use
it.
My
original
identities
(3)
work
just
fine,
but
they
were
all
created
before
I
installed
IE7.

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I
have
noticed
that
when
OE
stops
responding
with
this
new
identity
the
status
bar
still
says
'Connecting'.

I
have
contacted
both
Yahoo!
and
TDS
(e-mail
hosts)
and
they
have
assured
me
that
the
e-mail
address
I
set
on
their
respective
server
was
correct.

I
already
have
one
identity

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using
the
Yahoo!
server
and
two
using
TDS.
I
am
now
trying
to
create
two
new
identities;
one
using
Yahoo!
and
one
using
TDS.
The
same
problem
happens
with
both
of
them.
The
only
commonalities
are
OE6/IE7,
my
machine
and
the
operator
(me);
with
OE6/IE7
being
the
new
kid
on
the

block.

"PA
Bear"
wrote:

In
a
reply
to
Steve,
Tim
wrote:

That
that
took
care
of
the
link
prob
but
I
still
have
the
origi
one;
I
can't
crea
new
iden
is
OE
6.

No,
you
said
you
can
create
a
new
identity
but
it
(or

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OE)
stops
responding:

...W
I
try
to
crea
a
new
iden
I
get
throu
the
proc
click
"Fin
and
OE
6
stop
resp
Whe
I
resta
the
softw
and
swit
to
the
new
iden
it
imm
stop
resp

Tim,
how
is
your
original
identity
working
currently?
Did

this
problem
switching
identities
exist
before
you
installed
IE7?

OE
File
>
Identities
>
Manage
identities
>
Use
this
identity
when
starting
a
program/Use
this
identity
when
a
program
cannot
ask...
>
If
you
enable
this
option
and
select
the
new
identity
in
each
of
the
boxes,
does
OE
open

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to
the
new
identity?
