

Re: Help with OE 6/IE 7

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-04/m

- *From:* Tim <Tim@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 10 Apr 2007 07:26:01 -0700
-

I just checked versions, all three are 6.00.2900.3028 [xpsp_sp2_gdr.061107-0012].

I know I can have multiple mail accounts per identity, but would that also allow me to have different names in the 'From:' when I send an e-mail?

"PA Bear" wrote:

OE Help > About > Files: What versions of MSOE.DLL, INETCOMM.DLL and DIRECTDB.DLL are listed here (e.g., v6.00.1234.5678)?

2) I'm creating the new identities because I need additionally e-mail addresses.

Have you obtained new email addresses from Yahoo and TDS? (You can't just make up a new one and plug it into OE Accounts > Mail.) If you have, do they work OK in one of the existing identities? (Do you understand that you can have quite a number of mail accounts running in one (1) identity?)

What about #5?

--

~PA Bear

Tim wrote:

- 1) Tried it. OE starts with the new identity and then stops responding.
- 2) I'm creating the new identities because I need additionally e-mail addresses.
- 3) I added the accounts to the existing identities and things work fine.
- 4) OE stops responding whenever I switch to it, I don't have the opportunity to import.

I haven't tried uninstalling IE7, I will now.

"PA Bear" wrote:

More diagnostic questions...

OE File > Identities > Manage identities >
Use this identity when
starting
a
program/Use this identity when a program
cannot ask... > If you enable
this
option and select the new identity in each of
the boxes, does OE open to
the
new identity [and work OK]?

1. Have you tested the above?

I already have one identity using the Yahoo!
server and two using TDS.

2. Assuming the above 2 identities are working OK, may I
ask why you're
attempting to create 2 new identities which appear to be the
equivalent
of
the original 2?

3. If you add the TDS account to the first identity above (the
one
running
Yahoo only), is everything OK? If you add the Yahoo
account to the
second
identity above (the one running TDS only), is everything
OK?

4a. If you export an IAF file for the Yahoo account from the
working
identity and then import it into the new identity (instead of
adding the
account manually), is everything OK?

4b. If you export an IAF file for the TDS account from the
working

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identity
and then import it into the new identity (instead of adding the
account
manually), is everything OK?

To export an IAF file: Tools > Accounts > Mail > Highlight
(select) the
account > Export > ...

To import an IAF file: Tools > Accounts > Mail > Highlight
(select) the
account > Import > ...

5. Start > Run > Regedit > [OK]

Navigate to the following key:
HKEY_CURRENT_USER\Identities

How many subkeys are underneath the above key? (Each
subkey's {GUID}
corresponds to 1 identity and its store;
<http://www.insideoe.com/files/store.htm#storemain.>)

6. If no joy with anything above: If you uninstall IE7, does
this
behavior
persist?

Uninstalling IE7 (which automatically returns you to IE6)
<http://www.ie-vista.com/kbase2.html>

How to uninstall Internet Explorer 7:
<http://support.microsoft.com/kb/927177>

IE7 (Un)Installation and Anti-Malware Applications:
<http://blogs.msdn.com/ie/archive/2006/10/11/IE7-Installation-and-Anti-2D00-Malware-Ap>

~PA Bear

Tim wrote:

Right, I can create a new identity, OE stops
responding whenever I try
to
use it. My original identities (3) work just
fine, but they were all
created before I installed IE7.

I have noticed that when OE stops
responding with this new identity the
status bar still says 'Connecting'. I have
contacted both Yahoo! and

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TDS
(e-mail hosts) and they have assured me that
the e-mail address I set on
their respective server was correct.

I already have one identity using the Yahoo!
server and two using TDS.

I
am
now trying to create two new identities; one
using Yahoo! and one using
TDS. The same problem happens with both
of them. The only commonalities
are
OE6/IE7, my machine and the operator (me);
with OE6/IE7 being the new kid
on
the block.

"PA Bear" wrote:

In a reply to Steve, Tim
wrote:

Thanks, that
took care of
the link
problem,
but I still
have the
original
one; I can't
create new
identities is
OE 6.

No, you said you can create
a new identity but it (or OE)
stops
responding:

...When I
try to create
a new
identity, I
get through
the
process,
click

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"Finish"
and OE 6
stops
responding.
When I
restart the
software
and switch
to the new
identity it
immediately
stops
responding.

Tim, how is your original
identity working currently?
Did this problem
switching identities exist
before you installed IE7?

OE File > Identities >
Manage identities > Use this
identity when
starting
a program/Use this identity
when a program cannot
ask... > If you
enable
this option and select the
new identity in each of the
boxes, does OE
open
to the new identity?

--
~Robear Dyer (PA Bear)
MS MVP–Windows (IE,
OE, Security, Shell/User)
AumHa VSOP & Admin;
DTS–L.org

Tim wrote:

OE was not
running. I
did a cold
boot, turned
off
anti–virus
and

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anti-spyware
software,
then
installed. I
have even
done this
and
re-installed.
I have even
applied the
Microsoft
update for
the
OE6/IE7
issue. The
only thing
that is new,
and it
wasn't on
my machine
before
I
did
all of this, is
Windows
Defender.

Now I have
noticed
something
new; OE
will not
follow
hyperlinks.
They
are
recognized
as being a
hyperlink,
color,
cursor
change and
address in
the
status bar,
but nothing
happens
when I click
on the link.

"PA Bear"

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wrote:

Was
OE
running
when
you
installed
IE7?

Did
you
disable
your
anti-virus
application
and
any
anti-spyware
application
/before/
installing
IE7?

--
Tim
wrote:

I
have
e-mail
scan
turned
off.
I
did
find
an
article
regarding
something
on
this
order,
but
the
related
update
didn't
help
either.
The

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e-mail
identities

I
already
have
work
okay,
it's
just
that

I
can't
create
any
new
ones.

"Steve
Cochran"
wrote:

Do
you
have
antivirus
software
set
to
scan
email?
See
www.oehelp.com/OETips.aspx#3

"Tim"
<Tim@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote
in
message
news:96148A04-BBE2-443B-81D6-4E858

I
am
running
OE
6
(6.00.2900.2180[xpsp_sp2_rtm.0408
and
IE
7
(7.0.5730.11CO).
When

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I
try
to
create
a
new
identity,
I
get
through
the
process,
click
"Finish"
and
OE
6
stops
responding.
When
I
restart
the
software
and
switch
to
the
new
identity
it
immediately
stops
responding.
I
have
e-mail
accounts
set-up
with
two
different
ISPs
and
this
happens
for
both
of
them.

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Is
there
a
problem
with
the
combination
of
OE
6
and
IE
7?
If
so,
how
do
I
correct
the
issue?