

# Re: Moving messages between Outbox and Sent folders

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2007-01/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2007-01/m)

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- *From:* Charlie's Word VBA questions  
<[CharliesWordVBAquestions@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:CharliesWordVBAquestions@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 25 Jan 2007 14:28:01 -0800
- 

Yes, thanks. But, as I said, both incoming and outgoing scanning ARE unchecked. However, the Norton dialog that it is scanning still pops up when I send mail. I have read the Symantec document -- it has nothing new in it.

"Michael Santovec" wrote:

How to enable or disable email scanning in Norton Anti-Virus  
(Note: Disabling email scanning does not leave you unprotected against viruses that are distributed as email attachments)  
<http://service1.symantec.com/SUPPORT/nav.nsf/docid/2001082921552806>

And check your settings in OE at Tools, Accounts, Mail, Properties, Servers. Make sure that the server names match what your ISP says they should be.

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Mike - [http://pages.prodigy.net/michael\\_santovec/techhelp.htm](http://pages.prodigy.net/michael_santovec/techhelp.htm)

"Charlie's Word VBA questions"  
<[CharliesWordVBAquestions@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:CharliesWordVBAquestions@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:D8E8EA3A-8D08-4F50-9569-6C58C484E6F1@xxxxxxxxxxxxxxxxxxxx>

Not to be a nuisance again, but -- just how can I turn off email scanning with Norton? I have unchecked both incoming and outgoing scanning, but Norton still thinks it owns me and the rest of the world. (I know you don't recommend Norton but it came with the system, is already installed with subscription paid, etc.)

"Frank Saunders, MS-MVP OE/WM" wrote:

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"Charlie"s Word VBA questions"

<CharliesWordVBAquestions@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:8A5D727C-D567-424C-AF85-FFCEE0B5A4BB@xxxxxxxxxxxxxxxxxxxx

I am using Outlook Express 6 under XP with  
Norton Internet Security  
2006.

Is there any way to move an email from the  
Sent folder to the  
Outbox  
folder?

I can move it to any other folder but the  
Outbox folder is not  
available

(OK  
is disabled). If I try to move from any other  
folder to Outbox, it  
is  
also  
disabled.

When I send an email and there is any  
interruption, it is already  
moved to  
the Sent folder and I can't "resend" it unless I  
"rebuild" the  
text,  
attachments, etc as new.

Also, the email is moved to Sent when  
sending starts, not when it  
is done.

Is there any way to prevent moving an email  
to Sent until sending  
is done?

Any ideas and suggestions will be very  
much appreciated.

This is probably because Norton is set to scan email. Norton  
puts a  
proxy  
between OE and the mail server. When Norton has received  
the whole  
message  
it lies to OE and says the message has been sent, so OE

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moves it to  
Sent  
Items. By the time Norton is done scanning and tries to send  
the  
server has  
timed out, so the message never really goes. Does Norton tell  
you it  
screwed up and the message wasn't sent? Of course not.

Turn off email scanning in Norton (or any anti-virus). It  
provides  
no added  
protection. After doing so it may be necessary to reset the  
server  
names in  
OE.

The Other E-Mail Threat: File Corruption in Outlook

Express

Published: November 18, 2004

By Tom Koch

<http://www.microsoft.com/windows/IE/community/columns/filecorruption.mspx>

Email scanning slows down Sending and Receiving,  
sometimes enough  
that OE  
times out. Since some of the received messages have large  
(often  
virus)  
attachments, which exasperates the problem.  
Some Comcast users have found it necessary to totally  
uninstall  
Norton and  
switch to the free AVG with mail scanning off. Norton  
invented email  
scanning and here's what they say:

"Disabling Email Scanning does not leave you unprotected  
against  
viruses  
that  
are distributed as email attachments. Norton AntiVirus  
Auto-Protect  
scans  
incoming files as they are saved to your hard drive, including  
email  
and  
email attachments. Email Scanning is just another layer on  
top of  
this. To  
make sure that Auto-Protect is providing the maximum

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protection, keep

Auto-Protect enabled and run LiveUpdate regularly to

ensure that you

have

the most recent virus definitions."

<http://service1.symantec.com/SUPPORT/nav.nsf/d4578f66d8f00a0188256d4e006aaa94/4ba5f>

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Frank Saunders, MS-MVP OE/WM

<http://www.fjsmjs.com>

Answer in newsgroup. Don't expect an answer to email.