

## Re: New email icon in system tray

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2006-10/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-10/m)

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- *From:* "Craig" <[machocraig@xxxxxxxxxxx](mailto:machocraig@xxxxxxxxxxx)>
  - *Date:* Mon, 30 Oct 2006 15:18:27 -0700
- 

Hi,

The problem was not solved.

Craig

"Alias~-" <[notever@xxxxxxxxxxx](mailto:notever@xxxxxxxxxxx)> wrote in message  
[news:OiwOgG0%23GHA.4708@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OiwOgG0%23GHA.4708@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Craig wrote:

Thank you. Upon reading your response, both scanning incoming and outgoing emails were unchecked.  
Craig

You're welcome. Did it solve the icon in the systray problem?

Alias

"Alias~-" <[notever@xxxxxxxxxxx](mailto:notever@xxxxxxxxxxx)> wrote in message  
[news:eR62SAv%23GHA.3952@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eR62SAv%23GHA.3952@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Craig wrote:

Disable Norton's email scan  
as it offers no added  
protection and can  
cause problems with OE.

Could you please more specific on this line?  
I have been using NAV  
for zillions of years. I always thought that  
NAV protected almost

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everything because I have a blind trust in NAV somehow. I am surprised to see that it does not protect. Please enlighten me.

Craig

I wrote \*added\* protection. If you were to try and run a virus, NAV would still stick it's head out and stop it. It's just that OE and NAV don't work together well and even Symantec says it's not necessary:

<paste>

Disabling Email Scanning does not leave you unprotected against viruses that are distributed as email attachments. Norton AntiVirus Auto-Protect scans incoming files as they are saved to your hard drive, including email and email attachments. Email Scanning is just another layer on top of this.

To make sure that Auto-Protect is providing the maximum protection, keep Auto-Protect enabled and run LiveUpdate regularly to ensure that you have the most recent virus definitions.

</paste>

<http://service1.symantec.com/SUPPORT/nav.nsf/docid/2002111812533106>

Alias

"Alias~-" <notever@xxxxxxxxxxxx> wrote in message <news:ex265cu%23GHA.2300@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Craig wrote:

Re: New email icon in system tray

I use  
OutlookExpress  
for  
emailing.  
My OS is  
WinXP Pro  
SP2.  
In most  
cases, when  
I open and  
read a new  
email, the  
new email  
icon  
in system  
tray  
disappears.  
But once in  
a while, the  
email icon  
still remains  
in the  
system tray  
even after  
deletion of  
the all new  
emails.  
Is there  
anyway to  
fix this  
problem?  
Craig

If you select all the new  
messages and use shift +  
delete, the icon  
won't go away. It could also  
be Norton. Disable Norton's  
email scan as  
it offers no added protection  
and can cause problems  
with OE.

Alias

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