

Re: Please Help–Can not open Outlook Exp. 6

Source:

http://www.tech–archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006–10/m

- *From:* Horseman12 <Horseman12@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 22 Oct 2006 18:16:02 –0700
-

Steve, I figure it id Dell's fault, so I yelled at them. They are going to send a CD by overnight. Then I think, hope, pray, that your SFC scan will work. It looks like it just grabs every gap off the CD.

FYI– They also suggested that I go to www.dll–files.com and download the dll that I need. They added a suffix that took me right to mfc17.dll This site has all the dll files for free download. I could not unzip it, so I figure that I will wait until I get the XP CD.

I tried Windows updates. Every thing I tried gave me an error saying "You already have a newer version." Then the download stops cold. Of course they won't give you the whole product like IE or OE to re–load.

The only other ideas that I had were these. Could I download from somewhere within Dell? Or, could Dell take over my computer and fix it via remote assist? They decided to just send me the CD and handle it that way. The good thing is that I will then always have the cd.

Steve, you guys with the info are the greatest. Thanks so much. I will do many things I found in the tips section. And, I saw here a thing about a spell checker which I intend to install after I get everything running again.

The only other problem that I know I have is that Java does not work. I have tried to un–install in every way I can think of. I even did a search for Java and then deleted every item. Then when I try to reinstall it says I already have a newer version. On the control panel–add or remove programs, Java stays there, but, without a delete/change button. Odd! I hope that the scan and fix program will fix this and allow me to re–install.

Do you think that it will work that way?

Or, do you have any other ideas on the Java question?

Thanks again.

—

Horseman12

"Steve Cochran" wrote:

If you don't have a CD, then I don't know what to suggest. What happens if you go to WIndows Update? Can you get updates?

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steve

"Horseman12" <Horseman12@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:6F9BD1BA-C9A5-4561-B5CD-7764EB2353AD@xxxxxxxxxxxxxxxxxxxx

Steve, Thanks. I think that you have it," But"
I read all the tips (GREAT STUFF). and did the backup and installed backup
QB.
Then I tried the system file checker. It goes in the right direction, and even gave me back my icon. But, eventually it says put in your install CD.
I don't have one. My old upgrade to XP CD will not fool it and is rejected.
So, I am back at the same roadblock. How do I get what I need to put back in? I think that mfc71.dll is gone as I can not find it by searching, even
with hidden files searched.
Yikes. I'll have 1,000 emails if I ever get this fixed.

—
Horseman12

"Steve Cochran" wrote:

Try system file checker.

Go to Start | Run and type

SFC /scannow

See if that fixes the issues.

See here for message recovery techniques also:

www.oehelp.com/OETips.aspx#4

If you need to reinstall, you can backup the files first.

steve

"Horseman12"

<Horseman12@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:D6F47F6B-2530-4BD7-9A79-8D66CD07300E@xxxxxxxxxxxxxxxxxxxx

Hi, Thanks, I saw a tip somewhere telling how to set OE on startup.

Don't

believe everything you read, eh?!?! I tried system restore, and

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restore
dates show on the calendar, but they do not
work. If I am remembering
back
correctly it was not the reg edit clean that
messed things up, but
rather
the
duplicate files eraser. Everything else on the
computer seems to work
OK
except Java. I tried to uninstall, planning to
re–install it, but it
would
not uninstall.
--
Horseman12

"Bruce Hagen" wrote:

OE should never be set to
open on startup. That said, I
believe you
may
have
screwed the pooch in the
registry. Have you tried a
System Restore?
It
/may/ help.
--
Bruce Hagen
MS–MVP Outlook Express
~IB–CA~

"Horseman12"
<Horseman12@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:1AD29DFB-1806-411C-B8EA-61DD2075922E@xxxxxxxxxxxxxxxxxxxx

Hello, I
have XP,
IntExp 6,
and Outlook
Exp 6.
I can not
open
Outlook
Exp. It is

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supposed to
open on
startup, but
I
get
this
message:
"The
application
has failed to
start
because
MFC71.DLL
was
not
found.
Re–installing
the
application
may fix this
problem." I
looked
for
outlook exp
to download
but can not
find it. I
don't know
how to
Re–install
any other
way. XP
came on
this new
computer,
without a
CD. I do
have
a
CD
for XP
upgrade
from Win
98 from my
old
computer.
Can one
just
re–install
part
of that CD?

If I try to
open from
the start
menu, I get
this error:
"This file
does
not
have a
program
associated
with it for
performing
this action.
Create
an
association
in the folder
options
control
panel."

The icon at
the bottom
left (?
taskbar)
changed
itself from
the OExp
icon,
and now
opens the
accessability
wizzard.

What did I
do to bring
this on?
Well the
computer
started to
run
very
slow.
I tried virus
cleaning
and
malware,
disc
cleanup,

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defrag, etc.
No
help.
Then
someone
told me to
do a registry
cleaner and
erase
duplicate
files.
That made
all this
happen, I
think the
erase dup
files part
did it.
(it turns out
that leftover
junk from
McAfee
trial
software
that
came
on
this new
computer 6
months ago
was the real
problem
with the
slowness.
After
3 levels of
upgraded
help they
gave me
some super
uninstaller
and
the
slowness
disappeared.)

So now I
am in this
fix and have
been
reading help

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notes and
knowledge
base
for a week
without any
progress.
I would hate
to loose
what email
was in
OutExp. Is
it already
gone?

Being well
out of my
teens, I am
not a high
tech wiz. So
will some
kind
soul out
there please
help me, in
simple
terms.
Thank You
--
Horseman12