

Re: yahoo mail wont work at all

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-10/m

- *From:* "N. Miller" <anonymous@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 2 Oct 2006 12:01:41 -0700
-

On Sun, 01 Oct 2006 21:37:52 -0500, robert wrote:

cant send or receive
i can get my mail from the web but not from oe6
i can send and receive with gmail however

this is my error message

i got emails about 4 hours ago-----but nothing since
any suggestions?

Your server has unexpectedly terminated the connection. Possible causes for this include server problems, network problems, or a long period of inactivity. Account: 'pop.prodigy.yahoo.com (2)', Server: 'pop.prodigy.yahoo.com', Protocol: POP3, Port: 110, Secure(SSL): No, Socket Error: 10053, Error Number: 0x800CCC0F

Microsoft has this to say:

<http://support.microsoft.com/kb/813514/>

If this is an intermittent error, the Yahoo! mail servers have been known to throw fits for AT&T (former SBC) customers.

If this is a consistent error, the first places to look would be:

Log in. Are you using your full "@prodigy.net" email address as the user name? That is necessary for both POP3 and SMTP access.

Anti Virus email scanning. Do you have it enabled? Especially either McAfee, or Norton? Those two are known to have conflicts with MSOE. Disable them for email scanning; the "on-access" scanner will still protect you.

Firewall. Are you using a third party firewall, such as ZoneAlarm? These have outbound controls, and could be blocking access to your servers.

Re: yahoo mail wont work at all

Norman

~Oh Lord, why have you come

~To Konnyu, with the Lion and the Drum

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