

Re: Warning: DBXpress recovery program

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http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-08/m

- *From:* "Bruce Hagen" <Nospam@xxxxxxxxxxxxxxxx>
 - *Date:* Tue, 29 Aug 2006 10:22:47 -0700
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If you are otherwise fully patched at Windows Updates, then download this patch and you won't have to worry about losing messages.

Patch KB918766:

<http://tinyurl.com/mx3r2>

This patch addresses some of the issues that were caused by KB911567.

Address Book problems.

Unsent templates appearing as sent.

Manually compacting will now reset the registry counter to Zero in WinXP/SP2 and also sends a copy of your dbx files to the recycle bin as a temporary backup.

To complete the fix for .eml templates, a registry change is needed. See:

<http://support.microsoft.com/kb/918766>

Tom Koch also has this information at his site, along with a downloadable Zip file to do the registry change for you. See:

<http://www.insideoe.com/#kb918651>

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Bruce Hagen

MS-MVP Outlook Express

~IB-CA~

"jason" <jason@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:EAC3CB72-D185-4D12-B1A5-98C7991C8541@xxxxxxxxxxxxxxxxxxxx

There have been a lot of threads regarding the flaw in OE6 that causes entire folders to be lost if you interrupt the compacting process. Unfortunately, OE6 gives you the option to "Cancel" the compacting process at any time without warning you that anything will occur as a result of your doing so. This is a serious design flaw that has not been remedied by Microsoft.

However, I know almost a dozen persons who have tried the recovery program DBXpress with no measurable success. I note that it is recommended by most techs in this newsgroup on a regular basis including by the person who designed the program. But this program is equally flawed. The chances are very good that you will not "extract from file," which is the only option

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that will allow you to filter or specify what folders you want to recover from.

If you are forced to "extract from drive," you must have a 2nd hard drive available to avoid corruption and over-writing and you will be unable to specify the folders you want. This means you will get every message you already have as well as deleted messages with little chance at that point of recovering any of your lost messages. This can be an organizational nightmare and none of this is openly disclosed before you purchase the program.

You should take these things into serious consideration before purchasing DBXpress.

Jason