

## Re: downloading hotmail

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2006-08/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-08/m)

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- *From:* "PA Bear" <[PABearMVP@xxxxxxxxxx](mailto:PABearMVP@xxxxxxxxxx)>
  - *Date:* Wed, 23 Aug 2006 21:16:18 -0400
- 

Thanks for this. I wish it were true but in fact the Sent Items in the Hotmail webmail has posts that never got downloaded to OE. It jumps straight from the 8th of August to the 21st, while in webmail it has many in the intermediate period.

I understand your problem and everything in every folder at [www.hotmail.com](http://www.hotmail.com) /should/ download into OE. My #1 was mainly in reference to backing up OE data.

> I suppose we could ask why you keep finding it necessary to reinstall  
> WinXP,  
For some reason it keeps going wrong. Particularly when I use processor-intensive programmes

This is a topic for another thread, preferably in WinXP General newsgroup.

> - Your anti-virus application's email scanning feature can also cause  
> corruption. Disable it. It provides no additional protection.

I mentioned this to the repairs technician at the computer shop. They said that it was like putting a burglar alarm on your house and leaving the back door open. I must say I get so much conflicting information on issues like this (including firewall advice) that I end up totally confused.

What does the tech at the computer shop know about OE or Windows security? Even Symantec says it's not necessary:

<paste>

Disabling Email Scanning does not leave you unprotected against viruses that are distributed as email attachments. Norton AntiVirus Auto-Protect scans incoming files as they are saved to your hard drive, including email and email attachments. Email Scanning is just another layer on top of this. To make sure that Auto-Protect is providing the maximum protection, keep Auto-Protect enabled and run LiveUpdate regularly to ensure that you have the most recent virus definitions.

Re: downloading hotmail

</paste>

<http://service1.symantec.com/SUPPORT/nav.nsf/docid/2002111812533106>

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~Robear Dyer (PA Bear)

MS MVP–Windows (IE/OE, Shell/User, Security), Aumha.org VSOP, DTS–L.org

Johnny wrote:

- > 1. Understand that what you see in your Hotmail folders in OE only
- > mirrors what's on the server, so it's not necessary to back–up any of
- > your OE's Hotmail folders. The server is your backup.

Thanks for this. I wish it were true but in fact the Sent Items in the Hotmail webmail has posts that never got downloaded to OE. It jumps straight from the 8th of August to the 21st, while in webmail it has many in the intermediate period.

>> ...files become doubled

>

> 2. See <http://www.insideoe.com/faqs/why.htm#dupes>

>

>> ...every time I reinstall xp

>

> I suppose we could ask why you keep finding it necessary to reinstall

> WinXP,

For some reason it keeps going wrong. Particularly when I use processor–intensive programmes.

> but...

>

- > 3. Your current Identity is probably damaged, especially if its the
- > default Main Identity. Try one or more of your accounts in a new Named
- > Identity (File > Identities > Add new identity). Assuming all is well,
- > (1) compact all folders in the old identity, (2) import messages from
- > the old identity into the new one [Don't bother with any Hotmail
- > folders; see #1 above], and then (3) delete the old one (File >
- > Identities > Manage Identities).

OK will try this.

> To avoid such corruption in future:

>

> – Don't use Inbox or Sent Items to archive messages. Move them to local

> folders created for this purpose.

>

> – Empty Deleted Items folder daily.

>

> – Your anti–virus application's email scanning feature can also cause

> corruption. Disable it. It provides no additional protection.

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> Johnny wrote:

>>> Are you stating that you see messages in the Sent Items folder at  
>>> www.hotmail.com which do not show up when you open OE to your  
>>> Hotmail Sent Items folder (not the Local Sent Items folder)?

>>

>> Yes.

>>

>>> Do messages in the Inbox at www.hotmail.com show up when you open  
>>> OE to your Hotmail Inbox?

>>

>> Yes there seems to be no problem with downloading the Inbox. Indeed I  
>> wish I could stop the download deluge every time I reinstall xp and  
>> reconfigure OE (files become doubled, for one thing; I want only the  
>> saved .dbx files to be configured, as in these I have deleted spam)  
>> while keeping them safe on my server.

>>

>>> Is this sudden, new behavior or an ongoing problem?

>>

>> No, I have had this pattern for years. Even stranger is that even  
>> when I save the .dbx files, whether by OE Quick Backup or, as I  
>> recall, by other means, there's always a group of mails covering a  
>> period, always just before the time of the backup, that are not  
>> saved. On this occasion there were many months of Sent Items files  
>> that I was saving, and no large periods between occasions when I have  
>> sent messages either by Hotmail or the other account (UK2) I have on  
>> OE (in fact I have been using both a great deal recently). But the  
>> Hotmail backup for some reason didn't save the last 2 weeks' worth of  
>> sent items and the UK2 didn't save the last three days of sent items.  
>> The messages were definitely recorded in OE before the backup, though.

>>> Johnny wrote:

>>>> I notice my Hotmail Sent Items folder does not download from  
>>>> webmail to OE. Is there any way to rectify this?