

Re: AGGH!!! Can't log in – PLEASE HELP!!!!

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Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-08/m

- *From:* "Bruce Hagen" <Nospam@xxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 16 Aug 2006 06:58:48 -0700
-

BT – DT

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Bruce Hagen
MS MVP – Outlook Express
~IB-CA~

"dmmcwethy" <dmmcwethy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:5E62F8EF-F2BF-4644-A464-5E444A6A2B03@xxxxxxxxxxxxxxxxxxxx>

You're absolutely right, and that's what it DOES say—but it didn't by the time it passed through my brain and into my fingers; "cox" had been transmogrified into "dot". Strikes again dyslexia.

"Bruce Hagen" wrote:

Your message shows *pop.central.dot.net* in the error. My server settings for Cox in CA are pop.west.cox.net. Check yours. They probably should be: pop.central.cox.net & smtp.central.cox.net.

Just a thought.

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Bruce Hagen
MS MVP – Outlook Express
~IB-CA~

"dmmcwethy" <dmmcwethy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<news:7504FF5E-06D5-4B1A-8766-12ABD7D6B2AF@xxxxxxxxxxxxxxxxxxxx>

>I almost thought you were the answer to my prayers, as I happened to be
> scanning for problems similar to mine and HERE IT WAS! Exact same
> problem!
> However, I already had Norton Antivirus 2006 "scan e-mail" turned off >
> and
> a
> review of the Tools, Accounts, Mail, Properties, Servers suggestions
> below
> suggested that they were properly set. Drat!

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>
> Background: I had Cox Cable residential account; changed it to > business
> account; found out that (despite what saleslady said) my e-mail address
> would
> be changed; so I had everything put back (to residential account) the > way
> it
> was. Or so they said. Have been unable to send or receive e-mail from
> primary username since 8/1 (the date of the switch-over or -back) >
> although
> seem to be able to send/receive on secondary identities. Using primary
> name,
> can access mail through Cox Webmail, indicating ISP is not the problem, >
> so
> it
> seems to be OE 6.0.
>
> When I first try to log on I get a No Current Identity message with > all
> identities listed and primary highlighted and a place to enter > password.
> Previously would default open with primary, password stored so didn't >
> need
> to
> manually enter. Now, when I enter current password I get a The >
> password
> you
> typed is incorrect message. I try it again with previous password > and
> it
> "opens" (sorta) with a message with the heading Logon
> .pop.central.dot.net
> that advises me to Please enter your user name and password: Logon
> Server
> Localhost .
>
> If I close this message by means of If I delete this message by > clicking
> the
> red square at the top right of the screen, I can go ahead and read
> downloaded
> mail and sent mail but the most recent date is August 1 or 2 (the > switch-
> date), and the little gold padlock at the lower right continuously says
> Authorizing ; nothing further happens. My computer guru is in Cancun >
> but
> will be back Friday, so any solution that contains the phrase > "corrupted
> files" or "re-install OE" will be waiting for him when he returns; I'm
> willing to try the ones with ones with "click left button" as their
> central
> remedial action.
>
> Your sympathy and assistance will be appreciated beyond mere words.
>
> dmmcwethyATcoxDOTnet
>
> "Michael Santovec" wrote:

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>
>> Your Anti-virus (or anti-spam) software changes the POP3 server name
>> to
>> 127.0.0.1 in order to scan the e-mail as it downloads. If this >> prevents
>> you from downloading mail, then that software is malfunctioning. >>
Check
>> with that software manufacturer for update or configuration help, or
>> disable that software from scanning e-mail.
>>
>> As long as your anti-virus software is set to scan files as they are
>> opened, scanning e-mail as it downloads is unnecessary and prone to
>> problems.
>>
>> To manually change the POP3 server in Outlook Express, go to Tools,
>> Accounts, Mail, Properties, Servers.
>>
>> If you still have problems, the Invalid password error message can >>
mean
>> that any of the following are wrong:
>> – POP3 server name
>> – Incoming Mail Server Account Name (some require the full e-mail
>> address user@xxxxxxxxxxxxxx, others just want the user part)
>> – Incoming Mail Server Password (often case sensitive)
>> – Incorrect use of Secure Password Authentication (SPA) – few servers
>> use this
>> – Incorrect use of SSL – few servers use this
>> – The mail server is having temporary problems
>> Check these settings in Outlook Express at Tools, Accounts, Mail,
>> Properties, Servers (Advanced tab for SSL). Check with your mail
>> service (generally your ISP) for the correct values. If the values >> seem
>> correct, retype them and click APPLY. In the event that the account
>> settings are corrupted in the registry, it might be necessary to >> delete
>> the mail account, restart OE and then set up the account again. In >> some
>> cases it might be necessary to set up a new identity in OE and create
>> the mail account there.
>>
>> Also see:
>> Cannot Save E-Mail Account Password in Outlook Express
>> (Webroot Software Window Washer)
>> <http://support.microsoft.com/?kbid=228713>
>> Outlook Express Does Not Save the Mail Server Logon Password
>> (Win98/Me/NT4)
>> <http://support.microsoft.com/?kbid=216382>
>> Your Password Is Not Retained in Windows 2000 or XP
>> <http://support.microsoft.com/?kbid=264672>
>>
>>
>> -- >>
>> Mike – http://pages.prodigy.net/michael_santovec/techhelp.htm
>>
>>

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>> "Katie M" <Katie M@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>
>> news:E2431C9F-1C64-4C87-B9DA-AEC1CB0DC80B@xxxxxxxxxxxxxxxxxxxx
>> > For some reason my OE has suddenly started rejecting my user name
>> > and
>> > password. I've tried all sorts and can't understand why all of a
>> > sudden this
>> > has happened....
>> >
>> > The error message if I cancel log in is...
>> >
>> > "There was a problem logging onto your mail server. Your Password >>
> was
>> > rejected. Account: 'pop.wanadoo.co.uk', Server: '127.0.0.1', >> >
Protocol:
>> > POP3,
>> > Server Response: '-ERR Invalid user name or password', Port: 110,
>> > Secure(SSL): No, Server Error: 0x800CCC90, Error Number:
0x800CCC92"
>> >
>> > Are there any boffins out there who can help me!?!??
>>
>>
>>