

Re: Admin verses Limited Account In Outlook Express

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-08/m

- *From:* "Steve Cochran" <scochran@xxxxxxxxxxx>
 - *Date:* Mon, 31 Jul 2006 08:38:54 -0400
-

It sounds as if the message store is corrupt.

If you can get OE to open, then go to File | Identities and set up a new Identity, which will give you a new message store and registry hive.

If OE won't start, then try deleting folders.dbx (hidden) and then see if it will start. Then set up a new Identity after it does.

see also www.oehelp.com/OETips.aspx#7

steve

"soxley" <soxley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:781BC19E-03D5-44BC-8903-9CDD8E8A1CE5@xxxxxxxxxxxxxxxxxxxx

The following is the error messages that I receive when trying to open a message that was downloaded in Outlook Express.
When I click a message to open it it says "Outlook Express is incorrectly configured. Please reinstall"
then I click on OK and I get the message " There was an error opening the message. An error has occurred.

Additionally, when click on a link like CLICK HERE where click here has a the properties of a mail to address then I get the following message.
"There was an error opening this message. An error has occurred."
then when I click on OK, I get this message.
"Outlook Express could not be started. It may not be installed correctly. Make sure that your disk is not full or that you are not out of memory. Contact Microsoft Support for further assistance (0x8004104F)"

Also, when I click on Addresses in Outlook Express, I get the following message.
"Unable to Open the Address Book. The address book may not be installed properly."

Also, when I click on Create Mail. I get the following message.
" There was an error opening this message. An error has occurred."

Re: Admin verses Limited Account In Outlook Express

MS Office 2003 seems to be currently installed on this computer. There is a link for a 30 day free trial of Microsoft Office 2003 but I did not sign up for it so it is not activated I do not think.

Outlook Express is currently installed. It is version 6.00.2900.2180 (xpsp_so2_rtm.040803-2158)

I hope all this information helps in determining my problem.

Thanks,
Sue Oxley

"PA Bear" wrote:

>>> Everything is ok in my Admin Account. However, I cannot open my
>>> address
>>> book in my Limited account nor can I open any email messages. The
>>> email
>>> messages are downloaded but you cannot open them. It says it may not
>>> be
>>> configued propery and to reload.

Post the complete (verbatim) error message, please. Also tell us if MS Office or Outlook is also installed.

--

~Robear Dyer (PA Bear)
MS MVP-Windows (IE/OE, Security, Shell/User)

soxley wrote:

> I am still having the same problem with Outlook Express on the limited
> account. I cannot open messages. I cannot create a new message. And I
> cannot open the address book. But as I said before, if I give the > limited
> account administrator priviledges everything works fine. But I sure do >
> not
> want to leave it that way.
>
> Anyway, I have Widows XP Media Center Edition Version 2002 Service
Pack > 2.
>
> I downloaded and installed 6 software updates at Microsoft Updates. >
There
> are no more updates of any type available for my computer.
>
> I would say that the default Main Identity for the limited User profile > is
> correct because when I went into Outlook Express under identities that > is
> the only identiy out of three that I set up for this limited user where > it
> would not allow me to remove this identity. When I looked at the > identify

Re: Admin verses Limited Account In Outlook Express

> I was logged on to the limited users account. I hope that is what you > meant.
> Correct?
>
> I also checked out the other 2 links in your post and everything is set > up > correctly.
>
> "PA Bear" wrote:
>
>> WinXP Pro or Home?
>>
>> Is the Limited User Profile's OE identity the default Main Identity >> (OE >> File > Identities > Manage identities)?
>>
>> Is the machine fully up-to-date at Windows Update?
>>
>> Protect Your PC
>> <http://www.microsoft.com/athome/security/protect/>
>>
>> Before You Connect a New Computer to the Internet
>> http://www.cert.org/tech_tips/before_you_plug_in.html
>> --
>> ~Robear Dyer (PA Bear)
>> MS MVP-Windows (IE/OE, Security, Shell/User)
>>
>> soxley wrote:
>>> I just got a brand new HP PC and I was trying to set up my Email. >>>
>>> One
>>> Email addy is for my Admin user account and one for my Limited user
>>> account.
>>>
>>> Everything is ok in my Admin Account. However, I cannot open my
>>> address
>>> book in my Limited account nor can I open any email messages. The
>>> email
>>> messages are downloaded but you cannot open them. It says it may not
>>> be
>>> configured properly and to reload.
>>>
>>> I have been looking at other messages on this forum and other people
>>> are
>>> having the same problem. However, I do not have that patch that >>>
>>> there
>>> seems to be a problem with on my new computer so there is nothing for
>>> me
>>> to uninstall.
>>>
>>> Just for the sake of argument, I decided to see what happens when I >>>
>>> change
>>> the limited user account to an administrator priviledged account.
>>>

Re: Admin verses Limited Account In Outlook Express

>>> And guess what Outlook Express has no problem. So I think that there
>>> may
>>> be a bug.
>>> I specifically set up this account as limited because I wanted to >>> surf
the
>>> internet safely. But if I change it back to a limited account then
>>> Outlook Express will not let me open my messages or allow me to send
>>> messages. Not access my address book without errors.
>>>
>>> Any suggestions.
>>> Sue Oxley