

Re: Admin verses Limited Account In Outlook Express

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-08/m

- *From:* "Steve Cochran" <scochran@xxxxxxxxxxx>
 - *Date:* Tue, 1 Aug 2006 05:22:29 -0400
-

That's not something I have experimented with. See the other replies.

steve

"soxley" <soxley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:63B9C487-A5B9-4474-AF2C-E708E955B8D5@xxxxxxxxxxxxxxxxxxx>

Steve,
I just have to ask this question because I am really confused.

Wouldn't the message store for the same user id be the same whether the user id account type is set to limited or administrator??

The reason I am asking is because, if I set this user id to have an account type of administrator I have absolutely no problem opening mail, address book, creating mail or anything. Everything is great. But once I set this same user id to have an account type of Limited, then I get all those error messages as stated below.

I wouldn't think that the message store would change because when I look at the messages that are downloaded, I am seeing the same messages whether the user id account type is set to Administrator or Limited. It is just that when the account type is set to Limited I cannot open emails, create emails nor open the address book. When that same user id has the account type of Administrator everything works fine.

Please advise before start changing things all over the place which could possibly make more of a mess.

Thanks,
Sue Oxley
"Steve Cochran" wrote:

It sounds as if the message store is corrupt.

If you can get OE to open, then go to File | Identities and set up a new

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Identity, which will give you a new message store and registry hive.

If OE won't start, then try deleting folders.dbx (hidden) and then see if it will start. Then set up a new Identity after it does.

see also www.oehelp.com/OETips.aspx#7

steve

"soxley" <soxley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:781BC19E-03D5-44BC-8903-9CDD8E8A1CE5@xxxxxxxxxxxxxxxxxxxx

- > The following is the error messages that I receive when trying to open > a
- > message that was downloaded in Outlook Express.
- > When I click a message to open it it says "Outlook Express is > incorrectly
- > configured. Please reinstall"
- > then I click on OK and I get the message " There was an error opening >
- > the
- > message. An error has ocured.
- >
- > Additionally, when click on a link like CLICK HERE where click here has
- > a
- > the properties of a mail to address then I get the following message.
- > "There was an error opening this message. An error has occurred."
- > then when I click on OK, I get this message.
- > "Outlook Express could not be started. It may not be installed
- > correctly.
- > Make sure that your disk is not full or that you are not out of memory.
- > Contact Microsoft Support for further assistance (0x8004104F)"
- >
- > Also, when I click on Addresses in Outlook Express, I get the following
- > message.
- > "Unable to Open the Address Book. The address book may not be installed
- > properly."
- >
- > Also, when I click on Create Mail. I get the following message.
- > " There was an error opening this message. An error has occurred."
- >
- > MS Office 2003 seems to be currently installed on this computer. There >
- > is
- > a
- > link for a 30 day free trial of Microsoft Office 2003 but I did not > sign
- > up
- > for it so it is not activated I do not think.
- >
- > Outlook Express is currently installed. It is version 6.00.2900.2180
- > (xpsp_so2_rtm.040803-2158)
- >
- > I hope all this information helps in determining my problem.
- >
- > Thanks,
- > Sue Oxley

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>
>
> "PA Bear" wrote:
>
>> >>> Everything is ok in my Admin Account. However, I cannot open my
>> >>> address
>> >>> book in my Limited account nor can I open any email messages. The
>> >>> email
>> >>> messages are downloaded but you cannot open them. It says it may
>> >>> not
>> >>> be
>> >>> configured properly and to reload.
>>
>> Post the complete (verbatim) error message, please. Also tell us if >> MS
>> Office or Outlook is also installed.
>> -- >> ~Robear Dyer (PA Bear)
>> MS MVP--Windows (IE/OE, Security, Shell/User)
>>
>>
>> soxley wrote:
>> > I am still having the same problem with Outlook Express on the >> >
>> limited
>> > account. I cannot open messages. I cannot create a new message. And
>> > I
>> > cannot open the address book. But as I said before, if I give the
>> > limited
>> > account administrator privileges everything works fine. But I sure >>
>> do
>> > not
>> > want to leave it that way.
>> >
>> > Anyway, I have Widows XP Media Center Edition Version 2002
>> Service >> > Pack
>> > 2.
>> >
>> > I downloaded and installed 6 software updates at Microsoft Updates.
>> > There
>> > are no more updates of any type available for my computer.
>> >
>> > I would say that the default Main Identity for the limited User >> >
>> profile
>> > is
>> > correct because when I went into Outlook Express under identities >> >
>> that
>> > is
>> > the only identiy out of three that I set up for this limited user >> >
>> where
>> > it
>> > would not allow me to remove this identity. When I looked at the
>> > identify
>> > I was logged on to the limited users account. I hope that is what >> >

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you
>>> meant.
>>> Correct?
>>>
>>> I also checked out the other 2 links in your post and everything is >>>
set
>>> up
>>> correctly.
>>>
>>> "PA Bear" wrote:
>>>
>>>> WinXP Pro or Home?
>>>>
>>>> Is the Limited User Profile's OE identity the default Main Identity
>>>> (OE
>>>> File > Identities > Manage identities)?
>>>>
>>>> Is the machine fully up-to-date at Windows Update?
>>>>
>>>> Protect Your PC
>>>> <http://www.microsoft.com/athome/security/protect/>
>>>>
>>>> Before You Connect a New Computer to the Internet
>>>> http://www.cert.org/tech_tips/before_you_plug_in.html
>>>> --
>>>> ~Robear Dyer (PA Bear)
>>>> MS MVP-Windows (IE/OE, Security, Shell/User)
>>>>
>>>> soxley wrote:
>>>>> I just got a brand new HP PC and I was trying to set up my Email.
>>>>> One
>>>>> Email addy is for my Admin user account and one for my Limited
>>>>> user
>>>>> account.
>>>>>
>>>>> Everything is ok in my Admin Account. However, I cannot open my
>>>>> address
>>>>> book in my Limited account nor can I open any email messages. The
>>>>> email
>>>>> messages are downloaded but you cannot open them. It says it may
>>>>> not
>>>>> be
>>>>> configued propery and to reload.
>>>>>
>>>>> I have been looking at other messages on this forum and other >>>
>>>>> people
>>>>> are
>>>>> having the same problem. However, I do not have that patch that
>>>>> there
>>>>> seems to be a problem with on my new computer so there is nothing
>>>>> for

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>> >>> me
>> >>> to uninstall.
>> >>>
>> >>> Just for the sake of argument, I decided to see what happens when >>
>>> I
>> >>> change
>> >>> the limited user account to an administrator priviledged account.
>> >>>
>> >>> And guess what Outlook Express has no problem. So I think that >>
>>> there
>> >>> may
>> >>> be a bug.
>> >>> I specifically set up this account as limited because I wanted to
>> >>> surf the
>> >>> internet safely. But if I change it back to a limited account >> >>>
then
>> >>> Outlook Express will not let me open my messages or allow me to
>> >>> send
>> >>> messages. Not access my address book without errors.
>> >>>
>> >>> Any suggestions.
>> >>> Sue Oxley