

Re: Address book problem

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-08/m

- *From:* "BAZ" <bonnie.zimmer@xxxxxxxxxxx>
 - *Date:* 20 Jul 2006 14:24:57 -0700
-

Ken... when I do what you suggest, a small window pops up with a red circle and a white X within and an OK button.

So – no, there is no way I can look at the address book.

BAZ

Jim Pickering ... I get automatic updates. I just did the very latest and even pulled the plug on my computer before re-booting. No change!

HEY – the thing I did notice this morning was that I was not able to boot my computer without going through about a half hour of disk and free space checking. There were some corrections made. This is rare for me.

So – something must have gotten royally messed up!

If I must re-install something, I would like it to be a minimal effort. Currently, I think a re-install would be difficult because I have the latest updates.

BAZ

Jim Pickering wrote:

When was the last time you visited the Windows Update site to download all updates for your system that are marked as Critical? Since you post via Google, we have no way to determine the version number of Outlook Express you are using nor how badly outdated it may be. Care to help us with that, along with the operating system you are using?

—

Jim Pickering

MVP-Outlook Express/Windows Mail

Please reply to newsgroup only so that others may be helped with your feedback.

Re: Address book problem

"BAZ" <bonnie.zimmer@xxxxxxxxxxxx> wrote in message
news:1153420203.041440.84320@xx

Frank,

As I said, when I click on Addresses (part of the tool bar) to open the address book, nothing is displayed.

Besides, I would guess that I have only about 20 contacts.

If you read my mail carefully, the address book does exist because I can use it; i.e., send someone an email using their nickname.

BAZ

Frank Saunders, MS-MVP OE wrote:

"BAZ" <bonnie.zimmer@xxxxxxxxxxxx> wrote in message
news:1153407849.090951.69880@xx

All of a sudden I see that my contact list has disappeared. The message displayed is: There are no contacts to display. Click on Contacts to create a new contact. There is no Contacts button – only Addresses ... and when I clicked on that, I get nothing. I.e., there seems to be no address list.

I tried to re-import the address book and got an OK but nothing had changed.

I decided to go to some old saved email and right-clicked and selected "Add sender to address book." The response I got was: The contact is already in your address book.

What gives?

I can send mail to anyone using their name (i.e., David) – but I just can't see the address list.

I did a System Restore to yesterday (when all was well), but nothing changed.

It's almost as though my address book is not

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readable by Outlook
Express. Believe me, it is THERE!

Thanks for any help. I really hope it is not
necessary to reinstall
Internet Explorer!

BAZ

If you open the Address Book are the contacts there?
If the Address Book has more than 999 contacts the contact
pane will be
blank.

—
Frank Saunders, MS-MVP OE/WM
Reply in newsgroup
"They who would give up an essential liberty for temporary
security,
deserve
neither liberty or security"