

# Re: Outlook Express starts by itself

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2006-07/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-07/m)

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- *From:* "Steve Cochran" <[scochran@xxxxxxxxxxx](mailto:scochran@xxxxxxxxxxx)>
  - *Date:* Wed, 12 Jul 2006 04:46:34 -0400
- 

Might be something bundled with your ISP software.

steve

"accordeoniste" <[accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:AF6CFA6A-AFE4-4072-A414-36B81C2D5462@xxxxxxxxxxxxxxxxxxx](mailto:news:AF6CFA6A-AFE4-4072-A414-36B81C2D5462@xxxxxxxxxxxxxxxxxxx)

Then the prior identity name only allowed the other program to get as far as starting OE at the login screen. It's still a mystery to me what the identity name has to do with it. But I'm not the one who programmed OE, and I've disabled many startup programs troubleshooting this, so I don't know what caused OE to do this.

"Michael Santovec" wrote:

I'm glad you fixed it. But I'm at a loss as to why the identity name would make any difference.

About all I can imagine is that something is still trying to start OE, but failing because of the identity name.

--

Mike - [http://pages.prodigy.net/michael\\_santovec/techhelp.htm](http://pages.prodigy.net/michael_santovec/techhelp.htm)

"accordeoniste" <[accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message

[news:B956835F-ED29-4B81-9DE4-48F14C882FFF@xxxxxxxxxxxxxxxxxxx](mailto:news:B956835F-ED29-4B81-9DE4-48F14C882FFF@xxxxxxxxxxxxxxxxxxx)

>

> I finally found the culprit. Originally I renamed the Main Identity in

> OE to

> my wife's name. It's spelled the same way as her user name when

> starting OE.

> Since then, OE started by itself, and unexpectedly. But when I changed

> the

> identity name to something else, i.e. mywife'sname@computer name, OE

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> no  
> longer started by itself. I can't explain why OE started  
> spontaneously. But  
> I'm relieved that it's no longer doing it.  
>  
> Thanks, Lawrence, for suggesting that I create a new user account.  
> After I  
> did that, and discovered that the new user didn't have the problem, I  
> concluded that it had something to do with the OE settings themselves.  
>  
> "Lawrence J. Gardner" wrote:  
>  
>> You should determine if this is system-wide:  
>>  
>> 1. Create a new User (same as yours as far as permission rights),  
>> Test User  
>> 2. Login (to create account)  
>> 3. Logout  
>> 4. Login (to use normal)  
>>  
>> See if Outlook Express starts automatically. If it doesn't, then you  
>> definitely have something started for only your user, which narrows  
>> the  
>> analysis field down quite a bit. You can then lock down your user  
>> by:  
>>  
>> 1. Disable items in C:\Documents and Settings\[USERNAME]\Start  
>> Menu\Programs\Startup folder using msconfig (and not just what you  
>> think  
>> should be). Do them one at a time.  
>> 2. Reboot  
>>  
>> Keep doing this until all items have been disabled and/or problem  
>> disappears.  
>>  
>> 1. Disable items in (HKCU)  
>>  
HKEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Run  
to  
>> Run-Archive. Do them one at a time.  
>> 2. Reboot  
>>  
>> Keep doing this until all items have been disabled and/or problem  
>> disappears.  
>>  
>> If problem disappears, then the offending item is in the Run group.  
>>  
>> ----- OR -----  
>>  
>> If Outlook Express still starts, then you also know that the change  
>> is for

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>> everyone, and that means you can turn off certain per-user settings,  
>> reboot  
>> again and see if the new user still has the problem. If it does,  
>> then that  
>> means that the problem is for the system, not on a per-user basis.  
>>  
>> This narrows it down to  
>> HKLM\Software\Microsoft\Windows\CurrentVersion\Run  
>> and the C:\Documents and Settings\All Users\Start  
>> Menu\Programs\Startup  
>> folder.  
>>  
>> There are also other areas, that MSCONFIG, does not show that are  
>> used to  
>> start the system. You should download the freeware program  
AUTORUNS  
>> from  
>> www.sysinternals.com to check EVERYTHING that is started when you  
>> start the  
>> system.  
>>  
>> Remember, to delete the Test User account when finished. This is a  
>> easy way  
>> to determine if a problem is system-wide or just for a new user.  
>> Also,  
>> whether or not the Default User account has been modified to create  
>> this  
>> action when a new user is created.  
>>  
>>  
>> "accordeoniste" <accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote  
in  
>> message  
>>  
[news:F2E57637-57C5-4828-ABE0-922CDA730FF8@xxxxxxxxxxxxxxxxxxxx](mailto:news:F2E57637-57C5-4828-ABE0-922CDA730FF8@xxxxxxxxxxxxxxxxxxxx)  
>> > I've disabled many of the startup items in msconfig, according to  
>> > the  
>> > information provided on the sysinfo.org website you've referred me  
>> > to.  
>> > Those  
>> > I didn't disable were left running because either: 1) I consider  
>> > them  
>> > important for proper system function or 2) it didn't appear that  
>> > they have  
>> > anything to do with the spontaneous OE startup.  
>> >  
>> > In addition, I disabled e-mail checking in Norton Internet  
>> > Security.  
>> >  
>> > The result's the same. Outlook Express starts without any warning,  
>> > whether

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>>> or not another program is running.  
>>>  
>>> Interestingly, I've seen this same phenomenon happen with my  
>>> desktop  
>>> running  
>>> Win '98. On that system however, it's only happened twice, and that  
>>> was  
>>> awhile ago. On the notebook, it's been happening every time I've  
>>> logged  
>>> in.  
>>>  
>>> Is there anything else I might try to resolve this?  
>>>  
>>>  
>>> "Michael Santovec" wrote:  
>>>  
>>>> We've covered the obvious places where OE might be starting.  
>>>>  
>>>> You may want to start going through the MSCONFIG Startup list and  
>>>> see  
>>>> what's starting there. Some may be unnecessary. You may be  
>>>> finding  
>>>> something there that could potentially be starting OE.  
>>>>  
>>>> Use Start, Run, MSCONFIG to run the utility. Then look at the  
>>>> startup  
>>>> tab.  
>>>>  
>>>> Here's a site where you can check what you find to see if it  
>>>> should be  
>>>> there  
>>>> <http://www.sysinfo.org/startuplist.php>  
>>>>  
>>>> -- >>>>  
>>>> Mike - [http://pages.prodigy.net/michael\\_santovec/techhelp.htm](http://pages.prodigy.net/michael_santovec/techhelp.htm)  
>>>>  
>>>>  
>>>> "accordeoniste" <accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in  
>>>> message  
<news:F2CE7135-203D-43C2-BC51-0405BCF224FB@xxxxxxxxxxxxxxxxxxxx>  
>>>>> I've recently seen OE start on its own shortly after logging  
>>>>> into  
>>>>> Windows,  
>>>>> and before starting IE. It's been starting at some random time  
>>>>> if I  
>>>>> don't  
>>>>> start it by clicking on the OE program icon.  
>>>>>  
>>>>> None of the scheduled tasks in the Control Panel include OE.  
>>>>>

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>>>> I found no hot key in OE properties configured to start OE when  
>>>> pressed. Nor  
>>>> could I find a keyboard utility that would configure a key to  
>>>> start  
>>>> it. I'm  
>>>> sure that most of the time at least, OE started without any  
>>>> intervention from  
>>>> me, either by my pressing a key or by clicking a mouse button.  
>>>>  
>>>>  
>>>>  
>>>> "Michael Santovec" wrote:  
>>>>  
>>>>> So if I understand you, OE doesn't start when you start IE, but  
>>>>> at  
>>>>> some  
>>>>> random time later.  
>>>>>  
>>>>> If you just turn the PC on, logon into Windows and do nothing  
>>>>> else,  
>>>>> don't start any programs, will OE still start on its own?  
>>>>>  
>>>>> A few things to look for:  
>>>>>  
>>>>> In Control Panel, Scheduled Tasks, are there any scheduled  
>>>>> task?  
>>>>>  
>>>>> Right click the shorts cuts that start OE on the desk top or  
>>>>> task  
>>>>> bar.  
>>>>> Check the properties. Is there a hot key set up for OE?  
>>>>>  
>>>>> Also the PC may have some keyboard utility that can configure  
>>>>> keys to  
>>>>> start OE or other programs.  
>>>>>  
>>>>> -->>>>>  
>>>>> Mike - [http://pages.prodigy.net/michael\\_santovec/techhelp.htm](http://pages.prodigy.net/michael_santovec/techhelp.htm)  
>>>>>  
>>>>>  
>>>>> "accordeoniste" <accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
>>>>> in  
>>>>> message  
>>>>>  
[news:65F1BAA9-FC83-407C-B7DB-88695F5FB8B7@xxxxxxxxxxxxxxxxxxxx](mailto:news:65F1BAA9-FC83-407C-B7DB-88695F5FB8B7@xxxxxxxxxxxxxxxxxxxx)  
>>>>> > Outlook Express doesn't start when an Internet Connection is  
>>>>> > made.  
>>>>> > I  
>>>>> > have a  
>>>>> > cable modem connection which is active after I log in to

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>>>>> Windows.  
>>>>> OE  
>>>>> has been  
>>>>> starting sometime after Internet Explorer starts, always  
>>>>> unexpectedly.  
>>>>>  
>>>>> I looked in the "Add / Remove Programs" list for connection  
>>>>> manager  
>>>>> software, and couldn't find any. There's a Yahoo Toolbar  
>>>>> program  
>>>>> that's  
>>>>> inactive. Could that have something to do with this?  
>>>>>  
>>>>>  
>>>>> "Michael Santovec" wrote:  
>>>>>  
>>>>>> Is it when you make an Internet connection that Outlook  
>>>>>> Express  
>>>>>> (OE)  
>>>>>> starts?  
>>>>>>  
>>>>>> Some PCs have Connection Manager software installed that  
>>>>>> will  
>>>>>> start  
>>>>>> selected programs when an Internet Connection is made. The  
>>>>>> previous  
>>>>>> owner may have installed this (or it may have come from that  
>>>>>> owner's  
>>>>>> ISP).  
>>>>>>  
>>>>>> If you just start Internet Explorer (IE) and it then  
>>>>>> automatically  
>>>>>> dials  
>>>>>> the ISP, it could be the IE is set to auto-dial and it's the  
>>>>>> auto-dialing that triggers OE, not IE itself.  
>>>>>>  
>>>>>> -- >>>>>>>>  
>>>>>> Mike -  
>>>>>> [http://pages.prodigy.net/michael\\_santovec/techhelp.htm](http://pages.prodigy.net/michael_santovec/techhelp.htm)  
>>>>>>  
>>>>>>  
>>>>>> "accordeoniste"  
<accordeoniste@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>>>>>> wrote in  
>>>>>> message  
>>>>>>  
>>>>>> <news:3EC2AA2F-DB39-4421-9E07-D4DC65FBD87D@xxxxxxxxxxxxxxxxxxxx>  
>>>>>>> I recently purchased a used notebook computer with Windows  
>>>>>>> XP  
>>>>>>> installed. Soon  
>>>>>>> after I started using it, I noticed that Outlook Express

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>>>>>>> starts  
>>>>>>> automatically  
>>>>>>> when MS Internet Explorer is running. I haven't seen it  
>>>>>>> happen  
>>>>>>> when  
>>>>>>> I  
>>>>>>> run  
>>>>>>> other applications.  
>>>>>>>  
>>>>>>> I don't want OE to start by itself, but I don't know how  
>>>>>>> to  
>>>>>>> configure  
>>>>>>> it so  
>>>>>>> that it doesn't. I've carefully examined all the settings  
>>>>>>> in  
>>>>>>> both  
>>>>>>> OE  
>>>>>>> and  
>>>>>>> MSIE, but couldn't find any that would explain this  
>>>>>>> behavior.  
>>>>>>> Can  
>>>>>>> anyone help  
>>>>>>> me out with this?  
>>>>>>>  
>>>>>>> accordeoniste@xxxxxxxxxxxxxxxxxx  
>>>>>>>  
>>>>>>>  
>>>>>>>  
>>>>>>>  
>>>>>>>  
>>>>>>>  
>>>>>>>  
>>>>>>>  
>>>>>>>