

Re: Unable to print Emails in Outlook Express

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http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-03/m

- *From:* "Steve Cochran" <scochran@xxxxxxxxxxx>
 - *Date:* Wed, 29 Mar 2006 20:41:56 -0500
-

Since you are using Win98, did you try

regsvr32 ole2.dll

instead of ole32?

That might do it.

Also check the windows\system and system32 directories and see if ole.dll is there and if so then try registering it as well.

I think the functions that are not working may have been in a different dll than ole32.dll in newer OSs, but I don't know what they are, which is why I suggested registering ole2 instead of ole32.

Did you try that?

If that doesn't work, I'll fire up a Win98 VPC platform and see if I can figure out what dlls are involved.

cheers,

steve

"Rogier DG" <RogierDG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:9DAD286D-803C-4117-A41C-39046599F0C8@xxxxxxxxxxxxxxxxxxxx

Well here are the results of all my searching:

I ran sfc, and IE4.DLL came out as corrupt. I restored it from the setup folder.

Result was no change with the print failure on a HTML message.

I then removed IE 6 SP1 from the system, so i reverted back to IE 5. Strange but the print error was still there in OE 5 with HTML messages.

I reinstalled all available updates (IE 6 SP1 +) from the the Microsoft Support site, and no change.

I then removed Office 2000, and reinstalled with all updates from the MSSupport site, and still no change (neither in OE 6 or in Outlook 2000).

So now I am at the end of my possibilities.

Several times along the process i ran regsvr32 ole32.dll but in the end

Re: Unable to print Emails in Outlook Express

there was no change.

Can someone tell what modules are involved when printing a HTML message from Outlook ? In my opinion it must have a relation with the page formatting (

The standard header: Account, From:,To:,Subject..), because printing from IE when importing the HTML message text works fine (there is no format). I found no possibility or place to change that format.

Any further suggestions ?

Thanks in advance

--

Rogier DG

"Steve Cochran" schreef:

It sounds as if its another dll that got unregistered. Try going to Start | Run and type

regsvr32 ole2.dll

Try also from Start | Run and type

sfc

and that will run system file checker. That might detect which dll is messed up.

If none of that works, I found an old message that indicates if you go to the Windows Update Setup Files directory (I think its under the Windows directory in Win98), and run iesetup (or ie6setup) again, then it fixes the problem somehow, so you can also try that.

Please post back if it works or not and what may have worked.

cheers,

steve

"Rogier DG" <RogierDG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:E874D817-9FBB-4892-9064-858CDC46EEAE@xxxxxxxxxxxxxxxxxxxx

> Well I have a new element in this issue.

> I exported all my mail folders to Outlook 2000, and left Outlook > Express > for

> what it was. Now I experience the exact same script error when trying > to > print a message from OUTLOOK 2000 but only when the message is in HTML

> format. Not when it is plain text or Outlook RTF format. In the last > two > formats everything goes OK. So is it am not sure it is an OE problem. >

Re: Unable to print Emails in Outlook Express

Any
> suggestion ?
> -- > Rogier DG
>
>
> "Steve Cochran" schreef:
>
>> You can try reinstalling IE and OE.
>>
>> See this method, which will work in Win98:
>>
>> www.oehelp.com/OETips.aspx#5
>>
>> I wouldn't mess around with the dll's.
>>
>> steve
>>
>> "Rogier DG" <RogierDG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message
>>
news:A9572ABF-21C0-4E42-8C48-D33171A69D22@xxxxxxxxxxxxxxxxxxxx
>> > Steve,
>> > when I run regsvr32 ole32.dll I get DllRegisterServer in ole32.dll
>> > succeeded. OK.
>> > Deleting temporary internet files and off content gives gives no
>> > change.
>> > I noticed however that Outlook Express is version 6.00 2800 1123 and
>> > that
>> > ole32.dll in c:\windows\system is version 4.71.2900
>> > I have also a copy of ole32.dll same version in
>> > c:\windows\system\dcom95\oldole.
>> > What do you think?
>> > Could I safely remove Outlook Express 6 and then download and >> >
install
>> > it
>> > again, or do I have to do that through Install/remove of Internet
>> > Explorer
>> > 6
>> > SP1 ?
>> >
>> > Rogier
>> > -- >> > Rogier DG
>> >
>> >
>> > "Steve Cochran" schreef:
>> >
>> >> What happened when you typed
>> >>
>> >> regsvr32 ole32.dll
>> >>
>> >> ?

Re: Unable to print Emails in Outlook Express

>>>>
>>>> Did it give a message? Was there an error?
>>>>
>>>> Try clearing your Temporary Internet Files and delete all offline
>>>> content.
>>>>
>>>> steve
>>>>
>>>> "Rogier DG" <RogierDG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message
>>>>
news:876B81A8-26AD-4AB0-A469-D6002EBF9C66@xxxxxxxxxxxxxxxxxxxx
>>>>> I get exactly the same script error message and reaction as Teddy
>>>>> Banks
>>>>> did.
>>>>> I notice however that a HTM file is written in my TEMP folder. >>
>>>> That
>>>>> file
>>>>> can
>>>>> be opened with Internet explorer and hence can be printed.
>>>>> -- >>>>> Rogier DG
>>>>>
>>>>>
>>>>> "Steve Cochran" schreef:
>>>>>
>>>>>> Do you get an error message?
>>>>>>
>>>>>> steve
>>>>>>
>>>>>> "Rogier DG" <RogierDG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in >>>>>> message
>>>>>>
news:F831AEFC-E570-436B-B1AF-44DC9E367990@xxxxxxxxxxxxxxxxxxxx
>>>>>>> Well the "regsvr32 ole32.dll" does not work for me. I am >>>>>>
>>>>>>> running
>>>>>>>> under
>>>>>>>> Windows 98se. Printing in Internet explorer goes OK. I do not
>>>>>>>> know
>>>>>>>> when
>>>>>>>> it
>>>>>>>> stated, because I do not print often, but I installed all the
>>>>>>>> latest
>>>>>>>> updates.
>>>>>>>> -- >>>>>>>> Rogier DG
>>>>>>>>
>>>>>>>>
>>>>>>>> "Teddy Banks" schreef:
>>>>>>>>
>>>>>>>>>> When I click on the print button in Outlook Express 6.0, I >>>
>>>>>>>>>> get
>>>>>>>>>>>> the

