

# Re: Newsgroup problem

---

*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2006-03/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-03/m)

---

- *From:* "Bruce Hagen" <Nospam@xxxxxxxxxxxxxxxx>
  - *Date:* Wed, 29 Mar 2006 08:53:57 -0800
- 

By Headers, I do mean a new message showing in the columns section. Subject, From, Sent etc. You do have the Preview Pane enabled? View | Layout | Show Preview Pane.

Help will give you a good explanation of Synchronizing. I never use it.

Account settings can become corrupt, as well as identities.

Tools | Accounts | News will reveal a button to remove the account. Before you do, continue to Properties and copy the settings for reinstalling the account.

Setting up Outlook Express Newsreader

<http://www.michaelstevensstech.com/outlookexpressnewsreader.htm>

You may also have a damaged identity. File | Identity | Add New Identity. Create a new one and test it. Remove Get XXX headers and click on this link and see if all messages download.

Outlook Express Specific Newsgroup:

[news://msnews.microsoft.com/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress](news://msnews.microsoft.com/microsoft.public.windows.inetexplorer.ie6_outlookexpress)

If all is well, you can import your messages from the old identity and delete it.

—

Bruce Hagen

MS MVP – Outlook Express

~IB-CA~

How to Create and Use Identities in Outlook Express

<http://support.microsoft.com/?kbid=209169>

"Stanley S. Glazer" <libstan@xxxxxxxxxxxxxxxx> wrote in message

<news:OO%23nP30UGHA.4340@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Bruce:

This does happen with all newsgroups and I did uncheck Get 300 headers. Now after using Synchronize all groups it shows that all messages are downloaded but now I can't get to see any. The only reason I can read and reply to your messages is because I am using another pc. I deleted one group and reinstalled it but it still responds the same way.

Re: Newsgroup problem

I am not too knowledgeable with this entire procedure. i assume by "headers" you mean the titles of the messages. If a title shows up and i click it I assume the message will appear when all is working properly.

Exactly what does using the Synchronize command do? I am just floundering and may have inadvertently hit a wrong button.

Do you think I would be better off just deleting all the groups and reinstalling them? If so, could you be kind enough to list all the necessary steps to set this up correctly but only if you have the time and patience to do that. I would greatly appreciate that. Thanks. Stan

"Bruce Hagen" <Nospam@xxxxxxxxxxxxxxxx> wrote in message [news:OFS6DcpUGHA.4792@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OFS6DcpUGHA.4792@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Is this happening with all newsgroups and servers, or just some? Did you uncheck Get XXX Headers?

FYI: Catch up doesn't download headers. It marks them all as read. From OE Help:

To mark messages as read

- a.. To mark an individual message as read or unread, select the message. On the Edit menu, click Mark as Read or Mark as Unread.
- b.. To mark all newsgroup messages as read when you quit Outlook Express or go to another newsgroup, on the Tools menu, click Options. On the Read tab, select Mark all messages as read when exiting a newsgroup.
- c.. To mark all messages in a selected newsgroup as read, including messages not yet downloaded, select the newsgroup in the Folders list. On the Edit menu, click Catch Up.

This is handy, for example, when you return from vacation and don't want to download all unread messages, but want to start reading the current ones.

- d.. To mark all the messages in a given newsgroup conversation as read, select either the original message or any of its replies. On the Edit menu, click Mark Conversation as Read.

A conversation is an original message and all its posted replies.

Conversations are sorted and grouped according to the title of the original message. For example, a conversation that starts with a message titled "Ideas for Labrador owners" includes all of the replies, titled "RE: Ideas for Labrador owners."

-- Bruce Hagen  
MS MVP – Outlook Express  
~IB-CA~

"Stanley S. Glazer" <libstan@xxxxxxxxxxxxxxxx> wrote in message [news:OLg4vWpUGHA.2444@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OLg4vWpUGHA.2444@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Did that okay but still get erratic behaviour. Status bar shows many messages downloading but very few appear if any at all after clicking Catch Up. Stan

"Bruce Hagen" <Nospam@xxxxxxxxxxxxxxxx> wrote in message

Re: Newsgroup problem

news:eEtLM%23oUGHA.5900@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

My bad. Tools | Options | Maintenance |  
Clean Up Now.

--

Bruce Hagen  
MS MVP – Outlook Express  
~IB-CA~

"Stanley S. Glazer"  
<libstan@xxxxxxxxxxxx> wrote in  
message  
news:%23mw4d8oUGHA.5148@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

In the Maintenance tab there  
are no groups listed. Stan  
"Bruce Hagen"  
<Nospam@xxxxxxxxxxxx>  
wrote in message  
news:%23\$O8MyoUGHA.6048@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

In Tools |  
Options |  
Read –  
Uncheck:  
Get XXX  
headers at a  
time. In the  
Maintenance  
Tab, at the  
top, select  
the  
newsgroup(s)  
you want a  
then hit  
Reset.

You may  
want to do  
this first:

If you want  
to download  
newsgroups,  
but don't  
want  
hundreds, or  
thousands,  
of  
messages,  
you can

Re: Newsgroup problem

create a  
message  
rule such as  
this:

Tools>Message  
Rules>News.

Box 1:  
Where the  
message  
was sent  
more than  
days ago

Box 2:  
Delete it &  
Stop  
processing  
more rules

Box 3:  
Click on  
"Days" and  
choose the #  
of days you  
want.  
Name the  
rule.

It will only  
download  
the  
messages  
for the  
number of  
days you  
selected.

If this  
doesn't  
work, delete  
the news  
account and  
add it back.  
That can  
also become  
corrupted.

--  
Bruce  
Hagen  
MS MVP –  
Outlook

Re: Newsgroup problem

Express  
~IB-CA~

"Stanley S.  
Glazer"

<libstan@xxxxxxxxxxxxxx>

wrote in  
message

[news:eVvAOoUGHA.4884@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eVvAOoUGHA.4884@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I  
can  
no  
longer  
access  
any  
newsgroup  
messages.  
When  
I  
go  
to  
Properties  
on  
any  
newsgroup  
I  
find  
there  
are  
many  
messages  
there  
but  
when  
I  
open  
the  
message  
pane  
it  
says  
"There  
are  
no  
items  
in  
this  
view."  
If  
I

Re: Newsgroup problem

Right  
Click  
on  
a  
newsgroup  
and  
click  
Catch  
Up,  
once  
in  
a  
while  
the  
messages  
appear  
but  
usually  
don't.  
After  
I  
close  
out  
I  
again  
cannot  
access  
the  
messages.

Using  
XP  
Home  
w/SP2  
and  
Outlook  
Express  
6.  
TIA  
for  
any  
ideas.  
Stan

Re: Newsgroup problem