

Re: OE won't start after upgrading to WinXP from Win98 SE

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2006-02/m

- *From:* "Suzywoo2" <Suzywoo2@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 17 Feb 2006 09:31:27 -0800
-

Hello Ron,

I do have the "original installation CD" for Windows ME from the old hard drive, the one that was installed in this Dell. Problem is, I am not sure if that would be the wisest thing to use (if required) since it has nothing to do with this newly installed hard drive. Would the start-up programs sent out with Dell computers actually be the full program and if so, could it be used if need be?

Just don't understand why since Outlook Express was running so smoothly on Windows 98 SE it decided not to open when I upgraded to Win XP.

In reference to your asking if the new 80 gig hard drive is one partition, as far as I know it is, yes. I've not done any special partitioning nor had the technicians who did the work on it. I do have an external hard drive, but of course, it has nothing to with this.

So should I insert the XP CD once again and just do another install on top of the one already existing, or is there a repair feature?

Thanks once again for any and all assistance. In the meantime I will go look at the info previously posted here in URL form.

Suzanne

"Ron Sommer" wrote:

Do you have a Windows 98 or ME installation CD?
Is your 80 GB hard drive one partition?

Depending on your answers, I think you will save time by doing a new install of XP.

Backup the new drivers and your data.

—

Ron Sommer

Re: OE won't start after upgrading to WinXP from Win98 SE

"Suzywoo2" <Suzywoo2@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:231DAE60-717A-410F-AA8E-1D6EBDDB0F63@xxxxxxxxxxxxxxxxxxxx

This is the same set of error messages I've seen posted numerous times here as well as via most search engines, however, my system's basic factors appear to be different. None of the previously listed URL's, changes or suggestions have made any positive affect on my problem whatsoever.

The basics of what transpired: My Dell hard drive failed after five years of service. Something about how they allegedly install their hard drives in the "wrong direction" -- making the hard drive bearings go nutzoid & burn out/fail before their time. Regardless of why, it really sucked. As a side note, I had been using Windows ME on that drive and was evidently the only person in the Universe who'd not ever had one bit of trouble with it and will probably miss it for a great time to come. Sadly, time marches on and the technicians installed a new 80 gig hard drive into my PC, utilizing Windows 98 SE which I simply COUND NOT deal with using. They (repair folks) said it was the most stable of all the Windows OS's, but since MS will no longer be servicing/updating/upgrading either Win Me or Win 98/Win 98 SE, I had to change.

So, what I did was purchase the Windows XP Home Edition upgrade to take my system from the Windows 98 SE up to "speed" ... So to speak. Thus far I've had the usual set of suspects ... drivers or files needed for this software or another, etc. That was until I tried to access my mail via Outlook Express. As soon as I clicked on any of the icons or shortcuts to open the program, I got the following error messages, exactly: Error #1 - "Outlook Express could not be started.The application was unable to open the Outlook Express message store. Your computer may be out of memory or your disk is full. Contact Microsoft Support for further assistance. (0x800C012E,3)" After clicking on that message, another would pop-up stating this: Outlook Express could not be started because MSOE.DLL could not be initialized. Outlook Express may not be installed correctly."

And so, that's the current major "PITA" for me. I am at a loss to understand

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why OE was working just fine up until I did the upgrade installation but
do
hope there is some honest fix or alteration.

Thank you in advance for any and all assistance!

Warm Regards ... Suzanne