

Re: Sometimes mail – sometimes not – Why?

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- *From:* "Kath Adams" <kathadams@(nospam)mvps.org>
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Pete Brown wrote:

Any advice on this one?

Friend recently started having problems with sending and receiving e-mails..trying to work out where the problem could lie.

He has a 6 month old desktop Packard Bell pc, Windows XP, Internet Explorer, Outlook Express and uses Broadband Wanadoo and he logs on as 1xxx@wanadoo, wife as 2xxx@xxxx and daughter 3@xxxx

And this is the problem...sometimes the mail gets through to 1, 2 and 3 but mostly it doesn't...sometimes to 2 but not to 1...they can send out but not always reach destination..sometimes e's sent to 1 arrive at 2...etc

Any thoughts what could be the problem...who should he pursue..PCWorld (so far most unhelpful), Microsoft (when friend rang MS he couldn't understand what the Indian lady was saying), Packard Bell or Wanadoo?...or could it be a bug?

Thanks.

Use Message Rules to filter your mail where the three addresses are aliases for the same mailbox.

E.g., Me@xxxxxxxx and Him@xxxxxxxx and You@xxxxxxxx are aliases for one mailbox. In the Identity associated with Me@xxxxxxxx, create a Message Rule stating, "Where To contains You@xxxxxxxx or Him@xxxxxxxx Do not download it from the server and Stop processing more rules" (The last phrase is important!) and place this

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rule
at the very top of the list.

Then create a similar rule for the Identity associated with You@xxxxxxx directing any messages addressed to Me@xxxxxxx and Him@xxxxxxx to not be downloaded from the server.
And the same again for the third Identity.

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