

Re: Can't send email, can receive with router

Re: Can't send email, can receive with router

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-10/m

- *From:* "Jim Pickering" <jim.pickering@xxxxxxxx>
 - *Date:* Thu, 27 Oct 2005 11:47:25 -0700
-

Is the router a LinkSys router? If so, see if the info at this link helps:
http://linksys.custhelp.com/cgi-bin/linksys.cfq/php/enduser/std_adp.php?p_faaid=671&p_created=108

--

Jim Pickering, MVP, Outlook Express
<https://mvp.support.microsoft.com/profile=F9F51EF1-4AE3-4D23-B2D8-1171988A62D6>
Please deliver feedback to the newsgroup, so that others can be helped.
Thanks.

"JHaggis" <johnnyhaggis@xxxxxxxxxxxxxxxx> wrote in message
<news:Oa2qOCu2FHA.3188@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

OK, so I turned it off, and yes it solves the email sending problem, but something is still amiss. First of all my OE email sending problem was strictly limited to those accounts that are from my ISP. Gmail or Hotmail for example were never affected. Then the problem still exists that with the router I can't access the internet based mail of my ISP.

And also I'm not yet convinced of what you say about the antivirus scanner. Newer viruses you don't even have to open anymore for them to infect the computer, and many are cleverly disguised as letters from your friends that you have no reason not to open. PC-Cillin, like any pop3 scanner will catch them as they're downloading, whereas if your pop3 scanner is off, they will only catch it once you open up the mail.

Sure the pop3 scanner doesn't catch web viruses, but it also has a web virus filter for that/

"Charlie Tame" <charlie@xxxxxxxx> wrote in message
<news:%23P12ySq2FHA.3588@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Unfortunately the "Extra" safety is a sales pitch from the vendors - commonly referred to as snake oil.

Re: Can't send email, can receive with router

Any modern AV application will scan files if you try to open them and usually when you save them, and email scanning does nothing at all to protect you from other forms of viruses such as web or network based.

If the AV has a definition for the virus it will catch it, if it does not have a definition it doesn't matter whether emails are scanned or not the AV will not see it except by heuristics and that's the best hope.

In any case your own common sense is obviously not lacking so you are already scanning email :)

Norton McAfee and AVG have ALL caused me problems with OE, and I use AVG but without the email scanning. The other MVPs will tell you the same thing, so many problems that are fixed immediately as soon as it's turned off. Seems like it works on some systems for some people but causes nothing but trouble for many, and it always "Looks like" an OE problem.

Charlie

"JHaggis" <johnnyhaggis@xxxxxxxxxxxxxx> wrote in message
news:uoiRZOp2FHA.3588@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hmm - but I find it hard to believe that this isn't protecting me from viruses. It scans all incoming pop3 mail before I get it. The few times virus have been found they were detected by email scanning. Yess it uses localhost/username format. I will reset it manually and see if it does anything, but I don't feel safe not having it on.

"Charlie Tame" <charlie@xxxxxxxxxx> wrote in message
news:e4xlbbn2FHA.2268@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Aha, well I suggest that you definitely turn off email scanning and give it a try without the AV running at all

Re: Can't send email, can receive with router

then because timing problems may be cumulative I think. I don't know what method PC Cillin uses, what are the server names in your account details? Are they the same as your email settings used to be or have they changed to something like localhost or 127.0.0.1 ? If the latter turn off scanning and see if they change back. If they do not you can manually change them for a test run and see if direct to the server helps.

(It could be that although you turned the scanning off it did not actually take effect until maybe reboot or something so you never really had it turned off)

Seriously email scanning turns out to be a huge problem for many folks but it almost always "Looks like" something else.

Charlie

"JHaggis"

<johnnyhaggis@xxxxxxxxxxxxxx>

wrote in message

news:%2382BqPX2FHA.3328@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

It's never worked properly with the router. I updated the firmware a couple of months ago, but no change. I'll try again, maybe there's a more recent one (they don't tell you which revision it is on the web site!)

Re: Can't send email, can receive with router

"Charlie Tame"
<charlie@xxxxxxxxxx>
wrote in message
news:eDjIxTV2FHA.4004@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Have you
tried
the
upgrade
firmware
option
with the
router.
There
was an
upgrade
last
year
sometime
I think.

Easiest
method
it using
the
"Management
tool"
software
that
should
have
come on
the CD
with it.

You
could
also try
a reset
to
factory
defaults
but make
sure you
have the
manual /
password
before
doing
that :)

Re: Can't send email, can receive with router

Re: Can't send email, can recieve with router

Has it
ever
worked
properly
with the
router
or has
there
always
been a
problem?

Charlie

"JHaggis"
<johnnyhaggis@xxxxxxxxxxxxxx>
wrote in
message
<news:e4qC4MR2FHA.3716@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Thanks
-
the
problem
isn't
exactly
what's
listed
on
that
microsoft
link.
I
just
can't
really
send
anything,
not
just
things
with
attatchments.
The
email
scanning
shouldn't
be

Re: Can't send email, can receive with router

or
Outlook
Express
hangs
after
you
send
an
e-mail
message...
<http://support.microsoft.com/?kbid=3>

"NOTE:
If
the
issue
continues
to
occur,
repeat
the
preceding
steps,
but
type
a
different
MTU
value
between
1,454
and
576.
When
you
test
additional
MTU
values,
try
576
and
then
increase
the
number
to
600.
If
setting
the

Re: Can't send email, can receive with router

Re: Can't send email, can receive with router

MTU
value
to
600
does
not
resolve
the
issue,
increase
the
value
by
100
until
you
reach
1,400.
If
the
issue
continues
to
occur,
try
1,454
and
then
stop.
When
you
are
finished,
if
the
issue
is
still
not
resolved,
change
the
MTU
value
back
to
576."

But
before
you

Re: Can't send email, can receive with router

Re: Can't send email, can receive with router

go
messing
with
MTU,
try
Disabling
email
scanning
by
your
anti-virus
application.
It
provides
no
additional
protection
and
even
Symantec
says
it's
not
necessary:

<paste>
Disabling
Email
Scanning
does
not
leave
you
unprotected
against
viruses
that
are
distributed
as
email
attachments.
Norton
AntiVirus
Auto-Protect
scans
incoming
files
as
they
are

Re: Can't send email, can receive with router

Re: Can't send email, can receive with router

saved
to
your
hard
drive,
including
email
and
email
attachments.
Email
Scanning
is
just
another
layer
on
top
of
this.
To
make
sure
that
Auto-Protect
is
providing
the
maximum
protection,
keep
Auto-Protect
enabled
and
run
LiveUpdate
regularly
to
ensure
that
you
have
the
most
recent
virus
definitions.

</paste>

<http://service1.symantec.com/SUPPORT>

Troubleshooting

Re: Can't send email, can receive with router

error
messages
that
you
receive
when
you
are
using
OL
and
OE

<http://support.microsoft.com/?kbid=8>

--

~Robear

Dyer

(PA

Bear)

MS

MVP-Windows

(IE/OE,

Shell/User,

Security),

AH-VSOP

JHaggis

wrote:

Hi

-

when

I'm

connected

via

my

Microsoft

MN-700

router,

I

can

receive

emails,

but

not

send

them

(unless

they're

short

text

Re: Can't send email, can receive with router

11

Re: Can't send email, can receive with router

only
messages) .
When
I'm
not
using
the
router
everything
is
fine.
No
idea
what's
causing
this.
Searched
on
google
and
found
people
talking
about
changing
their
MTU
settings,
but
I
can't
do
that
with
this
router.
Also
heard
talk
about
"port
25"
but
have
no
idea
how
to
change
that.

Re: Can't send email, can recieve with router