

## Re: Can't send email, can receive with router

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2005-10/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-10/m)

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- *From:* "JHaggis" <[johnnyhaggis@xxxxxxxxxxxxx](mailto:johnnyhaggis@xxxxxxxxxxxxx)>
  - *Date:* Wed, 26 Oct 2005 21:13:01 -0400
- 

Hmm – but I find it hard to believe that this isn't protecting me from viruses. It scans all incoming pop3 mail before I get it. The few times virus have been found they were detected by email scanning. Yess it uses localhost/username format. I will reset it manually and see if it doesn't do anything, but I don't feel safe not having it on.

"Charlie Tame" <[charlie@xxxxxxxxxx](mailto:charlie@xxxxxxxxxx)> wrote in message  
<news:e4xlbbn2FHA.2268@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

- > Aha, well I suggest that you definitely turn off email scanning and give
- > it a try without the AV running at all then because timing problems may be
- > cumulative I think. I don't know what method PC Cillin uses, what are the
- > server names in your account details? Are they the same as your email
- > settings used to be or have they changed to something like localhost or
- > 127.0.0.1 ? If the latter turn off scanning and see if they change back. If
- > they do not you can manually change them for a test run and see if direct
- > to the server helps.
- >
- > (It could be that although you turned the scanning off it did not actually
- > take effect until maybe reboot or something so you never really had it
- > turned off)
- >
- > Seriously email scanning turns out to be a huge problem for many folks but
- > it almost always "Looks like" something else.

> Charlie

> "JHaggis" <[johnnyhaggis@xxxxxxxxxxxxx](mailto:johnnyhaggis@xxxxxxxxxxxxx)> wrote in message  
> <news:%2382BgPX2FHA.3328@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

- >> It's never worked properly with the router. I updated the firmware a
- >> couple of months ago, but no change. I'll try again, maybe there's a
- >> more recent one (they don't tell you which revision it is on the web
- >> site!)

>> "Charlie Tame" <[charlie@xxxxxxxxxx](mailto:charlie@xxxxxxxxxx)> wrote in message  
>> <news:eDjIxTV2FHA.4004@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

- >>> Have you tried the upgrade firmware option with the router. There was an
- >>> upgrade last year sometime I think.

>>>

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>>> Easiest method is using the "Management tool" software that should have  
>>> come on the CD with it.

>>>

>>> You could also try a reset to factory defaults but make sure you have  
>>> the manual / password before doing that :)

>>>

>>> Has it ever worked properly with the router or has there always been a  
>>> problem?

>>>

>>> Charlie

>>>

>>> "JHaggis" <johnnyhaggis@xxxxxxxxxxxx> wrote in message

>>> [news:e4qC4MR2FHA.3716@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e4qC4MR2FHA.3716@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

>>>> Thanks – the problem isn't exactly what's listed on that microsoft

>>>> link. I just can't really send anything, not just things with

>>>> attachments. The email scanning shouldn't be the issue, since when I

>>>> don't use the router I can send things just fine. I tried it anyways

>>>> and it doesn't do anything. I use PC-Cillin. I guess I'll try changing

>>>> the registry...

>>>>

>>>> "PA Bear" <PABearMVP@xxxxxxxx> wrote in message

>>>> [news:%23xCrHBR2FHA.2440@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23xCrHBR2FHA.2440@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

>>>>> Windows version?

>>>>>

>>>>> MTU settings are changed in the Registry. See:

>>>>>

>>>>> Outlook or Outlook Express hangs after you send an e-mail message...

>>>>> <http://support.microsoft.com/?kbid=315008>

>>>>>

>>>>> "NOTE: If the issue continues to occur, repeat the preceding steps,

>>>>> but type a different MTU value between 1,454 and 576. When you test

>>>>> additional MTU values, try 576 and then increase the number to 600. If

>>>>> setting the MTU value to 600 does not resolve the issue, increase the

>>>>> value by 100 until you reach 1,400. If the issue continues to occur,

>>>>> try 1,454 and then stop. When you are finished, if the issue is still

>>>>> not resolved, change the MTU value back to 576."

>>>>>

>>>>> But before you go messing with MTU, try Disabling email scanning by

>>>>> your anti-virus application. It provides no additional protection and

>>>>> even Symantec says it's not necessary:

>>>>>

>>>>> <paste>

>>>>> Disabling Email Scanning does not leave you unprotected against

>>>>> viruses that are distributed as email attachments. Norton AntiVirus

>>>>> Auto-Protect scans incoming files as they are saved to your hard

>>>>> drive, including email and email attachments. Email Scanning is just

>>>>> another layer on top of this. To make sure that Auto-Protect is

>>>>> providing the maximum protection, keep Auto-Protect enabled and run

>>>>> LiveUpdate regularly to ensure that you have the most recent virus

>>>>> definitions.

>>>>> </paste>

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- Previous by thread: ***Re: Can't send email, can recieve with router***
- Next by thread: ***Re: Can't send email, can recieve with router***
- Index(es):
  - ◆ ***Date***
  - ◆ ***Thread***