

## Re: OE error message question

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2005-08/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-08/m)

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- *From:* "PA Bear" <PABearMVP@xxxxxxxxxx>
  - *Date:* Fri, 26 Aug 2005 18:30:01 -0400
- 

YW & if that Hotmail-in-OE problem persists, post back with any error messages you get.

--

~PA Bear

Mary wrote:

Thank you very much. I sure appreciate it. Will you let know if this works.

"PA Bear" <PABearMVP@xxxxxxxxxx> wrote in message <news:eNG41zngFHA.3596@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

> In WinXP SP2 and despite how often you compact all folders manually, OE

> will offer to compact all folders every 100 times you close OE. If you

> reply No to the prompt when you see it, the compacting takes place

> anyway. Furthermore, you won't see the prompt when it comes up again

> anytime in future!

>

> From the behavior you describe, I suspect you chose No to this prompt

> and what you're see is OE trying to complete the automatic compacting:

> Just let it do so. WARNING: Attempting to close OE via Task Manager or

> shutting down the machine while the automatic compacting is taking place

> puts you at risk of losing your entire message store!

>

> Despite repeated and quite vocal pleas from OE MVPs, the OE Team still

> hasn't provided a KB article documenting this automatic compacting

> feature (and the risks of shutting down OE or Windows while it's taking

Re: OE error message question

> place). To reset the "Compact Count" in the Registry, see  
>  
> OE - Reset Compact Check Count to 0 (Line 367, Left)  
> [http://www.kellys-korner-xp.com/xp\\_tweaks.htm](http://www.kellys-korner-xp.com/xp_tweaks.htm)  
>  
> MVP Steve Cochran's handy-dandy OETool has a button to  
compact all  
> folders. As an added bonus, using it also resets the Compact  
Count:  
> <http://www.oehelp.com/OETool/Default.aspx>  
> --  
> ~Robear Dyer (PA Bear)  
> MS MVP-Windows (IE/OE, Shell/User, Security), AH-VSOP  
>  
> CC: OE Team  
>  
>  
> Mary wrote:  
> > Yes, thank you.  
> >  
> > "PA Bear" <PABearMVP@xxxxxxxxxx> wrote in message  
> > [news:Oy370lmgFHA.1032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:Oy370lmgFHA.1032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
> > > Nevermind about the numbers. Does the problem about  
which you post  
> > > occur on a machine running WinXP SP2?  
> > > --  
> > > Mary wrote:  
> > > > It says 6.00.2900.2180. What does this mean?  
> > > > "PA Bear" <PABearMVP@xxxxxxxxxx> wrote in message  
> > > > [news:ug2jismmgFHA.2276@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ug2jismmgFHA.2276@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
> > > > > Are you posting from the problem machine (Microsoft  
Outlook  
> > > > > Express 6.00.2900.2527)?  
> > > > > --  
> > > > > Mary wrote:  
> > > > > > If I open OE and check my Hotmail account, nine  
times out of  
> > > > > > ten it will hang and I have to close OE and then  
try to  
> > > > > > restart it but that never works. I get the  
following error  
> > > > > > message which means I have to restart the computer  
everytime  
> > > > > >  
> > > > > > "OE cannot be started due to another instance of  
it is still  
> > > > > > running on your computer. Please log off of  
Windows, and then  
> > > > > > restart Outlook  
> > > > > > Express. If the problem persists, save your work,  
and then

Re: OE error message question

> > > > > restart  
> > > > > your computer".  
> > > > > I could not find another instance of it running on  
my  
> > > > > computer. I  
> > > > > have done all the cleanup stuff including  
compacting the files  
> > > > > offline. This is so frustrating. Any suggestions.  
Thanks