

# Re: Mysterious sent folder issue between OE6 and hotmail

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2005-08/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-08/m)

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- *From:* "PA Bear" <[PABearMVP@xxxxxxxxxx](mailto:PABearMVP@xxxxxxxxxx)>
  - *Date:* Tue, 23 Aug 2005 15:47:32 -0400
- 

It's infrequent by not unknown behavior: <http://snipurl.com/h6ld>

I am assuming your use of "synchronize" means polling the MSN/Hotmail server, not synchronizing the two machines.

Sounds like a problem on MSN/Hotmail's end then. You could contact them about this via

[http://support.msn.com/eform.aspx?productKey=hotmail&page=support\\_home\\_options](http://support.msn.com/eform.aspx?productKey=hotmail&page=support_home_options)

but IMO it won't do you any good if you're not a Hotmail Plus subscriber. YMMV.

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~PA Bear

Greg wrote:

Second problem (duplicates) Solved!!!

First problem: Turned off all email virus scanning and spam control. I entered a new identity and added an email account. Sent a test email. However, when sync'ing, Hotmail still picks up the sender name as the to name.

Yes, all the email accounts are HTTP.

Also, yes I know not to archive in Local In, or Sent folders. Had a problem a while back where I learned not to use them.

"PA Bear" wrote:

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> Assuming the Hotmail (name@xxxxxxxxxxxx) and MSN  
(name@xxxxxxx) accounts  
> are HTTP (WebDAV):  
>  
> A1. The current OE identities on each machine may be  
damaged,  
> especially if it's the default Main Identity. Try one or  
more of your  
> accounts in a new Named Identity (File>Identities>Add new  
identity).  
> Assuming all is well, import messages from the old  
identity's local  
> folders (Don't bother with any Hotmail folders) before  
deleting it  
> (File>Identities>Manage Identities).  
>  
> A2. See <http://www.insideoe.com/faqs/why.htm#dupes>.  
>  
> To avoid such corruption in future:  
>  
> Don't use \*local\* Inbox or Sent Items folders to archive  
messages. Move  
> them to other local folders created for this purpose.  
>  
> Empty Deleted Items (local) folder daily.  
>  
> Disable Background Compacting [N/A in SP2] and frequently  
perform a  
> manual compact of all OE folders while "working offline".  
More at  
> <http://insideoe.tomsterdam.com/files/maintain.htm>.  
>  
> Do not attempt to close OE via Task Manager or shutdown your  
machine if  
> Automatic Compacting is taking place (WinXP SP2 only).  
>  
> Your anti-virus application's email scanning feature can  
also cause such  
> corruption. Disable it. It provides no additional  
protection.  
> --  
> ~Robear Dyer (PA Bear)  
> MS MVP-Windows (IE/OE, Shell/User, Security), AH-VSOP  
>  
> Greg wrote:  
> > Let me see if I can describe this correctly.  
> >  
> > I have a desktop and laptop and have the same mail folders  
on each.  
> > My name is Greg and if I send an email to John Doe from my

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desk top  
> > the OE6 sent folder will list John Doe in the "To:"  
column. This is  
> > corect. However, when I synchronize on the laptop, my  
name, Greg, (I  
> > am the sendor.), appears in the "To:" column. Now the  
sender's name  
> > is in the "To:" column. When, I open the sent item on the  
laptop,  
> > all is fine with the addresses. This also does the same  
thing, in  
> > reverse, if email is originated on the laptop and then  
sync'd to the  
> > desktop.  
> >  
> > I do use Hotmail and MSN mail for my accounts, so I  
decided to look at  
> > these accounts using webmail. Lo, and behold, ALL items in  
my hotmail  
> > Sent folders have the Sender name in the "To:" column not  
the  
> > recipient's name. That explains why I get the sender name  
in the  
> > "To:" column of the opposite machine (because the synch is  
with  
> > Hotmail). Again, when I open the mail on the web, all the  
address  
> > info is correct.  
> >  
> > I have to believe that either OE6 is sending or Hotmail is  
picking up  
> > the wrong field to place in the "To:" area.  
> >  
> > I hope I have described this in an understanable way. Has  
anyone  
> > else had this issue? If so, how can it be corrected.  
> >  
> > Another issue has started on my laptop. When I sync files,  
I get to  
> > two copies of incoming emails in my Default account -- not  
the other  
> > accounts just the default one. I deleted the account and  
re-added  
> > it, but the problem remains.  
> >  
> > Thanks for all the help you can give me.  
> >  
> > Greg