

# Re: OE Problem

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2005-08/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-08/m)

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- *From:* "Frank Saunders, MS-MVP, IE/OE" <[franksaunders@xxxxxxx](mailto:franksaunders@xxxxxxx)>
  - *Date:* Sat, 30 Jul 2005 18:34:14 -0500
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"Dave Wachtel" <[Dave.Wachtel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Dave.Wachtel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:DE3166E9-B8B1-44FF-9C8C-7A6EF0C0841C@xxxxxxxxxxxxxxxx](mailto:news:DE3166E9-B8B1-44FF-9C8C-7A6EF0C0841C@xxxxxxxxxxxxxxxx)

When I open OE 6, an error message pops up -- in the blue bar is say "Msimn" the text says "This program has performed an illegal operation and will be shut down".

In the details section the text reads:

```
MSIMN caused an exception c000006H in module DIRECTDB.DLL at
0187:019e4b6e. Registers:
EAX=00000000 CS=0187 EIP=019e4b6e EFLGS=00010212
EBX=00002ad4 SS=018f ESP=0216edac EBP=0216edfc
ECX=000002b5 DS=018f ESI=000024bc FS=6957
EDX=01a06348 ES=018f EDI=8a2c6000 GS=0000
Bytes at CS:EIP:
f3 ab 8b cb 83 e1 03 f3 aa 8b 42 24 c7 00 cf ad
Stack dump:
8a2905d8 00000000 01a06348 019e4c3c 01a06348 019eaf9b 00000002
01a06348 00000000 01672e90 00000001 00000000 00000001 0000007a
00000000 00000000
```

Can anyone assist with this problem? I don't know how to repair it or do I just need to re-install Outlook Express ?

From <http://www.fjsmjs.com/OE/directdb.htm>

Errors in DIRECTDB.DLL or MSOE.DLL generally indicate corruption in the message store.

Start by moving Folders.dbx to an empty Windows folder (with OE closed). Note: the DBX files are hidden in Win2K, WinXP and Win2K3. You will lose your folder hierarchy and the lists of newsgroups on the news servers, but it might get you into OE.

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If that doesn't do it then move all of the DBX files to the same folder as Folders.dbx (again with OE closed). You should now get into OE. Try importing the messages from the folder you moved the DBX files to. If you can't, you can use this tool to extract the messages:

DBXtract (\$5):  
<http://www.oehelp.com/DBXtract/>

Note: It can take a long time (days with really large folders).

The messages can then be dragged from the Windows folder back into a folder in an open instance of OE.

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Frank Saunders, MS-MVP, IE/OE  
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