

Re: Intermittently Unable To Send Email

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-07/m

- *From:* "Malcolm" <nospam@xxxxxxxxxx>
 - *Date:* Sat, 9 Jul 2005 21:22:01 +0100
-

Thank you for your post 'DGuess', however I have tried that and the problem was still present.

"DGuess" <majik@xxxxxxxxxxxxxxxx> wrote in message news:uES3h8LhFHA.2840@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
> "Malcolm" <nospam@xxxxxxxxxx> wrote in message
> news:Wv-dnaws!OgmZILfRVnyjQ@xxxxxxxxxxxx
>> Hi group, this one has got me baffled. Tried everything, and am now
>> banging
>> my head against the wall.
>>
>> I am having intermittent problems sending email via SMTP. Sometimes it
>> will
>> send, and other times it will just hang until it 'times out' (even
though
>> I
>> haven't changed any settings). Rebooting doesn't always solve the
issue.
>>
>> I initially thought that maybe the problem was with anti-virus.
firewall,
>> etc. However, if this was the cause, it would not explain why sometimes
I
>> am able to sent email, and other times I am not, when I have made no
>> changes
>> at all. Furthermore, I do not have email scanning enabled on my PC and
my
>> email client is not protected by a firewall.
>>
>> Another possible cause I looked into was that maybe I was trying to send
>> the
>> email through another ISP account whilst using a different connection,
and
>> therefore the other ISP was rejecting the email, but I made sure that I
>> was
>> sending email using my the correct account.

Re: Intermittently Unable To Send Email

>>
>> When the problem was present I tried pinging the SMTP server and also
>> using
>> Telnet to query the SMTP server. Both showed no abnormalities with the
>> SMTP
>> server.
>>
>> I tried two different email clients, but the problem occurred with both
>> clients.
>>
>> I tried two different SMTP accounts, but the problem continues.
>>
>> In conclusion, the problem isn't caused by the email client or the mail
>> account, so I would imagine the problem is local? Any ideas?
>>
>> Cheers
>>
>>
>
>
> Tools | Options | maintenance tab | Store Folders button
> Note the location of the message stores (dbx files)
>
> Create a new folder and name it Old Sent
> Move all the messages in the Sent Items to the Old Sent folder
>
> Close OE
>
> Open Windows Explorer and navigate to the folder you saw in the Store
> Folders dialog.
> If the dbx files are not visible, from Windows Explorer, go into Tools |
> Folder Options | Views tab. Select "Show all files" and uncheck "Hide
file
> extensions for known file types" Click OK, the files should be visible.
>
> Delete the Sent Items.dbx and the Outbox.dbx files
>
> Restart OE, new dbx files will be create (empty of course) and check to
see
> if it will send now.
>
>

• *Follow-Ups:*

◆ **Re: Intermittently Unable To Send Email**

◇ *From:* DGuess

Re: Intermittently Unable To Send Email

- **References:**

- ◆ ***Intermittently Unable To Send Email***

- ◇ *From:* Malcolm

- ◆ ***Re: Intermittently Unable To Send Email***

- ◇ *From:* DGuess

- Prev by Date: ***Re: Signature Problem in OE***

- Next by Date: ***Re: Intermittently Unable To Send Email***

- Previous by thread: ***Re: Intermittently Unable To Send Email***

- Next by thread: ***Re: Intermittently Unable To Send Email***

- Index(es):

- ◆ ***Date***

- ◆ ***Thread***