

Re: Uninstall and reinstall OE on Win2k?

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- *From:* "Steve Cochran" <scochran@xxxxxxxxxxx>
 - *Date:* Sat, 25 Jun 2005 08:45:25 -0400
-

"Hyabasa" <Hyabasa@xx> wrote in message news:0FDA1101-7ED6-4052-87F2-EF94B330BEA1@xx

I'm getting "msoe.dll could not be loaded" when trying to start Outlook Express. I've already looked up the error in the Knowledge Base and have not been able to resolve the issue using the articles.

Believe it or not, I used to work as a Microsoft Support Technician supporting Outlook Express, along with the OS and Microsoft Outlook. So you'd think I'd know how to do this. I know how to manually uninstall Outlook Express, but I'm used to seeing "Microsoft Internet Explorer 6 and Internet Tools" in Add/Remove Programs so you can just reinstall Outlook Express using that.

Anyways, your article doesn't really apply to me. I have Win2000 Sp4, not WinXp. All that it says is to either do a SFC/Scannow or a repair of windows. I could try a repair of Windows, but then I have to re-apply all service packs and everything, and sometime that messes up other programs that you have installed, so I'd rather not go that route.

There has to be a way of reinstalling Outlook Express still. Microsoft couldn't have left a person stranded who needs to reinstall OE, could they?

You need to read this part of the article. This will work in Win2000:

Windows XP and Windows XP SP1: Edit the registry and install Internet

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Explorer 6

Warning If you use Registry Editor incorrectly, you may cause serious problems that may require you to reinstall your operating system.

Microsoft cannot guarantee that you can solve problems that result from using Registry Editor incorrectly. Use Registry Editor at your own risk. When you try to reinstall the same version of Internet Explorer, you may receive the following error message:

Setup has detected a newer version of Internet Explorer already installed on this system.

Setup cannot continue.

To avoid this error message and reinstall the same version of Internet Explorer and Outlook Express, follow these steps: 1. While you are logged on as an administrator, click Start, and then click Run.

2. In the Open box, type regedit, and then click OK.

3. Locate the appropriate registry subkey, right-click the IsInstalled (REG_DWORD) value, and then click Modify.

To reinstall only the Internet Explorer 6 browser component on Windows XP, use the following registry key:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Active Setup\Installed Components\{89820200-ECBD-11cf-8B85-00AA005B4383}
```

To reinstall only Outlook Express 6 on Windows XP, use the following registry key:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Active Setup\Installed Components\{44BBA840-CC51-11CF-AAFA-00AA00B6015C}
```

4. Change the value data from 1 to 0, and then click OK.

5. Quit Registry Editor, and then install Internet Explorer 6.

steve

Thanks!

Mark

"Bruce Hagen" wrote:

Are you sure you have to do a reinstall? What is the problem you are having?

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How to Reinstall or Repair IE6 and OE6:
<http://support.microsoft.com/?kbid=318378>

Although written for WinXP, it works for all Windows operating systems 98 or newer.

Bruce Hagen
MS MVP - (IE/OE)
~IB-CA~

"Hyabasa" <Hyabasa@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
in message
<news:6BDA79D4-EB4B-44FD-B745-3EC397B1F560@xxxxxxxxxxxxxxxxxxxx>
> Hi,
>
> I need to uninstall and reinstall Outlook Express
on a Win2k SP4 > machine.
> I
> have IE and OE 6.1. The problem is, I don't have
Outlook Express in
> Add/Remove Program -> Add or Remove Windows
Components. And I don't > have
> Microsoft Internet Explorer 6 and Internet Tools
listed in Add/Remove
> Programs neither. When did they stop having that
listed there?
>
> Anyways, so how do I uninstall and reinstall
Outlook Express? Any > ideas?
>
> Thanks!
>
> Mark