

## Re: OE6 problem in sending

---

*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2005-05/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-05/m)

---

- *From:* "PA Bear" <[PABearMVP@xxxxxxxxxx](mailto:PABearMVP@xxxxxxxxxx)>
  - *Date:* Fri, 27 May 2005 14:00:45 -0400
- 

Wow, I haven't seen adjusting MTU value to be a fix for quite a while now!

Only thing I might suggest is to check with D-Link for firmware updates:  
<http://support.dlink.com/downloads/>.

YW, Rino.  
--  
~PA Bear

<<< R I N O >>> wrote:

Hi Pa Bear,  
Thank You Very Much! I finally find the culprit for PC1. Your No. "2b.  
In the most unlikely event you're using an older, never updated Linksys  
router, see <http://www.linksys.com/support/support.asp?spid=87> " did  
fixed my DSL Router. This is for PC1 cable connect to Router - already  
fixed.

For PC2 I'm using D-Link Wireless 108G Desktop Adapter it need to fix  
too. I tried your 2a Tips but could not find the right combination of MTU  
value. What I have miss here? PC2 could only received mail but not for  
sending.

--Rino

"PA Bear" <[PABearMVP@xxxxxxxxxx](mailto:PABearMVP@xxxxxxxxxx)> wrote in message  
<news:%231HsufcYFHA.2796@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
Well, yes, it could be a problem on the server's end though experience has  
taught us that most such errors are due to email scanning or a damaged  
identity. As you seen to have ruled these out:

Re: OE6 problem in sending

1. Temporarily disable any third-party firewall to see if it might be interfering.

2a. Check MTU settings for your router or the machine itself. See the OS-specific section of <http://support.microsoft.com/?kbid=315008>.

2b. In the most unlikely event you're using an older, never updated Linksys router, see <http://www.linksys.com/support/support.asp?spid=87>

I would \*not\* mess with Incredimail or have it installed while sorting out this problem.

<<< R I N O >>> wrote:

> Hi Pa Bear,

> I follow everything and it didn't work either. I even empty My InBox,

> Sent, Draft and compact all folders. I also did (newly) install

> IncrediMail just to test and the same problem happened. Incredimail says

> 'Process Incomplete'. It also take so long just to find server and

> finally reported as failed.

>

> Could all this symptoms mean my mail server is the problem? My message

> is one word only - 'Test' on the Subject and in Body of Message - the

> process take so long to report failed.

>

> --Rino

>

>

> "<<< R I N O >>>" <Sorry@xxxxxxxxxxxx> wrote in message

> [news:uVFOUDbYFHA.2572@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uVFOUDbYFHA.2572@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

> Thanks Pa Bear for your assistance. I'll do and check your given tips

> and will report back. --- Rino

>

>

> "PA Bear" <PABearMVP@xxxxxxxxxxxx> wrote in message

> [news:%23\\$Bwl3aYFHA.1404@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23$Bwl3aYFHA.1404@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Re: OE6 problem in sending

> Your current Identity may have been damaged by the email scanning,  
> especially if its the default Main Identity. Try one or more of your  
> accounts in a new Named Identity (File>Identities>Add new identity).  
> Assuming all is well, import messages from the old Identity before  
> deleting  
> it (File>Identities>Manage Identities).  
>  
> To avoid such corruption in future:  
>  
> Don't use Inbox or Sent Items to archive messages. Move them to local  
> folders created for this purpose.  
>  
> Empty Deleted Items folder daily.  
>  
> Disable Background Compacting [N/A in SP2] and frequently perform a  
> manual compact of all OE folders while "working offline".  
More at  
> <http://insideoe.tomsterdam.com/files/maintain.htm>.  
>  
> Your anti-virus application's email scanning feature can also cause such  
> corruption. Disable it. It provides no additional protection.  
>  
> <<< R I N O >>> wrote:  
> > Hello DGuess,  
> > Thanks for your swift reply but it didn't work. I even tried turn-off  
> > in-coming and out-going scanning. I watch this time and the process is  
> > taking so long just to connect and still failed. All my out mail  
> > remained in OutBox.  
> >  
> > OE Error message:  
> > The connection to the server has failed. Account:  
> > 'rino@xxxxxxxxxxxxxxxx', Server: 'mail.apexworld.net', Protocol: SMTP,  
> > Port: 25, Secure(SSL): No, Socket Error: 10060, Error Number:  
> > 0x800CCC0E  
> >  
> > --Rino  
> >  
> >

Re: OE6 problem in sending

> > "DGuess" <majik@xxxxxxxxxxxxxxxxxxxx> wrote in message  
> > [news:ONkDRRaYFHA.3836@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ONkDRRaYFHA.3836@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx) "<<< R I N O  
>>>"  
> > <Sorry@xxxxxxxxxxxx> wrote in message  
> > [news:eCPkW7ZYFHA.712@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eCPkW7ZYFHA.712@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
> > > Hi, my OE6 is working fine for many years and only  
lately that I  
> > > could not send but I could received mail. I also used  
AVG AV and it  
> > > always gives this report:  
> > >  
> > > This is the AVG E-mail Scanner program.  
> > >  
> > > I'm sorry to have to inform you that the message  
returned  
> > > below could not be delivered to one or more  
destinations.  
> > >  
> > >  
-----  
> > > Cannot open smtp connection to '209.126.233.225'  
> > > Connect: A connection attempt failed because the  
connected party did  
> > > not properly respond after a period of time, or  
established  
> > > connection failed because connected host has failed to  
respond.  
> > > (10060)  
> > >  
> > >  
-----  
> > >  
> > > Your e-mail message is being returned to you in the next  
part of  
> > > this message. Try to send the message again.  
> > >  
> > > Should you need assistance, please contact your  
administrator or  
> > > your internet service provider.  
> > >  
> > > Below is my OE6 Error Message:  
> > > The connection to the server has failed. Account:  
> > > 'rino@xxxxxxxxxxxxxxxxxxxx', Server: 'mail.apexworld.net',  
Protocol: SMTP,  
> > > Port: 25,  
> > > Secure(SSL): No, Socket Error: 10060, Error Number:  
0x800CCC0E  
> > >  
> > > My ISP cannot do anything & they said it is working just  
fine when  
> > > they test sending. The same problem happened to two

Re: OE6 problem in sending

different PC.

> > >

> > > I need your help or assistant. TIA

> > > --Rino

> > >

> > >

> >

> >

> >

> > Turn off email scanning and try it again.

> >

> > Email scanning provides no additional benefits other than the user

> > seeing something is going on. If you keep up to date on the AV

> > signatures, any virus or worm you open in an email would be detected

> > by the base AV software. If you don't keep up to date then email

> > scanning would be of no use because it's not up to date to detect

> > anything. Scanning has been know to cause problems such as not

> > sending or receiving or timing out.