

# Re: Newsgroups with large number of posts hangs OE

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2005-04/m](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-04/m)

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- *From:* "Steve Cochran" <[scochran@xxxxxxxxxxx](mailto:scochran@xxxxxxxxxxx)>
  - *Date:* Mon, 25 Apr 2005 07:49:23 -0400
- 

No you misunderstood me. My response was an unsubtle reference to my frustration with OE's bugs.

I sincerely apologize that we couldn't help better than we did.

steve

"drdug" <[nospam@xxxxxxxxxxx](mailto:nospam@xxxxxxxxxxx)> wrote in message  
[news:upsfxbTSFHA.3664@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:upsfxbTSFHA.3664@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I hope I didn't sound ungrateful...quite the opposite.

I was simply saying that it wasn't one particular person that said, "Do A, B, and C and your problem will be fixed" , but it was the collective help and advice that pushed me in the right direction to work around the problem.

That's the beauty of groups such as this...even though my problem was kinda weird, the people here offered up their thoughts and helped me out.

Again, thanks to you all for your help.

"Steve Cochran" <[scochran@xxxxxxxxxxx](mailto:scochran@xxxxxxxxxxx)> wrote in message  
[news:uNSwTeMSFHA.2132@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uNSwTeMSFHA.2132@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Sorry we couldn't give a more definitive solution, but we have to work with what we have.

steve

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"drdug" <nospam@xxxxxxxxxxxx> wrote in message  
[news:eEOJ8qFSFHA.2680@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eEOJ8qFSFHA.2680@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I've figured out a partial workaround. I set the synchronization settings in the large NGs I subscribe to to "headers only" then use the "Sync All" button which then proceeds to d/l all the headers of these large NGs. They download much faster and I don't get the hangups when I access them later, except for this one group that I subscribe to. I suppose that could possibly be due to the server of that particular NG.....I dunno.

I also set the >Tools>Options>Read>News to only d/l the minimum (50) so when I do go to the groups, OE doesn't try to d/l the sometimes hundreds more posts that have gone onto the server since I started the sync operation. It's kind of a hassle to do things this way, but since OE newsreader isn't high on MS's priority list, it will have to do.

You guys have helped me a great deal and I want to thank everyone who gave me suggestions and advice. While no one person gave me a definitive solution, all the comments and advice helped point me in the direction I needed to go to figure out a workaround.

drdug

"Steve Cochran" <scochran@xxxxxxxxxxxx>  
wrote in message  
[news:ukImvOARFHA.4028@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ukImvOARFHA.4028@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

If you have a large NG such as what you are describing, you need to clean it up and compact the folder. The best way to do this is to right

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click on the folder name in the folder list. Then go to Properties | Local File and if you don't need the headers then click on the remove headers button, then click on the compact button. If you want the older headers, then just click on the compact button. Or use File | Folder | Compact while in that folder. That will reduce the size of the file to its minimum, given the number of headers and messages, and that should provide an increase in performance.

You need to do this on a regular basis, to keep the file size as small as possible.

steve

"drdug" <nospam@xxxxxxxxxxxx>

wrote in message

[news:e4BXfT1OFHA.2384@xx](mailto:news:e4BXfT1OFHA.2384@xx)

Thanks for your reply. I guess I wasn't clear enough in my original post. I CAN d/l all the headers, but it stalls OE for up to 30 minutes or more. In fact the problem isn't on the initial download of headers...it is on subsequent visits to the group after the initial download of a few hundred thousand headers. OE loads the stored ones, which

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understandably  
takes varying  
amounts of time to  
reach 100%.

Then comes the new  
headers. This is  
what takes forever.  
Sometimes OE gives  
a "(Not  
Responding)" in the  
title bar, other  
times it doesn't.  
And it doesn't  
matter if there are  
only a few hundred  
headers to add or  
several thousand.  
It's almost as if  
it is comparing  
every single stored  
header on my  
computer with the  
server, and doing  
so VERY SLOWLY  
before d/l any new  
headers.

But I have noticed  
that if I go to  
Task Manager, it  
will say "not  
responding" even  
when the title bar  
doesn't. Anyway,  
not only does OE  
halt for a while,  
my whole system  
often slows to a  
crawl.  
Interestingly,  
there isn't undo  
HDD activity, which  
I would expect with  
an entire system  
slowdown like that.  
Nor does Task  
Manager show any  
one process taking  
up the CPU  
resources.

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As far as the diagnostic suggestions, I fear you are casting pearls before swine, as I haven't attained that level of geekdom yet, and don't know what to make of the netstat results. I did try it though, hoping it would tell me something I could understand.

"Robert Aldwinckle"  
<robald@xxxxxxxxxxxxxxxx>  
wrote in message  
[news:OL15wcXOFHA.3196@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OL15wcXOFHA.3196@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

"drdug" <nospam@xxxxxxxx> wrote in message  
[news:eEaLaJTQFHA.164@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eEaLaJTQFHA.164@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

...

if you d/l only part of the headers, you may be missing something you want to d/l.

...

The subject of this thread is a complaint about being unable to download *\*all\** headers. I have shown you that you can get *\*all\** headers provided you are willing to do it in pieces

BTW have you tried diagnosing your "not responding" symptom? E.g. try using

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netstat  
-ps tcp  
5 to see  
if  
anything  
is  
actually  
still  
going on  
underneath.  
As long  
as  
something  
is still  
happening  
you can  
ignore  
the  
symptom  
and  
expect  
that  
eventually  
a  
complete  
response  
to your  
request  
will be  
given.

However,  
depending  
on how  
your  
server  
packages  
such a  
response,  
I  
wouldn't  
be  
surprised  
if the  
server  
is at  
fault  
and not  
OE.  
For that  
particular

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response  
the  
troubleshooting  
log will  
be  
inadequate  
to help  
you  
understand  
the  
symptom.  
For it  
you  
would  
need to  
invoke  
a TCP  
packet  
trace to  
capture  
the full  
NNTP  
protocol.

Robert  
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