

## Re: OE6 failing to deleiver mail to one particular domain

**Source:**

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2005-03/3](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-03/3)

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**From:** Jim Pickering (*jimp\_at\_mvps.Org*)

**Date:** 03/21/05

Date: Mon, 21 Mar 2005 10:03:48 -0800

Thanks for the feedback and good luck on solving the issue. The "X-Unsent: 1" add-in is not the problem though as that should be present in all unsent mail. The loss of the lead in characters in your message suggests it may be an encoding problem, usually with Big5 character sets or using other non-ASCII characters. Under Tools/Options/Send check your settings for encoding for Plain Text and HTML where the setting should be MIME-None for Plain Text and MIME-Quoted Printable for HTML messages and see if that helps.

After you install Windows XP Service Pack 2 (SP2), the body text of HTML-based e-mail messages that are sent from Outlook Express may be truncated and may be missing data. This problem may occur if the e-mail message contains non-ASCII characters, such as Chinese characters. If that's the case, then the following update may be applicable in your case.

Outlook Express for Windows update available

<http://support.microsoft.com/kb/887797>

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Jim Pickering, MVP, Outlook Express

Please reply to newsgroup only.

"Jim" <jim@nospam.net> wrote in message news:423eff02\_1@x-privat.org...

>e you expressing the thought that some software houses are reluctant  
> to provide feedback SPAMfighter have come up trumps. I have had the  
> following response from them:-

>

> "I have investigated the issue further. Apparently, our plugin causes  
> Outlook Express to modify the message header for outbound emails (it  
> inserts  
> a "X-Unsent: 1" header line).

>

> Apparently eclipse.co.uk uses this header line as an indication of spam or  
> viral content (which seems very spurious) - I suggest that you contact  
> eclipse and ask them to remove this limitation in their filtering.

>

> We will work to resolve this issue in future versions of the SPAMfighter  
> plugin for Outlook Express."

>

> I know this is a problem if you email to anyone on the domain

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> eclipse.co.uk
> and you use Outlook Express but it would cause problems with other ISPs if
> they do the same thing as eclipse.
>
> I have taken the issue up with eclipse as SPAMfighter suggest.
>
> --
>
> Regards
>
> Jim
>
> "Jim Pickering" <jimp@mvps.0rg> wrote in message
> news:%23skAf$xKFHA.1600@TK2MSFTNGP10.phx.gbl...
>> We're always interested in feedback about problems. Many software houses
>> are reluctant to provide comments that can find their way into the public
>> arena that might be harmful to future sales. With that in mind, I doubt
>> that your SPAM program will be very forthcoming, but it will be
> interesting
>> to see what, if anything, they have to say.
>> --
>> Jim Pickering, MVP, Outlook Express
>>
>>
>> "Jim" <jim@nospam.net> wrote in message news:4239c86a_2@x-privat.org...
>> > m identified!! But the cause is still a mystery.
>> >
>> > It was SPAMfighter, see http://www.spamfighter.com/default.asp
>> >
>> > I installed it on 9/3/05 and apart from the problems emailing both of
> the
>> > people on this domain, i.e. angela@domainname.co.uk or
>> > malcolm@domainname.co.uk I have had no problems (not the real domain
>> > name!!).
>> >
>> > It only happens when sending emails from OE to these people. However,
>> > they
>> > have always been able to email me, it is only my outgoing emails to
> them.
>> > I
>> > can email anyone else OK.
>> >
>> > I tried everything, deleting my Email account, rebuilding it, disabling
>> > Norton Anti-virus etc.
>> >
>> > Taking out SPAMfighter was a last resort as why should a program that
>> > checks
>> > only incoming email affect my outgoing email and why only to this
> domain?
>> >
>> > I am talking to SPAMfighter.
>> >
>> > Are you interested in their feedback? Is the group interested?
>> >
>> > --
>> >
>> > Regards
>> >
>> > Jim
>> >
>> >
>> > "Jim Pickering" <jimp@mvps.0rg> wrote in message
```

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>> > news:u0%23vS1mKFHA.1176@TK2MSFTNGP15.phx.gbl...
>> >> Try disabling your antivirus application and try sending again.
>> >> Norton
>> >> is
>> >> notorious for causing problems for user who elect to scan email
> messages.
>> > I
>> >> would also disable the SPAM feature since it can also create problems
> by
>> >> modifying the headers of your messages.
>> >> --
>> >> Jim Pickering, MVP, Outlook Express
>> >>
>> >> In memoriam, Alex Nichol, MVP (1935-2005)
>> >> http://www.dts-l.org/
>> >>
>> >> "Jim" <jim@nospam.net> wrote in message
> news:4238993d$1_5@x-privat.org...
>> >> > Firstly, apologies for cross-post but maybe I can get some ideas
>> >> > from
>> > one
>> >> > of
>> >> > the newsgroups.
>> >> >
>> >> > I have a problem. I run W98 and use Outlook Express as my email
>> >> > client.
>> >> >
>> >> > When emailing either of the two people on one particular domain I am
>> >> > getting
>> >> > the following error message (I have changed actual email address for
>> >> > privacy
>> >> > reasons):-
>> >> >
>> >> > Failed to deliver to 'joebloggs@somedomain.co.uk'
>> >> > SMTP module(domain somedomain.co.uk) reports:
>> >> > message text rejected by mx1.ex.ispname.net.uk:
>> >> > 550 Error: Message content rejected
>> >> >
>> >> > Either of these people can email me OK.
>> >> >
>> >> > To muddy the waters even more, if I use my ISP's WebMail instead of
> OE6
>> > I
>> >> > can email them OK, so only difference is OE6.
>> >> >
>> >> > However, could it be problems with my Virus Checker or Spam filer?
>> >> > Details
>> >> > of OE6 and other stuff is:-
>> >> >
>> >> > Outlook Express 6.00 (Help About = 6.00.2800.1123), Anti-Virus
> software
>> >> > Norton Anti-Virus 9.05.15 (which scan all outgoing and incoming
> email)
>> > and
>> >> > SPAMfighter Version 3.3.7 (but this only scans incoming email).
>> >> >
>> >> > Can anyone give me any clues. I have contacted both the other
> peoples'
>> >> > and
>> >> > my own ISP but I still wait response from either.
>> >> >
>> >> > --
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```
>> >> >  
>> >> > Regards  
>> >> >  
>> >> > Jim  
>> >> >  
>> >> >  
>> >> >  
>> >> >  
>> >>  
>> >  
>> >  
>>  
>  
>
```