

Re: Error Message on startup

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-03/0

From: knutt (*knutt66_at_hotmail.com*)

Date: 03/05/05

Date: Sat, 05 Mar 2005 18:30:57 GMT

Hi, there and thank you for a thorough reply.

I have now been through your entire list of suggestions and still nothing. I have two confessions to make – no, three.

1. I'm an IT professional doing support on a range of MS products, MS Office mainly, so Item #2 on my list should have been "revealed" to you, but I honestly forgot.

2. I discovered the malfunction after doing a cleanup of my computer, including removing duplicate entries in my list of installed programs/applications/you name it. Unfortunately, I did not make a note of what I removed. I do, however, remember "insulting" the .NET installation on my PC here. So to make sure my .NET Framework is up and running as it should be, I have today deinstalled all components and let Windows Update put the items back again. Still nothing. I also know I installed the new Beta MS AntiSpyware and a new version of MSN Messenger 7.0 Beta. Removed that too and installed 6.2. Still the same problem.

3. I have done an extensive search on the 'net for the error message, but not been very successful in finding even the error message mentioned.

One thing in your series of articles I did NOT do was deleting my profile, since I have quite a few applications to migrate to a new account if it comes to that. OE did, however, work under a new TEST account I created. I suspect there is a pesky, little registry setting somewhere that I am not aware of that may be wrong. Since the error "Object moved" has no meaning I am a bit lost on that one – especially since there isn't much mention on this particular problem anywhere.

But since OE has a reputation of being a product that all of a sudden stops working I really want to get to the bottom of this. This is not the first time it does so, neither for me or for colleagues. The solution so far has always been to "give up".

--

Knut Torgersen
I am not sure this floor is entirely stable.

Re: Error Message on startup

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: Error Message on startup

-C-3P0
"PA Bear" <PABearMVP@gmail.com> skrev i melding
news:%23FE9znRIFHA.2752@TK2MSFTNGP12.phx.gbl...
> 95% of the time this error indicates problems on MSN/Hotmail's end (and
> they've been having a lot of problems lately) but here are some things to
> check/try:
>
> Make certain your time, date, and /time zone/ settings are correct.
>
> IE Tools>Internet Options>Privacy>Sites> type in
>
> hotmail.com
>
> and Allow All Cookies.
>
> How to Manage Cookies (IE6)
> <http://support.microsoft.com/?kbid=283185>
>
> Troubleshooting Secure Sites in WinXP SP2
> (Hotmail and .NET Passport should be treated as Secure Sites)
> <http://support.microsoft.com/?kbid=870700>
>
> Temporarily disable your firewall, any "system" tools (NSW, NIS, anything
> by Norton or McAfee including anti-virus) and pop-up/ad blockers to see if
> they're interfering.
>
> How do you connect? Is the machine on a network? Related URLs (MTU
> values):
>
> <http://support.microsoft.com/?kbid=250663>
> <http://support.microsoft.com/?kbid=315008>
>
> IE Tools>Internet Options>Advanced>HTTP 1.1>toggle on/off; "Use HTTP 1.1
> through proxy connections" must *not* be checked.
>
> IE Tools>Internet Options>Security>[zone in OE runs; should be Restricted
> Sites]>Custom Level>User Authentication>Logon>toggle between the setting
> choices here. ('Prompt for Username and Password' and 'Automatic...current
> Username...' works for me.)
>
> Resetting either or both of the above Tabs to the defaults might help,
> too.
>
> If you're running a version of MSN Messenger earlier than v6.2.0205,
> upgrade to this latest version.
> --
> ~Robear Dyer (PA Bear)
> MS MVP-Windows (Shell, IE/OE) & Security
>
> knutt wrote:
>> Yep. It started failing a couple of weeks ago Before that it worked
>> flawlessly.
>>
>> /Knut Torgersen/
>>
>> "PA Bear" <PABearMVP@gmail.com> skrev i melding
>> news:umi6qRPIFHA.3628@TK2MSFTNGP15.phx.gbl...
>> > Have you ever been able to access the Hotmail account in Outlook
>> > Express, Knutt?
>> > --
>> > ~Robear Dyer (PA Bear)
>> > MS MVP-Windows (Shell, IE/OE) & Security

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: Error Message on startup

```
>> >
>> > knutt wrote:
>> > > All of a sudden I started getting the following error message:
>> > >
>> > > Object moved
>> > >
>> > > Configuration:
>> > >   Account: Hotmail
>> > >   Server: http://services.msn.com/svcs/hotmail/httpmail.asp
>> > >   User name: <my email address>
>> > >   Protocol: HTTPMail
>> > >   Port: 0
>> > >   Secure (SSL): 0
>> > >   Code: 80004005
>> > >
>> > > When startig up OE I get a slightly different error message - all the
>> > > elements are in place, but in a different configuration:
>> > >
>> > > Du kan ikke registrere deg for nye meldinger på HTTP-serveren.
>> > > Konto:
>> > > 'Hotmail', Server:
>> > > 'http://services.msn.com/svcs/hotmail/httpmail.asp', Protokoll:
>> > > HTTPMail, Svar fra server: 'Object moved', Port: 0, Sikker (SSL):
>> > > Nei, Feilkode: 0x80004005 You cannot register for new messages on the
>> > > HTTP server. Account:
>> > > "Hotmail", Server:
>> > > "http://services.msn.com/svcs/hotmail/httpmail.asp", Protocol:
>> > > HTTPmail, Reply from server: 'Object moved', Port: 0, Seure (SSL):
>> > > No, Error code: 0x80004005 Since the original error messages are in
>> > > Norwegian, I leave the second
>> > > error message intact in its original Norwegian form, in addition to
>> > > my
>> > > translated version. I tried deleting the account and setting it up
>> > > again and I tried deleting the account settings in Registry, but with
>> > > no other results than me having to reenter my account data (kind of
>> > > expected...) /knutt/
>
```