

Re: OE 6.00 WiFi Problem...

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-03/0

From: Joey_ (x15mnijREMOVE_THIS_at_hotmail.com)

Date: 02/28/05

Date: Mon, 28 Feb 2005 06:32:47 GMT

Hi,

thanks for your response. To answer your questions:

1. "You mention it errors but fail to give any details."

js>>> I don't remember the exact error messages, but the Outlook Express exe file is the one that crashed, with some type of "this program has performed an illegal operation and will terminate" message, dumping all the CPU registers. Internet Explorer comes up with the standard dialog box that says something similar, and then asks if you want to send a "Problem Report" to microsoft. It then closes itself after you make your choice.

I've been thinking that there's not much info i can get from these error messages, that's why i haven't written them down. What bothers me, is how a low-level "device conflict" or "TCP/IP driver" problem could manifest itself so severely that it causes these programs (and all other networking apps) to completely crash. I.E., why can't IE just come up with that standard page saying "the page is unavailable", and OE say something like "could not establish connection to your mail server" (because it could not establish a network connection). Why does this software *crash* due to such a low-level TCP/IP or device error?? ??

2. "Make sure it's spyware and virus free"

js>>> I'm sure it is because i run up-to-date virus software often and in the background, and frequently scan with Ad-Aware SE. Also, network connections fail only AFTER the install of this WiFi card – not before, and not after I restore the registry after it crashes my networking apps.

3. " You mention putting the card in the other slot, are you possibly having any conflicts?"

js>> I guess I *might* be having a device conflict. (but again, why such high-level application failures??)

However, about a month ago i had both of these PCMCIA cards working while using Verizon DSL PPPoE software loaded (but not simultaneously). I'm 99% sure I left both cards connected while i used each card to carry the PPPoE connection. But I may have unplugged one while using the other. In any

case, when I first got this error a month ago, removing the Wifi card STILL left all networking apps in a non-working state. I ended up bring this laptop to the shop to get Win 98 reinstalled.

4. "Also, disable any software firewalls you may have set up."

js>>> i have the firewall in my router configured according to my custom settings, and it works fine for the Ethernet card. Also, when the firewall is misconfigured, I might not get access to email or http pages, but neither IE nor OE completely crash like they do during this problem.

5. "> Make sure you can ping the router and all IP addresses aren't conflicting as well."

js>>> When this problem occurs, i can't ping anything – everything seems to work on this PC *except* any networking application, such as Ping, Telnet, FTP, IE, and OE.

6. "> Just because you're having some software crash and can't access it with some other, does not mean it's all a software problem. Make sure all hardware conflicts are taken care of first."

js>>> yes, i agree with you – i'll look more into this, but each time i looked in the Win 98 Device Manager, i saw "this device is working properly" and saw neither messages nor icons/graphics indicating device conflicts. I guess it's still a possibility though.

thanks very much for your thoughts on this issue.
regards,
js.

"DGuess" <majik@mindspring.oops> wrote in message
news:%23Gy5GGJHFHA.2356@TK2MSFTNGP12.phx.gbl...
> "Joey_" <x15mniREMOVE_THIS@hotmail.com> wrote in message
> news:AB9Ud.45338\$W16.39506@trndny07...
> > Hi,
> > *Installing my new Netgear MA401 WiFi card on this Toshiba Tecra 8000
> > laptop causes all Windows 98 networking applications to crash – they
> > barely
> > even open, and I have no internet access when this happens. This is the
> > sequence:*
> >
> > *1. Laptop PC has internet access working fine with my PCMCIA Ethernet
> > card hard-wired to my DSL Modem/Ethernet-Switch/Wifi-Access-Point.*
> >
> > *2. I install the Netgear WiFi card in the other PCMCIA socket, and
the
> > Netgear drivers (no errors), then restart Win 98 as directed.*
> >
> > *3. I open Outlook Express – it immediately crashes with a fatal
error.*

> > *I*
> > *open Internet Explorer and try to reach any web page, even my router's*
> > *config page – it immediately crashes and wants to send the 'problem*
> > *report'*
> > *to Microsoft.*
> >
> > *While these programs are crashing, the ethernet connection is still*
> > *present and hard-wired to my router, and the WiFi card is not yet*
> > *configured*
> > *to access the same router (i haven't set the SSID yet, so there's no*
> > *network*
> > *connection on that interface). I can recover only by restoring a*
> > *previously*
> > *copied registry. Netgear does not have any solution. Any ideas?*
> >
> > *thanks,*
> > *js.*
> >
> >
>
>
> *You mention it errors but fail to give any details.*
>
> *Look at the info in the error report and also check the Event Viewer*
> *(Control Panel | Administrative Tools)*
>
> *Make sure it's spyware and virus free. Most all of the connection problems*
I
> *see with Internet Explorer to anywhere (even the router) are caused by*
> *spyware. I had fun today with CoolWebSearch and a Speedlite 5200 DSL modem*
> *today. Finally got rid of the CoolWeb BS and was able to access the modem*
> *and the Internet. First one I've seen that wouldn't allow a local*
> *connection. Kept wanting to open a se.dll file which is startpage trojan*
> *(sets start page to about:blank) and got control of it by going to DOS*
> *(was*
> *a Win9x box) and renaming epdk.dll. Machine worked okay after that and I*
> *also removed all entries to all CLSID's associated with it and all*
> *references to epdk.dll.*
>
> *Before opening any software to connect to the Internet, check to make sure*
> *everything is fine (Device Manager check, etc). You mention putting the*
> *card*
> *in the other slot, are you possibly having any conflicts?*
>
> *Also, disable any software fiewalls you may have set up.*
>
> *Make sure you can ping the router and all IP addresses aren't conflicting*
> *as well.*
>
> *Just because you're having some software crash and can't access it with*
some

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- > *other, does not mean it's all a software problem. Make sure all hardware*
- > *conflicts are taken care of first.*
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