

Re: Broadband vs. dial-up with Outlook Express, Stage 2

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2005-02/1

From: Bruce Hagen (*Nospam_at_mymail.invalid*)

Date: 02/06/05

Date: Sat, 5 Feb 2005 18:33:45 -0800

In OE: File>Identities>Add New Identity – Follow the prompts.
Identities sometimes become corrupt, especially the default Main Identity.

--

Bruce Hagen
MS-MVP - (IE/OE)
~IB-CA~

"Marty" <Marty@discussions.microsoft.com> wrote in message news:B3670960-26CD-4F89-966A-83E009D806A5@microsoft.com...
> I'm fuzzy on this. Is 'Named identity' the same as 'user name'? If
> so, the
> only way I know to change that is with the ISP. If you're referring
> to
> something else, please educate me.
>
> Marty
>
> "Bruce Hagen" wrote:
>
>> You might want to try a new Named identity and see if you have the
>> same problem there. If not, you can import your messages and delete
>> the problem ID.
>> --
>> Bruce Hagen
>> MS-MVP - (IE/OE)
>> ~IB-CA~
>>
>> "Marty" <Marty@discussions.microsoft.com> wrote in message
>> news:9BF74462-5219-48E9-BFDC-5DE37E503126@microsoft.com...
>> > Latest development! Deleted dial-up; opened 'accounts - servers'
>> > ,
>> > checked
>> > 'remember password', typed password in box, unchecked and
>> > re-checked
>> > 'remember password', exited 'Tools', re-opened 'accounts -
>> > servers'
>> > and,
>> > behold, password was still there, apparently remembered, and
>> > broadband worked
>> > both sending and receiving. Re-started computer, opened
>> > 'accounts -servers'
>> > and password still remembered. However, broadband couldn't get

```
>> > into
>> > the mail
>> > server. Re-installed dial-up, checked 'always dial my default
>> > connection',
>> > tried connecting but received error message that either the user
>> > name or
>> > password was invalid. Re-typed password in dial-up and in
>> > 'accounts -
>> > servers', connected with dial-up OK; then checked 'never dial a
>> > connection'
>> > and broadband works again both ways. It appears broadband will
>> > work
>> > as long
>> > as the computer is not completely shutdown, but either remains on
>> > or
>> > in
>> > stand-by and/or hibernation mode; which leads me to believe this
>> > computer
>> > will only activate or re-activate the password with the ISP with
>> > the
>> > dial-up
>> > connecton. However, there was no prompt for the password, so that
>> > seems to be
>> > resolved.
>> >
>> > "Bruce Hagen" wrote:
>> >
>> >> If it's working OK now, then don't worry. The Never dial a
>> >> connection
>> >> box should not be checked for broadband, but it shouldn't matter
>> >> either if you're not hooked up to a phone line. Exactly why this
>> >> whole
>> >> scenario happened, I'm not sure.
>> >> --
>> >>     Bruce Hagen
>> >> MS-MVP - (IE/OE)
>> >>     ~IB-CA~
>> >>
>> >> "Marty" <Marty@discussions.microsoft.com> wrote in message
>> >> news:380607E3-BDA8-4DD2-81EC-50B246D87892@microsoft.com...
>> >> > Please see previous post on this subject.
>> >> >
>> >> > I used both the Doug Knox and Microsoft instructions for
>> >> > removing
>> >> > the
>> >> > Protected Storage System Provider Registry Key. The password
>> >> > box
>> >> > in
>> >> > 'account
>> >> > - servers' is still greyed out not allowing entering of a
>> >> > password
>> >> > until
>> >> > AFTER the 'remember password' box is checked. Was still
>> >> > prompted
>> >> > for
>> >> > password
>> >> > when connecting with Dial-up. Still had the problem of
>> >> > broadband
>> >> > working on
>> >> > sending and dial-up connecting for receiving. Changed settings
>> >> > from
>> >> > 'never
```

```
>> >> > dial a connection' to 'Always Dial My Default Connection',  
>> >> > connected  
>> >> > and  
>> >> > disconnected, then changed back to 'never dial a connection'  
>> >> > and  
>> >> > broadband  
>> >> > works in both directions. Anymore ideas from Bruce Hagen or  
>> >> > anyone?  
>> >> > Or is it  
>> >> > something about which 'not to worry'?  
>> >> >  
>> >> > Marty  
>> >>  
>> >>  
>> >>  
>>  
>>  
>>
```