

Re: No E Mail in Inbox

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-12/1

From: Douglas BISHOP (*SamDrucker_at_Hootersville.org*)

Date: 12/10/04

Date: Thu, 9 Dec 2004 22:14:54 -0500

"George-NY" <geonbc@optonline.net> wrote in message
news:uKqUxVk3EHA.1392@tk2msftngp13.phx.gbl...

> *Hi Again All.*

> *I copied and pasted the only error that I have received. I created
another*

> *E mail address and that works fine. Only have problem on the main ID E
mail*

> *address.*

> *Thanks again for the help*

> *George-NY*

>

> *Your server has unexpectedly terminated the connection. Possible causes
for*

> *this include server problems, network problems, or a long period of*

> *inactivity. Account: 'news.optonline.net', Server: 'news.optonline.net',*

> *Protocol: POP3, Port: 110, Secure(SSL): No, Error Number: 0x800CCC0F*

>

--

> ----->

> > Hmmm I am about three days into a similar problem. News groups work,
> > outgoing mail goes out and I can even receive mail in OE under my second
> > account but under my main identity I get through the receiving list of
> > messages and it even goes as far as telling me that it is starting to
> > receive 1 of xx then I get the following error:

> >

> > Your server has unexpectedly terminated the connection. Possible causes
> for

> > this include server problems, network problems, or a long period of

> > inactivity. Account: 'sbcglobal.net', Server: 'pop.ameritech.yahoo.com',

> > Protocol: POP3, Server Response: '+OK 30663 octets', Port: 110,

> > Secure(SSL):

> > No, Error Number: 0x800CCC0F

> >

> >

> >

> > Do you have an anti-virus program and did you recently receive a "live
> > update"? I had a live update of Norton 2004 about 3 days ago and the
next

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: No E Mail in Inbox

> > day I started noticing the e-mail errors. The only difference I see
with
> > yours is that you don't show an error....but neither of us are getting
> > incomming mail.
> >
> >
>
>

Well George it looks like we're in this together. Your previous post indicated that you recently got a live update from Norton that prompted a reboot. Most live updates don't but every once in a while they do. Now I see that the error message you received is the same as mine except for us having different ISP's. You also stated that you only have this issue with your MAIN Identity in OE. I believe that you also stated that you can send mail but not receive...same here. Obviously we are both able to access and use newsgroups. My guess is that you are going to try disabling Norton security and anti virus but will have no luck with that either. It's starting to look as though something in the update may be the cause of both of our problems.

I sent off an online help request from the norton web site...you might want to go to their site via your help button on Norton and put in a similar request. I was e-mailed back a case number but it says they will send an e-mail reply from a tech support person within 4-5 business days meaning I could be waiting till Tuesday.....oh yeah unless your ISP has web based e-mail access as mine does you probably should put in the address of your other e-mail account.

I will keep checking this thread and reply if I hear anything or find a resolution some other way.