

Re: Email problems

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From: Ron Bogart (*ripSPAM_at_SUXtbit.net*)

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In news:uB2a3xA0EHA.824@TK2MSFTNGP11.phx.gbl,
JimT <someone@comcast.com> did some thinking and came up with these words:
> *I installed Microsoft Office XP Pro and now my email won't work. If*
> *I send mail it goes to the Outbox. I can't receive any email. Any*
> *thoughts?*

- 1 – Are you using Outlook Express for email?
- 2 – Are you in Outlook Express when you try to send email?
- 3 – If using OE – what version and what Operating System?
- 4 – Have you checked (while in OE) Tools – Accounts – highlight your email account – Properties – both the General & Servers tabs to see if your information is entered correctly?
- 5 – Do you receive any error messages, and if so post the **exact** error message to increase likelihood of help.
- 6 – Did you install **Outlook** with your Office install?

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Ron Bogart {} ô¿ô¬

Associate Expert

Expert Zone - www.microsoft.com/windowsxp/expertzone

"Life is what happens while we are making other plans."