

Re: ICS client and Outlook Express: Unable to download messages ke

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-11/2

From: jtynes (jtynes_at_discussions.microsoft.com)

Date: 11/19/04

Date: Fri, 19 Nov 2004 04:07:04 -0800

Hello Mike,

This computer was previously directly connected to the Internet and served briefly as the ICS Host. During that time it had no difficulty performing this tasks. Its firewal and anti-virus configuration are the same as they were previously. And previously it worked just fine. The only change made is that it has been configured to be the ICS client now, rather than host.

I would note, however, that I have tried turning off Norton and changing settings on the firewall and gotten no change.

My error message is: "Your server has unexpectedly terminated the connection. Possible causes for this include server problems, network problems, or a long period of inactivity. Account: 'Natasha@Neck', Server: 'mail.addr.com', Protocol: POP3, Port: 110, Secure(SSL): No, Error Number: 0x800CCC0F"

This account sends just fine.

I believe that my problem has to do with security, as I mentioned the troubles in signing onto Hotmail and I've found some "https" sites will let me on but not let me complete transactions. And I note that the error message above mentions "SSL".

Now, these are the relevant entries from the logs. The first here is from the Host ICS machine:

```
Outlook Express 6.00.2900.2180 (xpsp_sp2_rtm.040803-2158)
POP3 Log started at 11/18/2004 12:00:59
POP3: 12:01:12 [rx] +OK POP3 addr.com
POP3: 12:01:12 [tx] USER misstwa2
POP3: 12:01:12 [rx] +OK Password required for misstwa2.
POP3: 12:01:12 [tx] PASS *****
POP3: 12:01:13 [rx] +OK misstwa2 has 15 visible messages (0 hidden) in
307258 octets.
```

POP3: 12:01:13 [tx] STAT
POP3: 12:01:13 [rx] +OK 15 307258
POP3: 12:01:13 [tx] LIST
POP3: 12:01:13 [rx] +OK 15 visible messages (307258 octets)
POP3: 12:01:14 [rx] 1 3736
POP3: 12:01:14 [rx] 2 3731
POP3: 12:01:14 [rx] 3 30637
POP3: 12:01:14 [rx] 4 2918
POP3: 12:01:14 [rx] 5 2779
POP3: 12:01:14 [rx] 6 1490
POP3: 12:01:14 [rx] 7 1737
POP3: 12:01:14 [rx] 8 4204
POP3: 12:01:14 [rx] 9 1907
POP3: 12:01:14 [rx] 10 2934
POP3: 12:01:14 [rx] 11 2727
POP3: 12:01:14 [rx] 12 176392
POP3: 12:01:14 [rx] 13 12222
POP3: 12:01:14 [rx] 14 52019
POP3: 12:01:14 [rx] 15 7825
POP3: 12:01:14 [rx] .
POP3: 12:01:14 [tx] UIDL 1
POP3: 12:01:14 [rx] +OK 1 ADn"![i\$#!\$S>!!i7b"
POP3: 12:01:14 [tx] UIDL
POP3: 12:01:14 [rx] +OK uidl command accepted.
POP3: 12:01:15 [rx] 1 ADn"![i\$#!\$S>!!i7b"
POP3: 12:01:15 [rx] 2 ;&:"!(68!!U"E!!"Z5"
POP3: 12:01:15 [rx] 3 0E#"!^""!HC"#!i0?"!
POP3: 12:01:15 [rx] 4 MZ!"!h;!#!^3("!DZ9"
POP3: 12:01:15 [rx] 5 8Qi!!65n!!T<P"!fo!!
POP3: 12:01:15 [rx] 6 6~0"!W#"!jb=!!(%6"
POP3: 12:01:15 [rx] 7]^b"!4aL"!4C@"!ScD!!
POP3: 12:01:15 [rx] 8 g^/"!V&?!!T@!!<\$o!!
POP3: 12:01:15 [rx] 9 0T*!!*H["!L"J!!"__!!
POP3: 12:01:15 [rx] 10 j`K"!7\$1!!*i"!eQC!!
POP3: 12:01:15 [rx] 11 @-?!!Z;f!!kn[!3=o!!
POP3: 12:01:15 [rx] 12 gn7"!&c@!!Tj!!J&1"
POP3: 12:01:15 [rx] 13 _:"!50-"!FaB!!)9>"!
POP3: 12:01:15 [rx] 14 RFF"!W58!!G'O!!6LP"
POP3: 12:01:15 [rx] 15 QS8!!Kh/"!92-"!kR-!!
POP3: 12:01:15 [rx] .
POP3: 12:01:15 [tx] QUIT
POP3: 12:01:15 [rx] +OK Pop server at addr28.addr.com signing off.

This next relevant log entry is from the client ICS machine, connecting to the same email account and server:

Outlook Express 6.00.2900.2180 (xpsp_sp2_rtm.040803-2158)
POP3 Log started at 11/19/2004 14:44:25
POP3: 14:44:26 [rx] +OK POP3 addr.com
POP3: 14:44:26 [tx] USER misstwa2
POP3: 14:44:26 [rx] +OK Password required for misstwa2.

POP3: 14:44:26 [tx] PASS *****
POP3: 14:44:26 [rx] +OK misstwa2 has 16 visible messages (0 hidden) in 43358 octets.
POP3: 14:44:26 [tx] STAT
POP3: 14:44:27 [rx] +OK 16 43358
POP3: 14:44:27 [tx] LIST
POP3: 14:44:27 [rx] +OK 16 visible messages (43358 octets)
POP3: 14:44:28 [rx] 1 1921
POP3: 14:44:28 [rx] 2 2718
POP3: 14:44:28 [rx] 3 2718
POP3: 14:44:28 [rx] 4 2718
POP3: 14:44:28 [rx] 5 2718
POP3: 14:44:28 [rx] 6 2718
POP3: 14:44:28 [rx] 7 2718
POP3: 14:44:28 [rx] 8 2718
POP3: 14:44:28 [rx] 9 2718
POP3: 14:44:28 [rx] 10 2718
POP3: 14:44:28 [rx] 11 2718
POP3: 14:44:28 [rx] 12 2718
POP3: 14:44:28 [rx] 13 2718
POP3: 14:44:28 [rx] 14 2718
POP3: 14:44:28 [rx] 15 2718
POP3: 14:44:28 [rx] 16 3385
POP3: 14:44:28 [rx] .
POP3: 14:44:28 [tx] UIDL 1
POP3: 14:44:28 [rx] +OK 1 Y@E"!CW_"!k?(#!ZV""!
POP3: 14:44:28 [tx] UIDL
POP3: 14:44:28 [rx] +OK uidl command accepted.
POP3: 14:44:29 [rx] 1 Y@E"!CW_"!k?(#!ZV""!
POP3: 14:44:29 [rx] 2 ,~<!Mp~"!I_"!n0,!!
POP3: 14:44:29 [rx] 3 *OR"!N\$#!XP!!F7%!!
POP3: 14:44:29 [rx] 4 \$fP!!\$)!!T-R"!#"]!!
POP3: 14:44:29 [rx] 5 i`\$#!6HU"!j(k!!"[G"
POP3: 14:44:29 [rx] 6 WVY"!H`:*22"!4\!!
POP3: 14:44:29 [rx] 7 flC"!>@b"!9B"!7#V"
POP3: 14:44:29 [rx] 8 ;R5!!O2D"!D8i"!QY="!
POP3: 14:44:29 [rx] 9 "0&!!T`Q!!b#Q"!K+0!!
POP3: 14:44:29 [rx] 10 \$S<!!pk"!^_!!]L9!!
POP3: 14:44:29 [rx] 11 ~@c!!\e!!!J7!!m%+"!
POP3: 14:44:29 [rx] 12 Uj_!!Sl&#![5Q"!WcL!!
POP3: 14:44:29 [rx] 13 ~aG"!bin"!cc!)@1!!
POP3: 14:44:29 [rx] 14 QAY"!N7!!-(I"!9a2!!
POP3: 14:44:29 [rx] 15 WX#!Vf&#!-^~!!"BQ!!
POP3: 14:44:29 [rx] 16 %E0!!mGJ!!Dm+"!h3""!
POP3: 14:44:29 [rx] .
POP3: 14:44:29 [tx] RETR 1
POP3: 14:44:29 [rx] +OK 1921 octets

It is at this point that I get the error message: "Your server has unexpectedly terminated the connection. Possible causes for this include server problems, network problems, or a long period of inactivity. Account:

'Natasha@Neck', Server: 'mail.addr.com', Protocol: POP3, Port: 110,
Secure(SSL): No, Error Number: 0x800CCC0F"

Now again, these emails can be accessed on any other machine with the account/server information. And this account can SEND emails but it will not receive. It also appears it can access emails on Hotmail. BUT I cannot log into Hotmail via the web. And MSN messenger will not signon.

And although I am able to login to some 'https' websites, certain, what I would regard as higher security, activities do not go through, they just hang -- much like Outlook Express does when pulling down these emails.

I'm suspecting some security related difference between the ICS Host and client, but I've no idea what. Little has changed on the client, except becoming a client.

Any ideas are more than welcome.

~Jeff

"Michael Santovec" wrote:

- > *Timeouts while downloading mail are often caused by anti-virus software set to scan*
- > *e-mail. Disable the e-mail scanning.*
- >
- > *A firewall could be the cause of your MSN Messenger problem. This might also be related*
- > *to your OE problem.*
- >
- > --
- >
- > *Mike - http://pages.prodigy.net/michael_santovec/techhelp.htm*