

Re: XP Crash During Folder Compact, DBX's hosed...

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-11/2

From: Jim Pickering (*jimp_at_mvps.Org*)

Date: 11/17/04

Date: Wed, 17 Nov 2004 09:51:12 -0800

See if the info here helps you find the "lost" messages:

<http://www.insideoe.com/problems/bugs.htm#mailgone>

--

Jim Pickering, MVP-Outlook Express

Please reply only to newsgroup.

"Jim Phillips" <japhilps@hotmail.com> wrote in message

news:822decac.0411170901.380242c6@posting.google.com...

>I maintain a fairly elaborate folder structure in OE. A week or so
> ago, I performed a "cleanup" by deleting many useless emails and
> restructuring the folders significantly. Then I performed a "Compact
> All Folders" operation.
>
> During the Compact operation, my Windows XP machine crashed. That is,
> the screen went black and the system rebooted itself. After reboot,
> the "System Has Recovered from a Serious Error" message was displayed.
>
> Upon starting OE after the reboot, my Folders.dbx had been corrupted,
> as the folder structure was gone. Strangely, email approx. 5 months
> old and older still existed in some folders, others most were
> completely empty (59Kb dbx's). Other OE Identities and their assoc.
> message stores were not affected...
>
> You could call me a "power user" of OE, having used it for years
> without *major* incident. I've also implemented best practices (like
> turning off backg compaction & compacting Offline) on behalf of
> clients. I've also successfully used DBExtract to recover email from
> "misplaced" or deleted stores...
>
> Unfortunately, my lost emails appear to be gone for good. I searched
> the hard drive for stray dbx's or dbt's but found none. It's almost
> like the lost data existed only in memory at the time of the crash. I
> had a recent backup of my email, so only 2 wks worth was lost. Be nice
> to get them back though...
>
> I wonder if I had immediately performed a "system restore" if that
> might have restored my OE message store... Also, what's the
> possibility that there are temp db*'s that DBXpress might be able to
> recover from some "scratch" area used during the OE folder compaction?
>
> I'd also offer this advice, although it may seem odd. I suggest that
> one should backup his OE store prior to compaction, especially if
> significant folder restructuring has taken place. Then, with a copy

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: XP Crash During Folder Compact, DBX's hosed...

- > safely tucked away, compact the folders and backup again to realize
- > the reduction in Store size. Compaction does seem to be a common theme
- > among those reporting lost email or OE crashes...