

Re: Mail Server Connection

Source:

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From: Rick Cremer (*Cremer_at_discussions.microsoft.com*)

Date: 11/05/04

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Frank,

The links you provided don't seem to work. I searched the Knowledge base for the phrase "Connection Error: 0x800ccc19" and that didn't find anything either. It appears that MSFT has removed those articles from the database.

I'll keep searching.

Rick

"Frank Saunders, MS-MVP IE/OE" wrote:

> "RickCremer" <RickCremer@discussions.microsoft.com> wrote in message
> news:4892A4E3-F701-4944-BAF5-3BB0A73E47CA@microsoft.com
>> Until this morning I have had no problem connecting to the Earthlink
>> mail server. Now I keep getting the following error message:
>>
>> "A time-out occurred while communicating with the server. Account:
>> 'mail.earthlink.net', Server: 'pop.earthlink.net', Protocol: POP3,
>> Port: 110, Secure(SSL): No, Error Number: 0x800CCC19"
>>
>> I can connect to the Internet and the Earthlink news server with no
>> problem. I have disabled my Norton Virus checking software, etc. and,
>> as I said, I've had no problems until mid-morning today.
>>
>> The technical support folks at Earthlink (located remotely in
>> Bangalore, India) say that it must be my system because they are not
>> seeing any system problem on their end. I can't seem to find a phone
>> number for Earthlink that gets me anywhere other than Bangalore.
>>
>> Sprint is my DSL provider but, as I said, I can connect to the
>> Internet. Just not the mail server.
>>
>> Any ideas?
>>
>> Thank in advance.
>

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: Mail Server Connection

- > *Here are a couple articles to peruse:*
- >
- > *You receive a "Connection Error: 0x800ccc19" The connection to the Server*
- > *times out error message when you send or receive e-mail*
- > <http://support.microsoft.com/?kbid=834365>
- >
- > *Error 0x8004210a or 0x800ccc19 When Checking POP3 E-Mail Account*
- > *(talks about Norton AntiVirus but applies to McAfee and others, too)*
- > <http://support.microsoft.com/?kbid=813518>
- >
- > --
- > *Frank Saunders, MS-MVP, IE/OE*
- > *Please respond in Newsgroup only. Do not send email*
- > <http://www.fjsmjs.com>
- > *Protect your PC*
- > <http://www.microsoft.com/security/protect/>
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