

## jpg / gif images smeared on IE6–Outlook6

**Source:**

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6\\_outlookexpress/2004-09/3](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-09/3)

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**From:** Frederick (*mailman\_at\_kwyknet.net*)

**Date:** 09/17/04

Date: Fri, 17 Sep 2004 04:05:05 -0700

I posted before on the issue of not seeing graphics properly on the IE 6 newsgroup. All the replies and tries are pasted below.

I have tried all Jans II suggestions listed below with no luck. I cannot get images to display properly on IE 6 or on Outlook 6 when a html page comes in with a gif or jpg.

It's like looking at a 16 or 32 bit graphic in 256 color mode. All the high-end colors are missing, smeared and blurred, but the image is there..

I tried reinstalling IE 6 and it does not want me to reinstall if all components are there already, so I exited out of the reinstall.

What's next to do to solve this. Some file must of got corrupt or damaged on the IE crash.

I haven't done any registry changes.

Netscape and Mozilla are clear crisp images, so it's strictly a IE 6 / Outlook / Windows problem.

All was well until Explorer crashed the other night. Then this graphic blurr arrived on both Outlook and EI 6.

Please read previous reply >>> below

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Hi Frederick :-)

- > *I had an 'IE performed an illegal operation' and shut itself down.*
- > *Then when I shut off for the night Windows would not shut down, I had*
- > *to pull the plug.*
- >
- > *Then when I rebooted a scan disk kicked.*
- >
- > *When I use IE-6 the web pages that have gifs or jpg's are washed-out,*
- > *as if they are running on 16 colors instead of 32 bit.*

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- >
- > *Netscape and Mozilla are fine with the gif's/jpg's, so it's an*
- > *explorer issue displaying these image extensions in a very washed-out*
- > *way.*
- >
- > *What's happening here since the crash / reboot.*
- >

Since you do not mention necessary information such as the version of Windows or IE you are using, I can only make a general suggestion. You might try the following and see if it helps:

Red X Instead of Images – Can't see or save Images/Pictures  
Fuzzy Text and fuzzy web graphics

Change the DPI setting from Large to Normal and see if that helps.

I can't see JPG's or GIFS any more – red x – images missing – fuzzy images/distorted images  
[http://inetexplorer.mvps.org/answers.htm#jpg\\_gif](http://inetexplorer.mvps.org/answers.htm#jpg_gif)

or.....

Try clearing the IE cache. I.E./Tools/Options/General/Delete files (and delete offline content.)

also try.....

Pictures Do Not Show  
<http://www.fjsmjs.com/IE/redx.htm>

or.....

Right click on the graphic you see and a pop up menu should appear. Select "Show Picture" option.

Then, go to Internet Options>Advanced Tab  
Show Pictures – check option if unchecked to display pictures all the time.

or

Scroll down to this section at this link.:  
I can't see JPG's or GIFS any more – red x – images missing – fuzzy images/distorted images  
<http://inetexplorer.mvps.org/answers.htm>

also try theseHow to Restore .GIF & .JPEG Preview  
<http://aumha.org/win4/a/jpggif.htm>  
I can't see JPG's or GIFS any more – red x – images missing – fuzzy images/distorted images

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[http://inetexplorer.mvps.org/answers.htm#jpg\\_gif](http://inetexplorer.mvps.org/answers.htm#jpg_gif)

or.....

Web Page Displays an Image As a Red X or Not at All (Q283807)

<http://support.microsoft.com/?kbid=283807>

<http://www.generation.net/~hleboeuf/ieimage.htm>

For Dell –

See:

[http://forums.us.dell.com/supportforums/board/message?board.id=insp\\_video&message.id=79881](http://forums.us.dell.com/supportforums/board/message?board.id=insp_video&message.id=79881)

Or... from

<http://msdn.microsoft.com/library/default.asp?url=/workshop/author/dhtml/overview/highdpi.asp>

How to Activate Scaling

Internet Explorer 6 and later automatically adjusts the scale on higher resolution systems when the DPI setting is higher than 96 DPI and the "UseHR" registry value is added to the registry. These are usually done by the manufacturers of higher resolution systems.

Set the DPI

These are the steps for changing the DPI setting on your system.

Right-click the Windows desktop to display the context menu.

Click Properties on the context menu to display the Display Properties dialog.

Click the Settings tab on the Display Properties dialog to display the Settings tab.

Click the Advanced button on the Settings tab to display the monitor properties dialog.

Select a DPI setting in the Display frame of the monitor properties dialog to change the DPI setting.

Restart your system to allow the changes to take effect.

Run REGEDIT to add the UseHR Registry Entry

The UseHR value is added to the Main key under "Internet Explorer" as follows:

HKEY\_CURRENT\_USER

Software

Microsoft

Internet Explorer

Main

UseHR= dword:00000001

— — —

If the solution from Dell support works for you, don't bother with the registry fix from msdn.

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If these steps do not resolve your problem, please post back to this thread with the details and any error messages.

Hope this helps

Jan :)

Smiles are meant to be shared,  
that's why they're so contagious.

Please reply to the newsgroup so others may benefit.

Replies are posted only to the newsgroup for the benefit of other readers.

How to make a good newsgroup post:

<http://www.dts-l.org/goodpost.htm>