

Re: Folders and Address have disappeared

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6_outlookexpress/2004-09/1

From: Kuay Tim (*TimJohn_at_msn.com*)

Date: 09/11/04

Date: Fri, 10 Sep 2004 18:19:55 -0700

Hi Jeff,

I can't give a fully informed answer, but I've not seen this created from a virus. It should be safe to proceed. Check back for another answer if you still have doubts. An XP group, such as Windows XP General, would be another place to pose the question.

--

Tim K.

aka Kuay Tim

MVP - (IE/OE)

Lynnwood, WA

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<anonymous@discussions.microsoft.com> wrote in message
news:9fb101c49798\$e929a420\$a601280a@phx.gbl...

> Hi Tim -

>

> I found the old folders, but now have a question

> surrounding the new identity. The old folders are in:

>

> C:\Documents and Settings\Mo & Jeff\Application

> Data\Identities\{F1D599B7-57C8-4AA3-8A8E-6344AA348DED}

> \Microsoft\Outlook Express

>

> The new identity is in:

>

> C:\Documents and Settings\Mo & Jeff\Local

> Settings\Application Data\Identities\{B81840D4-1844-4D89-

> A307-5402BFC1B327}\Microsoft\Outlook Express

>

> Note that I also have this same identity as a sub-folder

> in the old \Identities folder.

>

> Is this a problem; i.e., is the new folder legit or

> something created by a virus?

>

> Thanks again,

>

> -Jeff

>

> >-----Original Message-----

> >Hi Jeff,

> >

> >This Microsoft KB article addresses the issue and tells

microsoft.public.windows.inetexplorer.ie6_outlookexpress: Re: Folders and Address have disappeared

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> where to find the
> >lost contents.
> >
> >OLEXP: Mail Folders, Address Book, and E-mail Messages
> >Are Missing After You
> >Upgrade to Microsoft Windows XP
> >
> >http://support.microsoft.com/default.aspx?scid=kb;en-
> us;313055&Product=winxp
> >
> >
> >--
> >Tim K.
> >aka Kuay Tim
> >MVP - (IE/OE)
> >Lynnwood, WA
> >*
> >"Jeff" <anonymous@discussions.microsoft.com> wrote in
> >message
> >>news:03ad01c49790$134d62e0$a301280a@phx.gbl...
> >> Hello -
> >> I recently updated Win XP with SP2. I opened OE6 to
> >find
> >> a welcome screen with a blank 'main identity'. All my
> >> folders (& contents) and addresses have disappeared.
> >Any
> >> insight would be greatly appreciated!!
> >>
> >> TIA, Jeff
> >
> >
> >.
> >
```